SERVICE WARRANTY OPTIONS

WHAT IS WARRANTIED AND FOR HOW LONG

Most parts and services purchased at Firestone Complete Auto Care are covered by a minimum of twelve (12) months or 12,000 miles, whichever comes first, with some parts and services carrying a different warranty. Some exclusions may apply; please see details below. Warranties apply to parts installed and service performed on private passenger vehicles. This warranty is valid at Firestone Complete Auto Care locations.

Auto parts which prove to be unserviceable during the warranty period, will be replaced free of any additional charge for parts or labor, except as noted under “Exclusions”, below.

Service	Parts	Labor
Oil Change and Oil Filter	3 Months / 3,000 Miles	3 Months / 3,000 Miles
Air, Fuel, Cabin Air and Transmission Filters (for workmanship and material related issues)	6 Months / 6,000 Miles	6 Months / 6,000 Miles
New or Remanufactured Starters and Alternators	24 Months / 24,000 Miles	12 Months / 12,000 Miles
Standard Brake Service - Brake Shoes, Disc Pads (1)	Lifetime (1)	12 Months / 12,000 Miles
Standard Brake Service with Brake Fluid Exchange - Brake Shoes, Disc Pads (1) Service Includes: Brake Fluid Exchange / Adjust Rear Brakes (if applicable)	Lifetime (1)	24 Months / 24,000 Miles

Service	Parts	Labor
Lifetime Brake Service - Brake Shoes, Disc Pads, Calipers and / or Wheel Cylinders, and Brake Installation Hardware (1)	Lifetime (1)	Lifetime (1)
Shocks and Struts	Lifetime	12 Months / 12,000 Miles
Steering & Suspension Parts	Lifetime	12 Months / 12,000 Miles
Lifetime Alignment Service (2)	N/A (2)	Lifetime
Lifetime Wheel Balance (3)	Lifetime (3)	Lifetime (3)

All lifetime warranties are only valid for as long as the original customer owns the vehicle.

(1) Costs of additional brake system components, including master cylinders, rotors, drums and all additional labor, are warrantied for a period of twelve (12) months or 12,000 miles, whichever comes first.

(2) If parts are required to restore vehicle to manufacturer's alignment specifications, then those parts and the labor required to install them are not covered. Subject to in-store equipment availability and employee qualifications to align vehicle.

(3) Lifetime balance is only warrantied so long as originally balanced tire remains on wheel. If needed, additional charge may apply for resetting the Tire Pressure Monitoring System (TPMS).

Other Service Warranty Exclusions: Replacement of anti-freeze or clamps is not included in the warranty on belts/radiator hoses. Cost of refrigerant and recharging of the air conditioning system is not included with the warranty on air conditioner parts or air conditioner compressors. Cost of additional brake system components, including rotors and drums and/or labor to restore Brake System to its safe proper operation is not included with the warranty on Brake Shoes, Disc Pads, Calipers and/or Wheel Cylinders and all other hardware. Batteries are covered by a separate warranty from the manufacturer.

GENERAL PROVISIONS (Applicable to all warranties)

All Firestone Complete Auto Care guarantees are given by Firestone Complete Auto Care. They are only offered through company–owned Firestone Complete Auto Care stores. These guarantees do not in any way alter the provisions of the "LIMITED NATIONWIDE SERVICE WARRANTY" with regard to the warranty on service or auto parts. The complete terms of the "LIMITED NATIONWIDE SERVICE WARRANTY" are available at every company–owned Firestone Complete Auto Care stores. Find a storenear you.

WHO IS COVERED BY THE WARRANTIES LISTED IN THIS DOCUMENT? This warranty covers only the original purchaser of the installed parts and/or services.

WHERE WILL THE WARRANTIES BE HONORED? Take your vehicle to the Firestone Complete Auto Care Store which sold the warrantied parts and/or service work, or any other company-owned Firestone Complete Auto Care Store in the United States. Call 1-800-LOCATE-US to find a company owned location.

HOW CAN A CLAIM BE MADE UNDER THE WARRANTIES? The original invoice from the store at which the original work was performed must be presented in order to get the benefit of the warranty.

Service	Parts	Labor

WHAT OTHER CONDITIONS APPLY? The obligations undertaken in these warranties are offered only on the purchased items and conditions, and may not be enlarged or altered by anyone. This warranty document does not apply to products or vehicles used for commercial, racing, or off-road purposes, or to damage caused by abuse or accident. TO THE EXTENT PERMITTED BY LAW, BRIDGETONE RETAIL OPERATIONS, LLC, AND ITS FIRESTONE COMPLETE AUTO CARE STORES DISCLAIM LIABILTY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

CONSUMER RIGHTS: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

GIVEN BY: Bridgestone Retail Operations, LLC, 333 East Lake Street, Bloomingdale, IL 60108, doing business as Firestone Complete Auto Care.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

Website: https://www.firestonecompleteautocare.com/contact/