

United States / Canada Warranty Policy

RITCHIE ENGINEERING COMPANY, INC. YELLOW JACKET® PRODUCTS DIVISION

[Abbreviated Warranty by Product Category](#)

(Field Scrap Policy located at the end of this document)

YELLOW JACKET® products from Ritchie Engineering Company, Inc. are guaranteed to be free from material and workmanship defects for a period of one year from date of sale. This guarantee does not cover products that have been altered, abused, misused or improperly maintained. Any exceptions to the one year warranty policy are individually identified within this policy.

Not all cataloged products are stocked and eligible for return. Check with your YELLOW JACKET representative or the factory for more information.

All returns MUST have an RGA number and proof of purchase/copy of invoice. Call Ritchie Engineering for an RGA number prior to return. All returns must be prepaid.

Ritchie Engineering Customer Service Telephone: 1(800)769-8370 or (952)943-1333

Website: <http://yellowjacketwp.wpengine.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.