

FAQs

1. How to make the suction cup stick again?

Please rinse the suction cup bottom, air dry it, clean the attaching surface and then install the suction cup directly on a flat spot.

2. Do I need to return the product for a replacement or refund?

No, because our product has a 36-month free warranty for any product issues.

3. Any other questions like below, please reach our service at service@vanmasslife.com

Suction cup remove tips, product improvement suggestions.