



**MASTER & DYNAMIC**

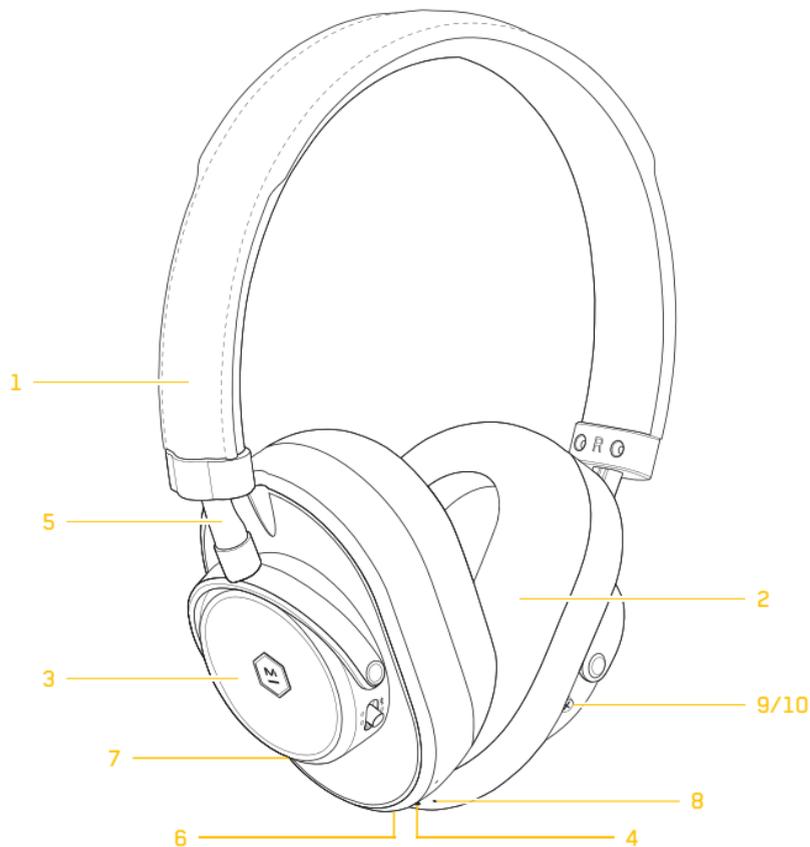
---

**USER MANUAL - MW65**  
ACTIVE NOISE-CANCELLING WIRELESS  
OVER-EAR HEADPHONES

---

Master & Dynamic is a New York City-based premium audio company with a deep passion for building technically sophisticated sound tools. Designed to be modern yet timeless, our products utilize only the finest materials and are engineered to last, creating the perfect balance of aesthetics, strength, comfort, and exceptional sound.

**NEVER SOUND THE SAME**



## OVERVIEW

1. Premium Leather Headband Band with Lambskin Interior
2. Replaceable Memory Foam Ear Pads with Lambskin Covering
3. Forged and Machined Aluminum Components Throughout
4. 3.5mm Passive Audio Input
5. Adjustment Arm
6. USB-C Input
7. Active Noise-Cancelling Button (See Page 6 for Details)
8. Dual Microphones
9. Get Help on-the-go from your Google Assistant
10. Headphone Controls (See Page 4 for Details)

## SPECS

 **DIMENSIONS**  
165mm x 190mm x 66mm

 **IMPEDENCE**  
32 Ohms

 **WEIGHT**  
245g / 8.6oz

 **DRIVERS**  
40mm Beryllium  
High-Performance Drivers

 **BLUETOOTH PROFILE®**  
Bluetooth® 4.2 with AptX®

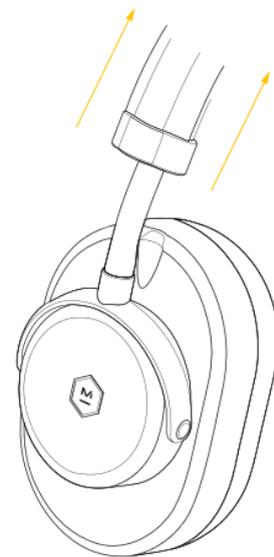
## ADJUSTABILITY, FIT AND COMFORT



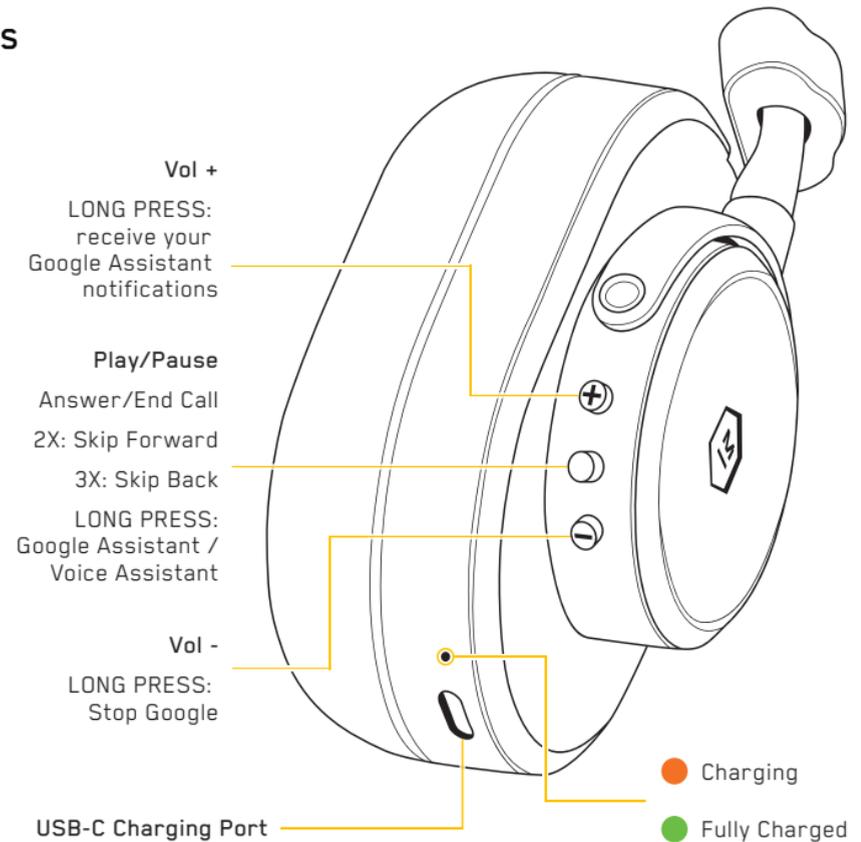
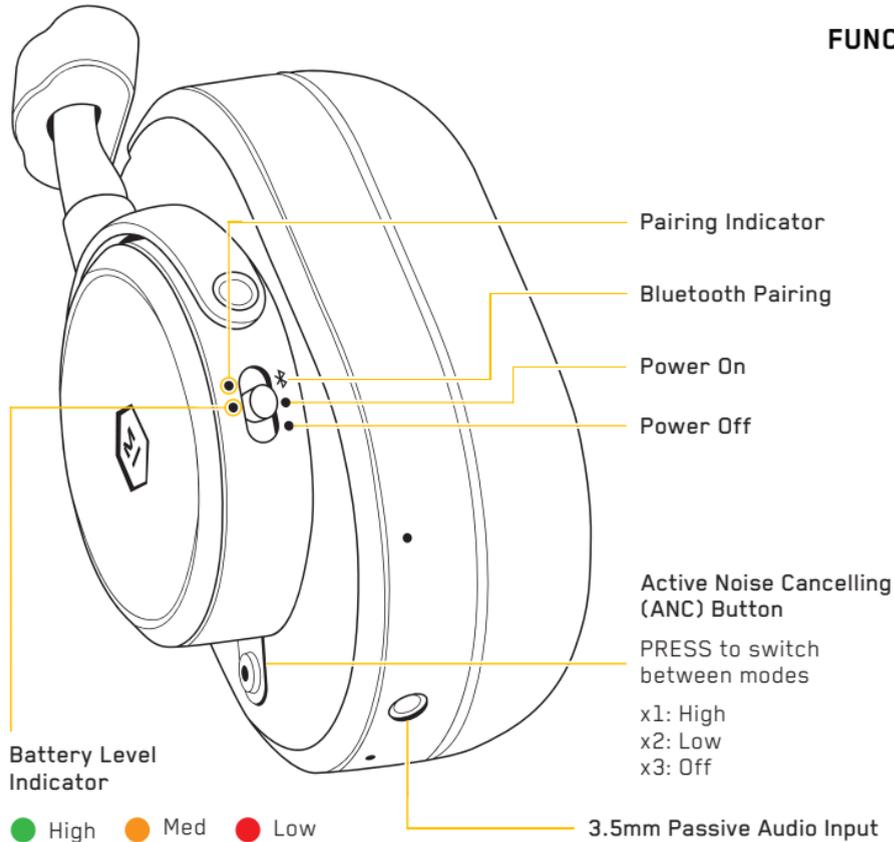
- Rotates for comfort around neck



- Adjust to find optimal fit.



## FUNCTIONS

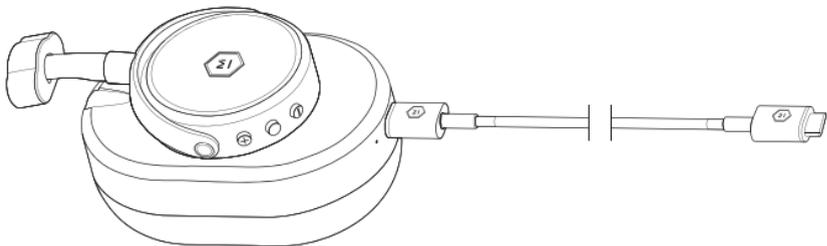


## TURN ON

- Slide to ON position.  
At startup battery status is displayed (LOW/MED/HIGH)

## CHARGE

- To charge, plug in the USB-C Connector and connect to a USB-C port (or USB-A port using the included adaptor)



- A solid orange light indicates charging and a solid green light indicates a full charge when the USB cable is connected.



Charging

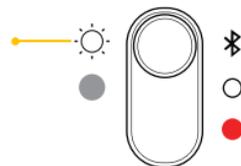
Fully Charged

**NOTE:** cannot listen while charging

## PAIRING

### Step 1

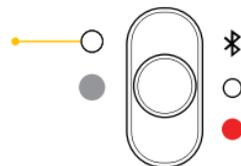
Hold in  position for 2 or more seconds, white light will pulse when headphone is in pairing mode. Release.



Pairing

### Step 2

Access Bluetooth settings on your source device. Locate "M&D MW65" and connect. A solid light indicates you are connected.



Connected

### Pairing to 2 or More Devices

Enter pairing mode and connect to device 1. Enter pairing mode again and device 1 will disconnect. Connect to device 2 and turn headphone off. Turn headphone on and headphone will automatically connect to device 1 and 2 simultaneously. Pause one device and play from the other to swap headphone connection.

## PASSIVE AUDIO MODE

- Plug 3.5mm audio plug into headphone audio input to engage passive (wired) audio
- Headphones power off when audio cable is plugged in
- Audio will work even if battery is depleted
- Microphone and buttons are disabled during passive mode



1.25m Standard 3.5mm Cable

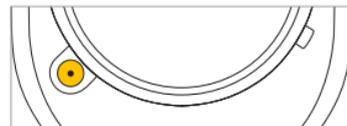
## ACTIVE NOISE-CANCELING (ANC) MODES

The MW65 features 2 Active Noise-Cancelling (ANC) modes for clear, expansive sound in any environment.

**High** - Airplanes, City Streets etc.

**Low** - Lower noise or windy environment

**Off** - No noise-cancelling needed



Press ANC Button to Switch between Modes



Get help on-the-go from your Google Assistant. Your MW65 is optimized for the Google Assistant out of the box.

**ANDROID™ DEVICE:** You'll get a notification to begin the setup process after you connect your MW65 via Bluetooth.

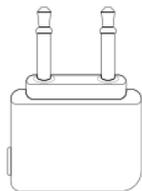
**iOS DEVICE:** Make sure your MW65 is connected to your Bluetooth device. Download and open the Google Assistant app, tap the  icon, and follow the on-screen instructions.

**OTHER VOICE ASSISTANTS:** To use your device's native voice assistant, turn on HANDS FREE MODE by holding the ANC + PLAY/PAUSE buttons for 5 seconds. Repeat to switch back to the GOOGLE ASSISTANT MODE.

## ACCESSORIES



Headphone Pouch



Airplane Adapter



USB Adapter

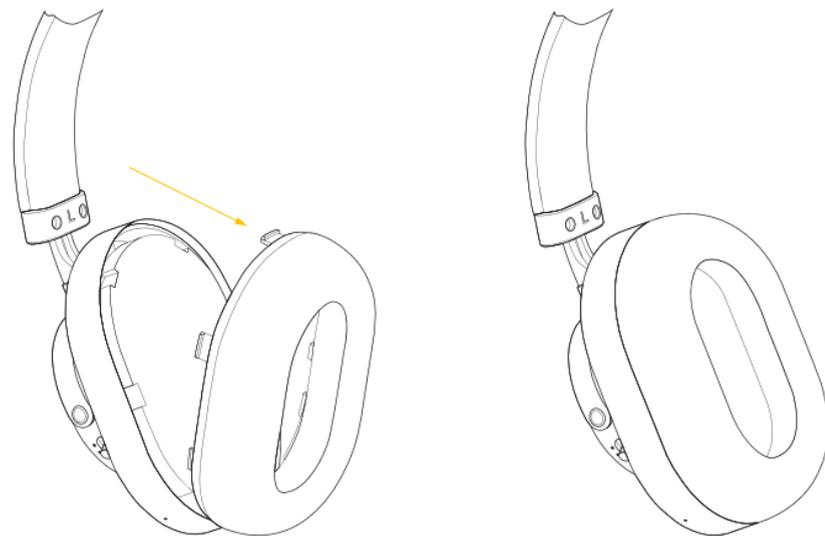


USB-C Charging Cable



1.25m Standard 3.5mm to 3.5mm Cable

## REPLACING EAR PADS



- To remove ear pads: gently pull the earpads from the top. The snaps will release.
- To re-attach ear pads: hook the 2 catches into the slots at the bottom of the earcup. Gently push the earpad against the earcup, ensuring all the snaps are secured

## MAINTENANCE + TROUBLESHOOTING

Clean ear pads and headphones with soft, slightly damp cloth. Do not soak, submerge or allow moisture to enter near the drivers or cable jacks. Ear pads and cables can be purchased if they are worn out at: [www.masterdynamic.com](http://www.masterdynamic.com)

Do not drop, sit on, or allow the headphones to be exposed to water, moisture, or temperature extremes.

It is recommended that you return your headphones to their storage case when not in use. To avoid damage, do not store other items in the canvas case along with your headphones. CAUTION: Incorrectly rotating or over-rotating the earcups can damage the headphones.

Temperature Range: operate and store this product within the temperature range of -4°F to 113°F (-20°C to 45°C) only. Charge the battery where the temperature is between 41°F and 104°F (5°C and 40°C) only.

If you experience streaming interruptions when connected to certain devices, it is likely due to a device-specific compatibility issue. To resolve, switch to HANDS FREE MODE and restart the headphones. This will optimize performance for multiple-device connections.

### FACTORY RESET

Press the ACTIVE NOISE-CANCELLING (ANC) button + slide the BLUETOOTH® PAIRING switch to ✖ position for 5 seconds. LED lights will flash red/white 4x. The headphones will then be reset.

#### The headphones and device do not pair:

1. Make sure the headphones are not connected to the charger. Cycle power switch off and on.
2. Turn Bluetooth® off, then on again on the source device.
3. Turn off Bluetooth® feature on any other device that is paired with the headphones.
4. Slide switch to ✖ and hold until white light flashes.
5. Make sure "M&D MW65" is selected in the Bluetooth® device list

#### No audio or poor audio quality from a connected Bluetooth® device:

Move the device closer to the headphones, physical objects between the headphone and the source may obstruct the signal. Try another music application or try another track. Try a different audio device.

## PREVENTION OF NOISE-INDUCED HEARING LOSS

NIHL is a preventable condition caused by both one-time and extended exposure to excessive decibel (dB) levels. This harm to sensitive inner ear structures is irreversible and people of all ages can be affected. Damage can happen in a single event or gradually over time. One-time exposure to sounds louder than 110 decibels and extended exposure to sounds over 85 decibels can cause harm. Indicators of NIHL include hearing loss and tinnitus, a condition of sensing constant ringing, buzzing or roaring. The NIDCD (National Institute on Deafness and Other Communication Disorders) offers this simple rule of thumb: avoid sound exposure that is “too loud, too close or too long.” Here are some general references to sound levels that occur in everyday life: refrigerator humming (45 dB); normal conversation (60 dB); city traffic (85 dB); motorcycles (95 dB); an MP3 player at full volume (105 dB); sirens (120 dB); firecrackers (150 dB).

## WARRANTY + CUSTOMER SERVICE

Master & Dynamic guarantees this product against defects in materials or workmanship for a period of one year from the date of original purchase on our website or from an authorized Master & Dynamic retailer or reseller. Batteries are also guaranteed for proper functioning for a period of one year from the date of original purchase. Defective batteries are covered by Master & Dynamic's Limited Warranty but battery wear from normal use is not covered.

If returned within the warranty period, Master & Dynamic will at its discretion either repair the defective product or replace it with a repaired or refurbished product of identical specifications as the returned product. This limited warranty is in lieu of all other warranties, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Master & Dynamic shall have no liability of any kind for any direct, indirect, incidental or consequential damages or expenses that arise from the use of this product, including use-related damage to the product's exterior.

Master & Dynamic's Limited Warranty does not cover normal wear and tear to items such as blown drivers, battery degradation from normal use, cut cords, bent jacks, damage to the product's exterior, loss or theft. Replaceable parts subject to wear and tear such as ear tips, ear pads, and cables will be replaced only in case of malfunctioning due to material or manufacturing defects, and only once during the warranty period of your product.

The serial number and proof of purchase are required in order to enact the warranty for products purchased on our website or from an authorized retailer or reseller. This policy is also applicable to products received as a gift.

If we need to replace your product due to a battery defect, your product will be new or equivalent to new in performance and reliability. You will void your warranty if you disassemble your product or expose them to excessive moisture. If you believe your product is defective within the warranty period, please contact us at [support@masterdynamic.com](mailto:support@masterdynamic.com). Please include your product's serial number, proof of purchase, telephone number, and full return shipping address in your message to us. Conditional to serial number, proof of purchase, and warranty validity, you will be issued a return authorization and instructions for return shipment. Please note that the dispatch of a replacement product will take place after our receipt of the defective product.

For questions regarding your product's warranty, please contact Master & Dynamic Support at [support@masterdynamic.com](mailto:support@masterdynamic.com).

Google and Android are trademarks of Google LLC.