


Troubleshooting Steps

Answering or rejecting incoming calls


When your watch is connected to your phone and you receive a call, your watch will vibrate and display the caller's number and name. You can choose to answer or reject the call.

-  The HUAWEI WATCH GT 2e, HUAWEI WATCH GT and HONOR MagicWatch support only incoming call notification and call rejection.
- The incoming call information displayed on your watch matches the information displayed on your phone. If the caller is unknown, the phone number will be displayed. If you have the number saved in your contacts, the caller's name will be displayed.
- Your watch will not vibrate and turn on its screen upon incoming calls when **Do not disturb** is enabled or when you are not wearing your watch.
- You can stop the watch from vibrating by pressing the Up button.
- You can reject an incoming call by touching the reject icon on the watch screen.
- You are able to adjust the volume during calls.

Checking your call log

- 1 From the home screen, press the Up button, swipe until you find **Call Log**, touch it to view call logs.
- 2 Touch an entry to call them back.
- 3 Swipe down to the bottom of the screen and touch **Clear** to clear all call logs.

Playing music

-  The adding music feature is only supported on phones that run Android 5.0 or later. If you are using an iOS phone and want to add songs to the watch, connect your watch to an Android phone, and follow the following methods to add music to the watch. Then, reconnect your watch to your iOS phone. To connect your watch to a new phone, on your watch, enter the app list, go to **Settings > System > Disconnect**. Do not reset your watch when connecting to a new phone. You can only play and control songs stored on the