

IMPORTANT NOTE PRIOR TO USE

A protective coating is applied to this unit prior to shipment. This coating protects the unit in shipment and during its shelf life.

It is very important to thoroughly clean the unit before using it, especially around the edges or areas that have been soldered or welded. Completely disassemble and thoroughly clean all parts with hot water, dish detergent and a soft cloth. Rinse with clean water and dry thoroughly. **DO NOT** use any harsh or abrasive brushes, chemicals or detergents. Avoid using detergents or cleansers containing high percentages of free alkali or acid.

DO NOT clean any parts of this unit in a dishwasher.

Coat all metal parts with a food grade silicone spray after cleaning and before storing.

Be certain to store the unit in the original box in a cool, dry location.

Run a small "Test Batch" through the unit before initial use.

CLEANING INSTRUCTIONS

- PROPERLY CLEAN THE GRINDER PRIOR TO INITIAL USE!
- Disassemble the Grinder and hand wash each part thoroughly in warm, soapy water, taking particular care to remove all grease and oil from the surfaces.
- Dry all parts thoroughly before re-assembling. DO NOT ALLOW parts to air dry.
- Coat all metal parts, including the Plates and Knife, with a food grade silicone spray to prevent corrosion.
- The Grinder is NOT dishwasher safe.

There are several manual grinder videos on the internet showing proper usage. At this time there is not a Use and care instruction video at this time, but we like the idea. Here is one: https://www.youtube.com/results?search_query=+WESTON+DELUXE+MANUAL+TINNED+MEAT+GRINDERS

Customers may contact us at 1.800.814.4895 for any issue resolution including the above complaints.

We feel that damage and complaints to Amazon are likely resultant from parcel shipping. We also feel that our quality is appropriate based on the low frequency of complaints even though we continue to work with the manufacturer to improve to lower all customer complaints and defects.

Furthermore, we are fully confident that all of the units in our inventory are also free of defects as well as units that have been shipped. Thus, we are considering this incident closed.