



WARRANTY

General Information

Yuneeec's products and accessories are guaranteed against manufacturing defects for a period of twelve (12) months from the original date of purchase. Yuneeec's sole obligation in the event of such defects during this period is to repair or replace the defective part or product with a comparable part or product at Yuneeec's sole discretion.

Except for such repair or replacement, the sale, processing or other handling of this product is without warranty, condition or other liability. Damage (including crash damage) resulting from use, accident, or normal wear and tear is not covered by this or any warranty.

Yuneeec assumes no liability for any accident, injury, death, loss, or other claim related to or resulting from the use of this product. In no event shall Yuneeec be liable for incidental or consequential damages relating to or resulting from the use of this product or any of its parts. Please review the instructions carefully when using the products. Returns or replacements of parts and/or products may be subject to shipping, handling, replacement and/or restocking fees. Please see the warranty chart for further information.

- Warranty Chart

1. **These conditions must be met for warranty service**
 - a. Product must not be tampered, modified, or been serviced by an unauthorised individual.
 - b. Product must have been used in a normal manner as described in the owner's manual.
 - c. Serial number, labels, and tamper stickers must be intact with no signs of alteration.
 - d. A valid proof of purchase must be submitted. Receipt or sales invoice.

2. **Conditions and situations that are not covered under warranty**
 - a. Crash caused by non-manufacture defects.
 - b. Damaged caused by anything but normal use as depicted in the user manual.
 - c. Damaged caused by modification, or alteration of the product.
 - d. Damaged caused by an unauthorized form of battery, or charger.
 - e. Damaged caused by pilot error.
 - f. Damaged caused by improper setup.
 - g. Damaged caused by operating the unit in an unsafe environment.

- h. Damaged caused by bad weather.
- i. Damaged caused by using unauthorised replacement parts.
- j. Damaged caused by using a defective, or low charged battery pack.

The manufacture warranty covers all labor parts and return shipping. If the product(s) do not fall under warranty, Yuneec UK will advise the customer of the cost of the repair (parts), labour, and shipping.

You can contact us anytime if you have further questions or need repairs.

Email: [Customer Service](#)

Tel: +44 (0) 208 449 4321

If your Yuneec Aircraft requires service outside of the Limited 12 Month Warranty period, you still have access to all the available service options, but will be responsible for the cost of service, including parts, labour and shipping. Yuneec UK or your local Authorized Service Center will provide you with an estimate of service/repair cost which will require your authorization before the work can be started. For further service information please see the service sections under Customer Service and Tech Support

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.