

Warranty

Core Equipment and Elevate LLC warrants for a period of one (1) year from the original date of purchase, this product against any defects in materials or workmanship. At its discretion, Core Equipment may provide replacement parts to original purchaser. Original receipt or proof of purchase as well as proof of defect in the form of a photograph or video is required.

Core Equipment will not be responsible for shipping costs incurred outside the continental USA. Warranty is valid for the original purchaser one year from the date of purchase and is not transferable. This Warranty does not cover any product purchased through non authorized dealers and/or online auction websites.

This Warranty Does Not Cover:

This 1-Year Limited Warranty does NOT cover normal wear and tear, abuse or misuse of this product including damage from inclement weather conditions, such as wind, rain, or hail. In case of inclement weather remove all valuables and persons and seek appropriate shelter. Under no circumstances will Core Equipment or Elevate LLC be liable or responsible for any incidental or consequential damages.

This product is designed and intended for Recreational use only. Prolonged exposure to UV rays will cause any fabric to fade and deteriorate and is NOT covered by this 1-Year Limited Warranty.

All replacement products or parts will assume the remaining warranty of the original product. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

To Obtain Warranty Service:

Call Toll Free 1-888-775-5628 for warranty service, repair parts, or product questions.

Monday - Friday, 8:00 a.m. – 5:00 p.m. Central Time.

If you feel you have received a defective or damaged product, please call or email Customer Service. At our discretion, we will provide either a replacement part to repair the damage or a replacement product. For warranty claims involving repair parts and replacement products, you will not be required to ship the item back to Core Equipment/Elevate LLC. Returns of damaged or defective items must be approved by the Customer Service Warranty Department before the return process is started.

Core Equipment Customer Service Warranty Department Contact Information:

Call (toll free): 1-888-775-5628

Monday - Friday, 8:00 a.m. – 5:00 p.m. Central Time.

Email: help@coreequipment.com

Mail: 9142 West 135th Street Overland Park, KS 66221

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.