

Panasonic Warranty

TERMS & CONDITIONS:

This warranty is valid only when the warranty card is properly completed, and upon presentation of proof of purchase (original invoice indicating dealers name, address, model no, serial no and date of purchase). The details filled on the warranty card and the invoice should match.

The Customers sole remedy under this warranty is for repair of the product only. Neither Panasonic nor the Authorized Service Center nor any of its affiliates shall be responsible or liable for any delay in repairs. In the event that the Authorized Service Center does not have the required parts in stock to carry out the repair, or if they do not have the required technical information (due to the fact that product was purchased from a different country), the parts or technical information may have to be obtained by the Authorized Service Center which may result in a delay in repairs. Moreover, requested repair will be rendered impossible due to import/export restrictions for such products and/or the parts necessary for the repair and/or the availability of specialized jigs to necessitate repairs and/or other country specific regulations or unforeseen circumstances.

Time taken for repair under warranty will not be excluded from the warranty period.

1.Warranty Period is valid for one year from the date of purchase.

2.Consumer Products covered under this warranty:

TV (LCD/LED/PDP), Movie & Still Camera, Portable Audio Players (SD, Built-in, MP3, CD), Music System, DVD/BD (Player & Recorder), Microwave Oven, Food Processor, Juicer/Blender/Mixer, Washing Machine, Air Conditioner, Refrigerator & Vacuum Cleaner. *Rice Cooker, *Electric Iron, *Water Purifier, *Corded/Cordless Telephone, *Fax (only models prefixed with KX), *Shavers/Epilators, *Trimmers, *Hair Dryer/Styler.

*These products are NOT covered in India under Care Plus warranty.

Commercial Sales or products used for commercial use/purpose will not be covered under Care Plus Warranty.

PDP/LCD over 65'' (inches) is not covered under Care Plus Warranty

3.Warranty Coverage Includes: Spare Parts and Labor Charge

4.Warranty Coverage Excludes:

This is **Carry-in** warranty. Products requiring service support should be brought to the Service Center. Service Center is not responsible for the transportation to and from the place of the installation.

5.Warranty will be void if:

a. Defect is caused due to accidents, transit damage, improper use, power fluctuation, natural disaster and/or by any operation not covered in the instruction manual.

b. Product is installed, tampered, modified, repaired or attempted to repair by unauthorized service personnel.

c. Model name and serial No. on the warranty card does not match the product, or if they are altered, removed or mutilated.

d. The original warranty card and the purchase receipt/invoice are not produced at the time of registering for service.

6.Warranty does NOT cover:

a. Accessories (batteries, adapters, carry cases, remote commander etc.), Buttons, Cosmetic parts (front or rear panels, covers, handle, name badge etc.)

b. Periodic checks, product demonstration, maintenance or installation.

Panasonic Marketing Middle East & Africa FZE (PMMAF) is responsible for this warranty card and not the dealer from whom the product is purchased. The purpose of this warranty card is limited and we are not liable for any incidental or consequential damage from breach of any express or implied warranty on the products.

Authorized Service Center reserves the right to judge and reject claims as per the above conditions.

Panasonic Care Plus International Warranty is accepted in: UAE, BAHRAIN, KINGDOM OF SAUDI ARABIA, QATAR, OMAN, KUWAIT, YEMEN, SYRIA, LEBANON, JORDAN, CYPRUS, INDIA, PAKISTAN, IRAN, EGYPT, THAILAND, INDONESIA, MALAYSIA, PHILIPINES, MAURITIUS, NIGERIA, SOUTH AFRICA, SRI LANKA.

Note: Warranty service in the country of purchase will be governed by the local domestic warranty provided by our Service Partner and not by Care Plus International Warranty.

Only products (as mentioned in point 2) purchased in U.A.E, Bahrain, Kingdom of Saudi Arabia, Oman, Qatar, Kuwait, Syria, Jordan, Lebanon and **Egypt are eligible for Panasonic Care Plus International Warranty coverage.

**Egypt: Care Plus International Warranty is valid only for still & movie camera purchased from Cairo Duty Free.

For any queries, please contact:

Panasonic Marketing Middle East & Africa FZE (PMMAF)

Customer Service Division (CSD)

P.O. Box 17985, Jebel Ali, Dubai - U.A.E

Call Center +971-800 PANA (800-7262)

Email: customercare@ae.panasonic.com

Contact Details for Service:

KINGDOM OF BAHRAIN

Al Futtaim Sons Co. W.L.L.

Telematics W.L.L

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Manama

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KINGDOM OF SAUDI ARABIA

Alesayi Service Center

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+966 2 6444072

STATE OF KUWAIT

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UNITED ARAB EMIRATES

Techserve Main Office

(Air Conditioners & Home Appliances)

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LEBANON

Panasonic Marketing Middle East &
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(Representative Office)

+961-1-644022

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SYRIA

SkyJoud and Seraydarian Co. LLC	Damascus +963 11 3319243
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YEMEN

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JORDAN

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CYPRUS

1 VHR (Electrical Appliances) Ltd.	Nicosia +357 22460056
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INDIA

Panasonic India Pvt Ltd. Email: helpline@in.panasonic.com Website: http://www.panasonic.com/in	Call center number 1800 103 1333
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EGYPT

Panasonic Corporation Liaison Office	+20 2 24800891 +20 2 24800892 +20 2 24800893
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PAKISTAN

Panasonic Marketing Middle East & Africa	Karachi +92 21 35308508
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To find the nearest authorized service center in your location, please [click here](#).

IRAN

Azhand Service
Tehran
+98 21 64087
To find the nearest authorized service center in your location, please [click here](#).

THAILAND

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MAURITIUS

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NIGERIA

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Panaserv	Lagos +234 70 3861 8973

SOUTH AFRICA

Panasonic Marketing Middle East & Africa (Representative Office)	Central Park +27 (0) 11-312-7015
CALL CENTER	Gauteng 0860 000 302

SRI LANKA

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MALAYSIA

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