

Peace of mind from BRITA warranties and ongoing service



30 day Money Back guarantee

As an expert in water filtration for over 50 years, we are so convinced you will love BRITA filtered water and our range of products that we offer a 30 day money back guarantee on our jugs and filter taps (also known as WD Water Dispensers). If you are not happy simply return the product within 30 days of purchase for a full refund.



2 year warranty, +1 year extension

BRITA strives to meet the highest quality product levels and expectations, to ensure each product has a long lifespan. BRITA guarantees that its products are free of any material, construction or manufacturing errors for a period of 2 years from purchase. If registered online at the time of purchase it will be extended by an additional year. The warranty includes the free replacement of the product, or parts, which have been found to be defective, within the stated warranty terms.



FREE* replacement parts programme

Additionally, as a company that prides itself on sustainability, BRITA also offers a unique service offering free replacement parts (including P&P) for filter jugs registered on our website. This service is limited to parts that are still in production.

*For replacement requests we will require proof of purchase.

For full details on our warranty period and to register for replacement parts visit www.brita.co.uk