

KALINCO P22 SMART WATCH FAQs

Q:How to charge it correctly?

Please place the watch on a horizontal surface with the back facing up, and then charge it.

When charging, align the magnetic end of the charging cable with the charging contacts on the back of the watch. Then plug the USB end of the charging cable into multiple devices such as laptops, desktops or power banks.

Q: How to download the app “HeroBandIII”?

1, Scan the QR code to download it.



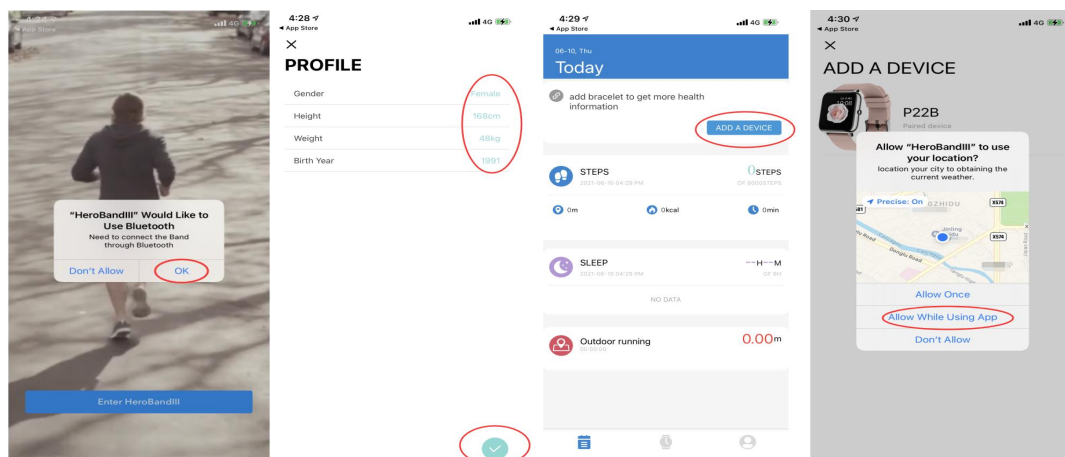
2, Download it from Google Play or browser (for Android phones) or APP Store (for iPhones).

NOTE: The APP is only compatible with Android 5.0 / iOS 9.0 or above smartphones.

Q: How to connect the watch with phone?

For iPhones:

Open App HeroBandIII > it will show “HeroBandIII” would like to use Bluetooth > click “OK” > it will show “HeroBandIII” would like to send your notifications > click “allow” > click “Enter HeroBandIII” > fill in your info correctly > tap “✓” on the bottom right corner > click “ADD A DEVICE” > it will show “allow HeroBandIII to use your location” > click “allow while using APP” > click “P22” to complete connection.



For Android phones:

Turn on Bluetooth on your phone > Open App HeroBandIII > Click “to add” > Click “P22” to connect it.

NOTE: Connect the watch in the APP. Don't connect the watch with Bluetooth directly.

Q: How to see messages on the watch?

If you allow all permissions when connect it, just follow the steps:

Connect the watch with HeroBandIII App > click Watch icon > click Notification > choose the App you want to receive messages.

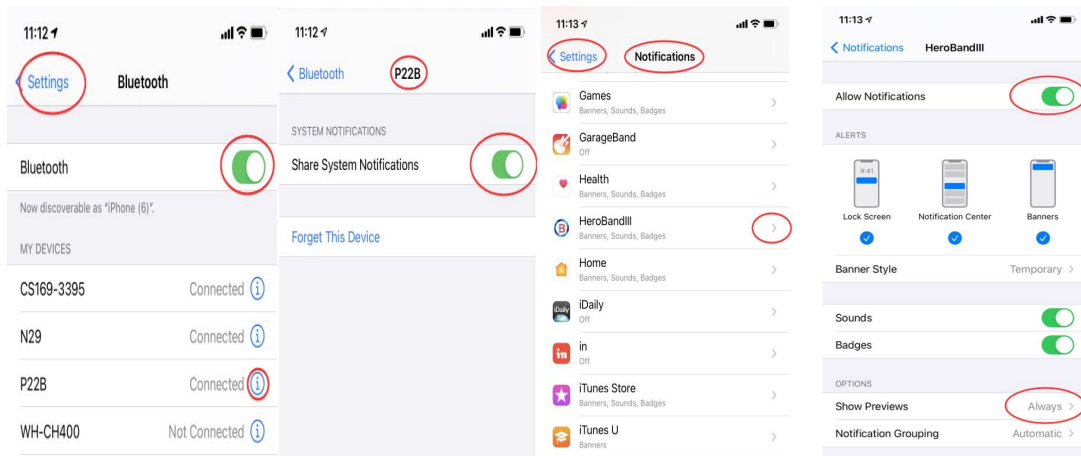
NOTE: Please make sure you set the message preview on your phone so that you can view the messages on your phone.

If you do not allow the App to receive phone notifications when installing HeroBandIII, please follow the steps:

For iPhone:

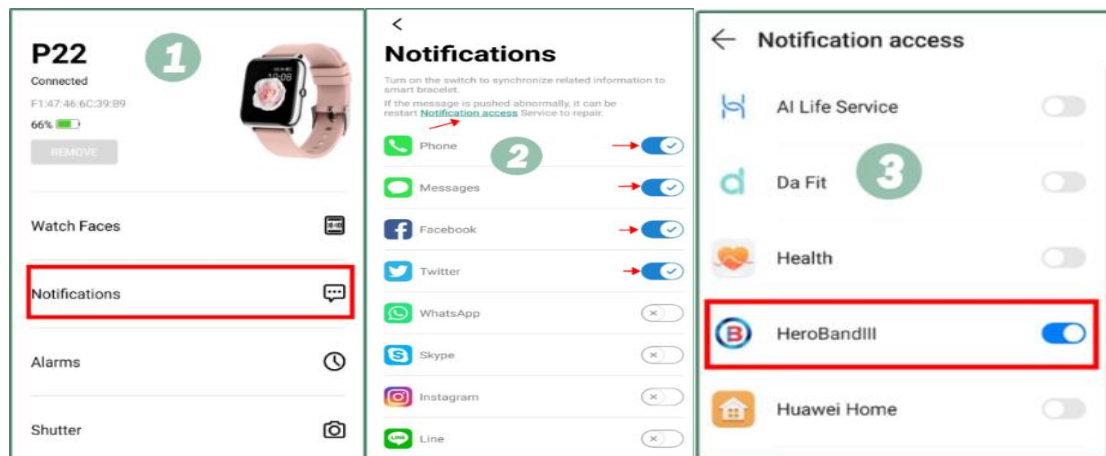
Step1: Open iPhone Settings > Bluetooth > Select P22 > Click  > Turn on Share Systems Notifications

Step2: Open iPhone Settings > Notifications > Select HeroBandIII > Turn on Allow Notifications > Show Preview > Choose Always

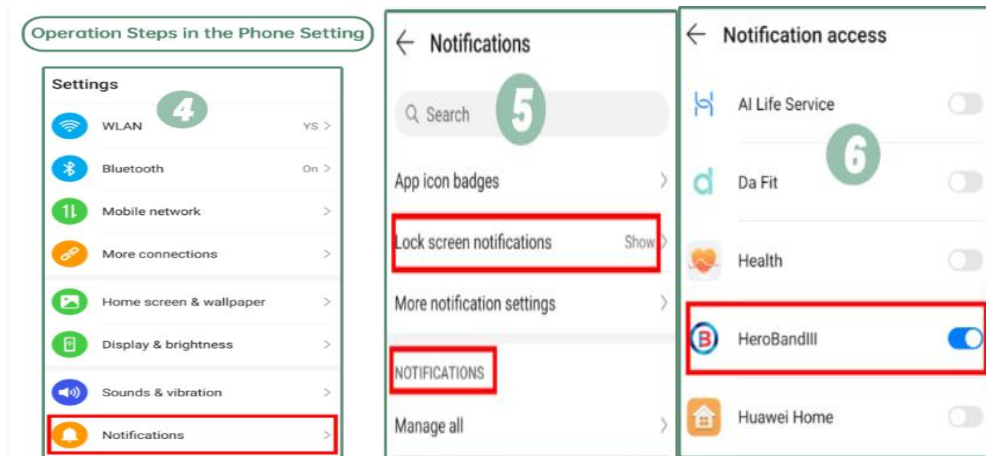


For Android phones:

Step1: Open the APP HeroBandIII > Click “Notitications” > Click “Notification access” > Allow HeroBandIII to access the permissions.



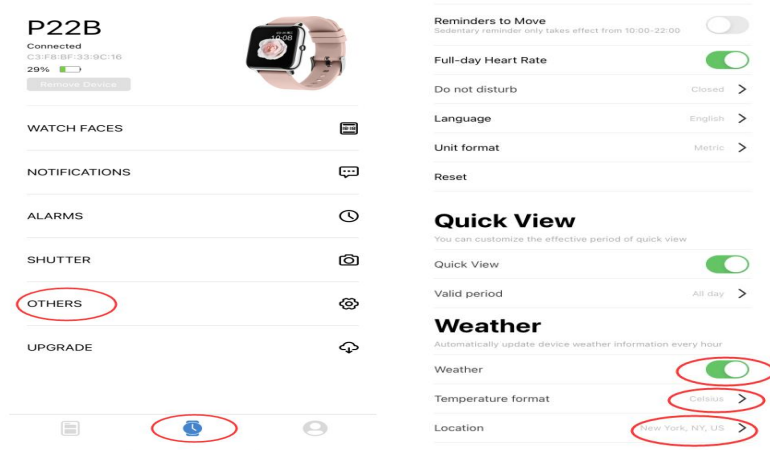
Step2: Open phone Settings > Click “Notitications” > Lock screen notifications, set Show > Click HeroBandIII > Allow Notifications



Q: How to set weather display?/How to change weather from Celsius to Fahrenheit?

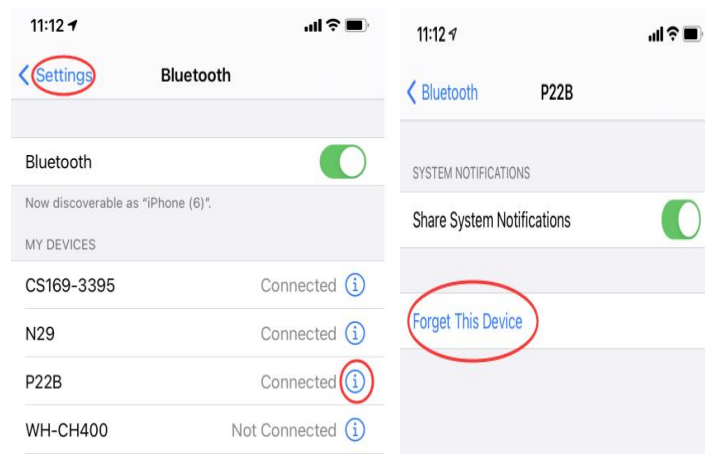
Step1: HeroBandIII > Watch icon > OTHERS > Scroll to the Weather section towards the bottom > Location> Search city

Step2: HeroBandIII > Watch icon > OTHERS > Scroll to the Weather section towards the bottom > Temperature format> Choose Celsius or Fahrenheit



Q: How to reconnect the watch with phones?

For iPhones: Open iPhone Settings > Bluetooth > Select P22 > Forget This Device > Repeat the connection steps above.



For Android phones: Turn on Bluetooth on your phone > HeroBandIII > Add a Device > Connect it.

NOTE: Connect the watch in the APP. Don't connect the watch with Bluetooth directly.

Q: Didn't get right time, how to set time?

For iPhones:

Step1: HeroBandIII > Remove Device

Step2: Open iPhone Settings > Bluetooth > Select P22 > Forget This Device > Repeat the connection steps above.

Step3: Swipe down on the homepage in the APP to sync data.

For Android phones:

Step1: HeroBandIII > Remove Device

Step2: Reconnect the watch, then swipe down on the homepage in the APP to sync data.