Warranty

LABOR AND PARTS — For a period of one (1) year from the original date of purchase, Westinghouse Electronics will repair any defect in material or workmanship in the Product, or at its option, replace a defective Product. During the one (1) year warranty period, Westinghouse Electronics will supply new or rebuilt replacement Product in exchange for defective Product, and will supply new or rebuilt replacement parts in exchange for defective parts. For purpose of this limited warranty, “rebuilt” means a Product or part that has been restored to its original specification. In exchange for defective Product or parts, replacement Product or parts will be warranted for either the remainder of the original warranty period or ninety (90) days from the date of Installation, whichever occurs first. After the expiration of the warranty period, repairs to the Product are the responsibility of you, the Purchaser.
OBTAINING WARRANTY SERVICE — To obtain warranty services, you must ship the Product to a Westinghouse Electronics service center freight prepaid, in its original packaging or in packaging providing an equal degree of protection. Westinghouse Electronics is not responsible for damage to any Product that occurs during shipping. Westinghouse Electronics is not responsible for transportation costs of the defective unit to the service center, but will cover return shipping to the customer. Please call Westinghouse Electronics at (800) 701-0680 for the locations of the nearest Westinghouse Electronics service center. For Puerto Rico, please call (909) 475-0380.
EXCLUSIONS TO WARRANTY — Damage to the Product resulting from acts of God, accident, misuse, abuse, negligence, commercial use (not consumer or personal use), alteration, or unauthorized repair of the Product is not covered by this warranty. This warranty is invalid if the factoy-applied serial number has been altered or removed from the Product. This warranty does not cover damage due to: (i) improper installation, set-up adjustments, operation, or maintenance; (ii) power surges, connection to incorrect voltage, or combination with incompatible components or accessories; or, (iii) repairs attempted by anyone other than an authorized Westinghouse Electronics service facility. This warranty is valid only for Products purchased and used in the United States of America and Puerto Rico (excluding other U.S. possessions and territories).
PROOF OF ORIGINAL PURCHASE — A sales receipt, invoice, or other proof of purchase specifying the original date of purchase, must be presented within the one (1) year warranty period to obtain warranty service. This warranty extends to the original purchaser and is not transferable. The factory applied serial number must appear on the Product or this warranty shall not apply.
EITHER REPAIR OR REPLACEMENT IS YOUR EXCLUSIVE REMEDY UNDER THIS WARRANTY. EXCEPT TO THE EXTENT PROHIBITED BY LAW, WESTINGHOUSE ELECTRONICS SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CLAIMED TO ARISE FROM BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION AND SCOPE TO THE TERMS OF THIS WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Valid only in the United States and Puerto Rico (excluding other U.S. possessions and territories).

Our customer service representatives are available to assist you 24 hours a day 7 days a week, except for major holidays. They can be reached at 1-800-701-0680.

All new cases are subject to warranty verification. Please be prepared to provide proof of purchase or invoice copy when requested.

http://westinghouseelectronics.com/