JBL Live 660NC - TROUBLESHOOTING



Step 1: Power ON the Headphone
Step 2: Ensure Headphone is disconnected from all nearby devices
Step 3: Press & Hold Volume + & Volume - buttons together at the same time for more than 5 Seconds. JBL Live 660NC will restore Factory setting.
Step 4: Power ON the Headphone and connect to nearest device and check the Audio functioning

Please visit our nearest service center with invoice. Our technician will either repair or replace the the device post diagnosis. Service center list can be found here:

https://support.jbl.com/in/en/productsupport/service-center-locator.html