

Do I need to replace my filter?

Yes. It is recommended that you change the Combination Filter every 6 to 9 months depending on use.

How long is the warranty?

The warranty is a 5-year Limited Warranty. For more detailed warranty information please refer to the warranty section of your instruction manual.

What is CADR?

CADR stands for “Clean Air Delivery Rate” which indicates the volume of filtered air delivered by an air purifier. CADR ratings show the effectiveness of how efficient the air purifier is at capturing fine particles from things like tobacco smoke and plant pollen from the room.

How do I know when I should replace the filter?

It is recommended that you replace the Combination Filter every 6 months — depending on use — to maintain an optimal level of air purification. When the filter turns from white to dark grey or black, it should be replaced with a new one. If the filter is still white, it does not need to be replaced.

What is UV-C light?

UV-C is part of the ultraviolet light spectrum that is filtered out by the earth’s atmosphere. The “C” stands for the particular frequency of UV light that kills germs.

Why is UV-C light so effective?

UV-C light is highly effective at penetrating thin-walled germs like viruses and bacteria. The light alters the genetic structure of the germ, and they die.