

What does it mean that my product is Bose AR-enabled?

Motion sensors are embedded inside Bose AR-enabled products. The sensors can detect and/or track head orientation and body movement to manage standby power behaviour for Bose Noise Cancelling Headphones 700. Use of these sensors varies by product.

What kinds of things can I ask the Google Assistant to do?

Once you've set it up, to access the Google Assistant, simply press and hold the voice assistant button to talk, and release it when you're done. The Google Assistant will read you your notifications, like an audio lock screen. The Google Assistant also provides you with proactive notifications, such as an incoming text message, a meeting reminder and many others. You can get the Google Assistant to expand on these notifications with a single press, or you can reject them with a double press. You can ask for things like:

"Tell me the latest news."

"Call Thomas."

"Set a timer for 35 minutes."

"Add olive oil to my shopping list."

What kinds of things can I ask Alexa to do?

Once you've set it up, just press and release the voice assistant button and start talking. Alexa can help you manage your music and get things done—like start a playlist, play a favourite song, order products from Amazon and control Alexa-enabled devices in your home. It can help you get notifications from Alexa about when your Amazon order has been dispatched. You can ask things like:

"Alexa, play '90s pop."

"Alexa, read a book from Audible."

"Alexa, add milk to my shopping list."

What happens if I'm in a country where the Google Assistant or Alexa is not yet supported?

The Bose Music app will guide you to select from a given region's available features. For regions where only one is available, the app will automatically display the one you can select. In regions where neither is available, the voice assistant button will default to the native voice assistant available on your mobile device.

How do I set up the Google Assistant or Amazon Alexa as my preferred voice assistant*?

Use the Bose Music app to set up one of our voice assistant partners. It will guide you through the setup process, allowing you to set up an integrated button access feature that will automatically connect to your voice assistant app.

**Voice services (Amazon Alexa, Google Assistant) may vary and may not be available in all languages and countries.*

How long will the battery stay charged?

Bose Noise Cancelling Headphones 700 use a custom-designed lithium-ion rechargeable battery that provides up to 20 hours of full-featured audio playback.

What is the range of Bose Noise Cancelling Headphones 700?

Bose Noise Cancelling Headphones 700 have a range of up to 10 metres (33 ft) from the source device. It is realistic to describe the range as being the room that the user is in and the adjacent room. This range may be reduced by physical obstructions, such as walls and doors, or by interference from other electronic devices. Pops or a crackling noise may be heard if there's interference with the Bluetooth connection. If that happens, move away from wireless routers or microwaves and bring your headphones closer to the Bluetooth device.

Can Bose Noise Cancelling Headphones 700 be connected to two mobile devices simultaneously?

Yes. Multi-point technology allows Bose Headphones 700 to maintain a wireless Bluetooth connection to two devices at the same time—for example, an iPad and a smartphone. So while you're watching a video on the connected iPad, the headphones will automatically pause the video to answer a call from the connected smartphone. When the call has finished, the headphones will swap back to the video on the iPad.

How do I pair Bose Noise Cancelling Headphones 700 with my mobile device?

First, make sure your headphones are turned on with a single press of the upper button on the back of the right earcup. Next, press and hold the power button for 3 seconds to put the headphones into pairing mode. Please note, if this is your first time connecting the headphones, they will automatically turn on in this pairing mode. Voice prompts will provide you with additional guidance. We recommend that you use the Bose Music app to complete the pairing process. However, you can also use the Bluetooth settings on your device.

Can Bose Noise Cancelling Headphones 700 take calls?

Yes. Bose Noise Cancelling Headphones 700 have an adaptive microphone system that allows you to use the headphones during calls when connected to any smartphone. In addition to traditional calls, the headphones will work with many apps that use Voice over Internet Protocol (VoIP), such as Skype or FaceTime.

How many microphones do the Bose Noise Cancelling Headphones 700 have?

Bose Noise Cancelling Headphones 700 feature a total of eight microphones. Six microphones dramatically cancel noise, so it doesn't reach your ears. Two of those microphones combine with two others to dramatically improve voice pickup. A beamform-array isolates your speech, suppressing everything else that's audible. A rejection-array adds a second line of defence, tracking then blocking the most disruptive remaining sound—from a coffee grinder to other dialogue nearby. It all happens in real time, adapting as you move or your environment changes. It works with any VPA, any phone paired to the 700s, or any phone or phone/headphone combination on the far-end.

What is TriPort acoustic headphone structure?

Bose Noise Cancelling Headphones 700 feature our proprietary TriPort acoustic headphone structure, which uses external ports to vent the earcups and maximise the acoustic space inside, so your audio content sounds big and bold.

How does the noise cancelling in Bose Noise Cancelling Headphones 700 work?

Bose Noise Cancelling Headphones 700 use both active and passive noise reduction technologies. Active noise cancelling relies on a sophisticated proprietary-electronics approach using microphones both inside and outside the earcups to monitor the sounds around you and instantly produces an opposite signal to cancel the noise. Meanwhile, passive noise reduction is achieved by the combination of the acoustic structure and the earcup fit.

What is the difference between Bose Noise Cancelling Headphones 700 and QuietComfort 35 wireless headphones II?

Both QuietComfort 35 headphones II and Bose Noise Cancelling Headphones 700 are wireless Bluetooth headphones. For music, both are engineered with proprietary active equalisation, so they avoid boosted bass, vocals and treble that create listener fatigue over time, opting instead for faithful reproduction that's clear, natural and balanced. Both headphones also feature controllable noise cancelling; however, while QuietComfort 35 offers three settings, Headphones 700 offers 11—including a full-transparency experience that gives the term "off" an entirely new meaning. While the highest setting delivers the most powerful silence, the lowest lets your surroundings pass through the earcups fully—so with the flick of a switch, you hear yourself, others and everything else like you aren't wearing a headset at all. Conversation Mode lets you gain the same awareness while enjoying content—so you can pause entertainment and noise cancelling simultaneously, chat face to face or listen for announcements, and resume where you left off when you're done.