

# WARRANTY



## 5-YEAR LIMITED WARRANTY

This Technivorm Moccamaster, except carafe, is warranted by Technivorm-Moccamaster USA to be free from defects in materials and workmanship existing at the time of manufacture and appearing within one of the following warranty periods:

- Five (5) years from the date of original purchase of a **NEW BREWER**.
- One (1) year from the date of purchase of a **REFURBISHED BREWER**.

If brewer is proved defective upon inspection by Technivorm-Moccamaster USA, it will be repaired or replaced, at Technivorm-Moccamaster USA option, without charge to customer. If replacement product is provided, it will assume the remaining warranty of the original product as described above.

This Warranty does not apply to any defect arising from a buyer or user's misuse of the product, negligence, lack of descaling, failure to follow Technivorm's instructions, negligent handling, modification, alteration or repair not authorized by Technivorm-Moccamaster USA. If you choose to have someone other than an authorized service center service your brewer, **THIS WARRANTY WILL AUTOMATICALLY BECOME NULL AND VOID**. Any liability is expressly limited to an amount equal to the purchase price paid and all claims for special, incidental or consequential damages are hereby excluded.

Unless otherwise specified, Technivorm-Moccamaster USA makes no other warranty of any kind, expressed or implied as to the merchantability or fitness of any product for any particular purpose. Technivorm-Moccamaster USA expressly disclaims all warranties and conditions not stated in the limited warranty. Technivorm-Moccamaster USA is not liable for any claim made by a third party or made by you for a third party; the Technivorm warranty extends only to the original purchaser and is not transferable to anyone who obtains ownership of the product from the original purchaser at any time.

This warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state. Some states do not allow the limitation or exclusion of incidental or consequential damages so the above limitation or exclusion may not apply to you.

### WARRANTY IS VALID ONLY WITH THE ORIGINAL PROOF OF PURCHASE RECEIPT.

If you believe your product is defective, return it to your point of purchase (within first 30 days) or call Technivorm-Moccamaster Customer Service at 1.855.662.2200 and request Return Merchandise Authorization (RMA). Send brewer postage pre-paid, along with proof of purchase and a letter explaining the nature of the claimed defect to:

**Technivorm-Moccamaster USA Inc.,  
100 Montgomery Street, Suite 1080, San Francisco, CA 94104 USA.**  
Please keep all packing materials and the original packing box to protect your brewer, should you need to transport it for service.

**KEEP ORIGINAL SALES RECEIPT AS PROOF OF PURCHASE FOR WARRANTY PURPOSES.**

### OUT OF WARRANTY PRODUCT SERVICE

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

