

Warranty

Sengled Authorized Reseller and Warranty Statement

Sengled is committed to providing its customers with high quality, reliable lighting products through authorized distributors and retailers. Sengled partners with resellers for their ability to properly represent the brand and sell Sengled products. Only officially authorized Sengled resellers are allowed to sell Sengled products. Sengled products come standard with a manufacturer's limited warranty, which will only be honored.

If the products are purchased from Sengled or one of its authorized resellers. If you obtain a Sengled product(s) from an unauthorized reseller, your warranty will not be honored as we cannot ensure the quality and satisfaction that is associated with the authorized resellers. If you are uncertain about purchasing from a specific reseller, before you purchase, please contact us directly at support@sengled.zendesk.com

What type of warranty do Sengled products have?

To learn more, please consult the individual warranty for each product:

- Boost
- Element
- Element Touch
- Everbright
- Pulse
- Pulse Amp
- Pulse Link
- Smartsense
- Snap
- Solo

How do I make a warranty claim?

To request a replacement for a defective or damaged product that is still under warranty, please [contact us](#).



Easy returns
within 30 days.



1 to 3-year
limited warranty.



Free shipping
for every order
above \$30.



22-year lifetime
on all our bulbs.



Email Us

Canada:
SengledCanada@sengled.zendesk.com
USA:
Support@sengled.zendesk.com



Speak to Someone

1-877-401-5990
Mon-Fri 10AM - 8PM CST
Sat 11AM - 8PM CST



Corporate Offices

Sengled Canada
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Vancouver, BC V6C 2G8
Canada

Sengled USA, INC.
155 Bluegrass Valley Parkway, STE 200
Alpharetta, GA 30005
USA

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.