

Frequently Asked Questions

At what age can I use Philips Lumea?

Philips Lumea is not intended for children under the age of 18 years. Please supervise children to ensure that they do not play with your Lumea device.

Can I use Lumea in the bikini or pubic area?

Lumea is safe and gentle enough to treat the pubic/bikini area. Please find advice for both females and males below.

Females

For females, Lumea is safe and gentle enough to treat the entire bikini area: the bikini line, mons pubis, labia majora, perineum. So if you want a Brazilian or a Hollywood, go right ahead!

To prevent discomfort, we advise you to treat the inner thighs and buttocks with a lower setting, as this skin can be more pigmented so might be more sensitive.

IPL is not suitable for the 'inner parts' of the bikini area, therefore you should never use Lumea on the labia minora, vagina or anus.

Can I use Philips Lumea in the shower or bath?

Your Philips Lumea is not waterproof. Any contact with water can damage its machinery. Therefore, do not use your Philips Lumea while taking a shower or a bath. Also, make sure your skin is completely dry before using Philips Lumea.

Are there any side effects of using Philips Lumea?

If you use your Philips Lumea according to our instructions, you should not see any serious side effects. However, you may experience some skin reactions as listed below.

Common side effects of Philips Lumea

- Your skin may show slight redness and/or may prickle, tingle or feel warm. This reaction disappears quickly.

- Your skin may get dry or itchy. You can treat this by cooling the affected area with an ice pack or a wet face cloth. If dryness persists, you can apply a non-scented moisturiser as well.

Note: For a full list of rare side effects please refer to the user manual. You can also contact us for further support.

Are there warnings or cautions for using Philips Lumea?

Philips Lumea is not designed for everyone. Please read and consider the information in the "Contraindications" and "Warnings" chapters of the user manual to determine if you can use this device.

Please note that this list is not exhaustive. If you are still unsure whether you can use Philips Lumea or not please consult your doctor.

How do I clean my Philips Lumea?

If you would like to know how to clean your Philips Lumea, please follow our simple instructions below.

Cleaning instructions for Philips Lumea

- Switch off and unplug your Lumea.
- If possible remove the attachment from the light exit window.
- Use a soft, moist cloth to clean the following parts
- The light exit window
- The outside surface of the attachments
- The reflector inside the attachments
- The reddish filter glass inside the facial attachment.



How do I select the right Philips Lumea light intensity for me?

If you would like to find out how to select the right Lumea light intensity for your skin tone please read our instructions below.

Check your skin tone and hair colour

It is important to use the light intensity recommended for your skin and hair type. For your Philips Lumea model, please check the skin tone/hair colour chart in the user manual.

Use the SmartSkin sensor

Some Philips Lumea models (BRI862, BRI863, BRI864, BRI94, *BRI95* series) are equipped with a SmartSkin Sensor. The sensor recommends the setting which was comfortable for most women with a skin tone similar to yours. If the treatment feels uncomfortable with these settings you can always lower them manually.

Additional advice

To get used to Philips Lumea, we recommend that you first make test flashes near the area you are intending to treat and continue with the highest setting that still feels comfortable and does not give side effects. Different body areas may have different sensitivity and skin colour. So make sure you do the skin test on every area you wish to treat and choose the settings accordingly.

If the treatment feels uncomfortable, reduce the intensity. The treatment should not feel painful at any time.

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