

# Warranty

## Tool Logic Warranty Information

All Tool Logic products are guaranteed against defects in workmanship and materials for the life of the original purchaser by SOG Specialty Knives and Tools, LLC (heretofore referred to as "SOG"). This guarantee is voided (as determined by SOG) by misuse, abuse, improper maintenance, or alterations of the product and does not cover any normal wear or tear that might occur. Using your Tool Logic folding blade or fixed blade knife for any purpose other than cutting or puncturing is considered abuse and may void your warranty.

## Guarantee Claims

All guarantee claims should be directed to the factory. U.S. claims should be sent prepaid and insured. For international claims: call, write, or email SOG's Warranty Dept. for information.

**We are not responsible for lost or stolen packages that do not arrive to our facility.**

SOG reserves the right to the repair or replacement of a product at our discretion. Products that are discontinued and not repairable will be replaced with a gift certificate of the last MSRP value, as determined by SOG, which can be used for a future purchase.

## Examples of Non-Warranted items:

Rusted/spotted/stained blades or handles (coated or not), broken or bent knife tips, worn tool components, dull/chipped knife blades, scratched blade/tool coatings, worn/loose Kraton slabs, sheaths and pouches (if brand new sheaths are determined to be defective they are replaced separately from the knife/tool), and broken/lost thumb studs.

## Sharpening:

SOG offers a sharpening service for Tool Logic products at the minimal charge of \$12.00

## Broken Blades:

In the unlikely case that your knife blade breaks, we will do a hardness test on it to see if it is within specs and therefore eligible for replacement.

## Costs:

SOG will pre-determine the cost of repair or replacement of non-warranted items and communicate the estimated cost to the customer before any work is performed.

When returning product for warranty/replacement please do the following:

Include a brief note inside your package stating what you are returning, the claimed defect and how it failed. Also, include inside the package, your name, address, and a daytime phone number or email address to reach you in case we have any questions.

Send all warranty claims to:

Tool Logic c/o SOG Specialty Knives, LLC.  
Attn: Warranty Dept.  
6521 212th St SW  
Lynnwood, WA 98036  
USA

For any other questions, either call, fax, or email SOG'S

warranty department at:  
Phone: 425-771-6230 ext. 229  
Toll Free: 1-888-40-KNIFE (405-6433)  
Fax: 425-771-7689  
Email: [warranty@sogknives.com](mailto:warranty@sogknives.com)

**SOG Specialty Knives, LLC reserves the right to change specifications, prices, and information on this website without notice.**

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.