

Instant™

DUO™ CRISP WITH ULTIMATE LID



Getting Started Guide

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Welcome to your new Instant Pot® Duo Crisp with Ultimate Lid!

Welcome to the world of Instant Chefs at home. We're excited to get you started on your Instant Brands culinary journey!

We hope you fall in love with your Instant Pot, and enjoy it in your kitchen for years to come.



Scan to Get Started!

To make your cooking experience with Instant as easy as possible, we have created 4 simple steps with how-to videos to guide you. Scan the QR code and follow the steps to become an Instant Chef in no time!
www.instantbrands.co.uk/get-started



Download the **Instant Brands® Connect app** to access 1000+ recipe ideas.



Visit the **Instant Brands UK YouTube channel** for how-to videos and recipe inspiration.



Connect with the **Instant Pot UK Facebook Community**, and be inspired with cooking tips, tricks and recipes from this active group of Instant chefs!

Product specifications

Model	Volume	Wattage	Power	Weight	Dimensions
SLC065000	6.2 Litres	1500 watts	220-240V~ 50/60Hz	10.6 kg	cm: 39.4 x 39.2 x 34

WARNING

Safety Instructions

At Instant™, we want you to feel comfortable using our products. This Instant Duo Crisp with Ultimate Lid was designed with you and your safety in mind.

Read all instructions before using and only use this appliance as directed. Failure to follow these Important Safeguards may result in personal injury and/or property damage and will void your warranty.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons.

IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS

Placement

DO place the appliance on a countertop only. Always operate the appliance on a stable, non-combustible, level surface.

DO make sure all parts are dry and free of food debris before placing the cooking pot on the cooker base.

DO NOT place the appliance on or close to a hot gas or electric burner, or a heated oven.

DO NOT use the appliance near water or flame. **DO NOT** use outdoors. Keep out of direct sunlight.

DO NOT place on anything that may block the vents on the bottom of the appliance.

⚠ WARNING

General Use

The removable inner cooking pot is extremely hot during use, and can be extremely heavy when full of ingredients.

DO use oven mitts when handling the inner cooking pot and removing accessories.

DO place hot accessories on a heat-resistant surface or cooking plate.

DO use care when lifting the cooking pot from the cooker base to avoid burn injury.

DO use extreme caution when the cooking pot contains hot food, hot oil or other hot liquids.

DO use only the Instant Brands lid that came with this cooker base. Using any other pressure cooker or air fryer lids may cause personal injury and/or property damage.

DO NOT use the appliance without the removable inner cooking pot installed.

DO NOT touch the metal portion of the lid, the appliance's hot surfaces, or any accessories during or immediately after cooking because they will be hot. Only use the side handles for carrying or moving.

DO NOT use this appliance for deep frying with oil.

DO NOT move the appliance while it is in use and use extreme caution when disposing of hot grease.

DO NOT allow children or persons with reduced physical, sensory or mental capabilities to operate this appliance. Close supervision is necessary when any appliance is used by or near children and persons with reduced physical, sensory or mental capabilities. Children should not play with this appliance.

DO NOT use the appliance for anything other than household use. It is not intended for commercial use.

DO NOT leave the appliance unattended while in use.

⚠ WARNING

Pressure Cooking

This appliance cooks under pressure. **DO NOT** open while under pressure. Allow the appliance to depressurise naturally or release all excess pressure before opening. Inappropriate use may result in burns, personal injury and/or property damage.

DO make sure the appliance is properly closed before operating.

DO check that the steam release valve is installed.

DO use the Instant Brands lid when pressure cooking. For instructions on how to use the lid, see the User Manual or Getting Started Guide.

DO turn the appliance off if steam escapes from the hot air outlet in a steady stream for longer than 3 minutes. If steam escapes from the sides of the lid, turn the appliance off, wait for it to depressurise/cool and make sure the sealing ring is properly installed.

DO check the steam release valve, steam release pipe, anti-block shield and float valve for clogging before use. For instructions on how to clean these parts, see the User Manual.

DO NOT attempt to force the lid off the Instant Pot cooker base.

DO NOT move the appliance when it is under pressure.

DO NOT cover or obstruct the steam release valve and/or float valve with cloth or other objects.

DO NOT attempt to open the appliance until it has depressurised, and all internal pressure has been released. Attempting to open the appliance while it is still pressurised may lead to sudden release of hot contents and may cause burns or other personal injuries and/or property damage.

DO NOT place your face, hands or exposed skin over the hot air outlet when the appliance is in operation or has residual pressure, and do not lean over the appliance when removing the lid.

DO NOT open the lid until the message bar says to do so.

DO NOT remove the pressure cooking cover with bare hands.

⚠ WARNING

DO NOT operate a pressure cooking programme unless the pressure cooking cover is correctly installed.

Overfill During Pressure Cooking

Overfilling may cause a risk of clogging the steam release pipe and developing excess pressure.

DO NOT fill the inner cooking pot over the line labeled 'PC MAX – 2/3'.

DO NOT fill the inner cooking pot over the line labeled '– 1/2' when cooking foods that expand during cooking such as rice, dried beans or dried vegetables.

DO exercise extreme caution when cooking and venting food(s) such as applesauce, cranberries, pearl barley, oatmeal, split peas, noodles, etc. as these foods may foam, froth, or spatter, and may clog the steam release pipe, valve, and/or steam release handle.

DO NOT fill the inner pot higher than the "PC MAX- 1/2" line when cooking these foods. Failure to follow this warning may lead to personal injury and/or property damage and may void your warranty.

DO NOT place oversized foods into the inner cooking pot as they may cause risk of fire and/or personal injury and/or property damage.

DO check that sealing ring is properly installed.

Air Frying

When the unit is air frying, hot air is released through the air vents. Keep your hands and face away from the air vents and take extreme caution when removing hot accessories from the appliance. Failure to do so may result in personal injury and/or property damage.

DO NOT use the pressure cooking cover when air frying.

DO use the included inner cooking pot when air frying.

DO use the Instant Brands lid when air frying. For instructions on how to use the lid, see the User Manual or Getting Started Guide.

⚠ WARNING

DO NOT place unprotected hands inside the appliance until it has cooled to room temperature.

DO NOT use a ceramic-coated or stoneware inner pot for air frying.

DO NOT block the vents on the bottom of the cooker base or on the lid. Leave at least 13 cm of space around the lid when in use.

DO NOT place the appliance on a hot stove.

DO NOT operate the appliance on or near combustible materials such as tablecloths and curtains.

DO NOT cover the air vents while air frying. Doing so will prevent even cooking and may cause damage to the appliance.

DO NOT place the lid directly on countertop. Should the unit emit black smoke when air frying, press **Cancel** and unplug the appliance immediately. Wait for smoking to stop before opening the lid, then clean thoroughly. For further information refer to 'Troubleshooting' in the User Manual.

Overfill During Air Frying

DO NOT overfill the air frying basket when air frying. Only fill air frying basket as high as the handles, and no higher.

DO NOT allow food to come into contact with the heating element.

Accessories

DO use only accessories or attachments authorised by Instant Brands. The use of parts, accessories or attachments not recommended by the manufacturer may cause a risk of personal injury, property damage, fire and/or electric shock.

DO use only the authorised stainless-steel inner cooking pot for the Duo Crisp with Ultimate Lid to reduce the risk of pressure leakage.

DO only replace the pressure cooking cover with an authorised Instant Brands pressure cooking cover to prevent personal injury and damage to the appliance.

⚠ WARNING

DO NOT use the included accessories in a microwave, toaster oven, convection or conventional oven, or on a ceramic cooktop, electric coil, gas range or outdoor grill.

Care and Storage

DO let the appliance cool to room temperature before cleaning or storage.

DO NOT store any materials in the cooker base when not in use.

DO NOT place any combustible materials in the cooker base, such as paper, cardboard, plastic, Styrofoam or wood.

Power Cord

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

DO NOT let the power cord touch hot surfaces or open flame, including the stovetop.

DO NOT use with power converters or adapters, timer switches or separate remote-control systems. This appliance has a 3-prong earthed plug. To reduce the risk of electric shock: **ONLY** plug the power cord into an earthed electrical outlet.

DO NOT remove EARTH.

Electrical Warning

The cooker base contains electrical components that are an electrical shock hazard. Failure to follow these instructions may result in electric shock. To protect against electrical shock: disconnect, select **Cancel**, then remove plug from power source. Always unplug when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

⚠ WARNING

DO regularly inspect the appliance and power cord.

DO NOT operate the appliance if the power cord or plug is damaged, or after the appliance malfunctions or is dropped or damaged in any manner. For assistance, contact Customer Care by email at UKSupport@instantbrands.com (if located in the UK) or EUSupport@instantbrands.com (if located in the EU) or by phone at +44 (0) 3331230051.

DO NOT attempt to repair, replace or modify components of the appliance, as this may cause electric shock, fire or personal injury, property damage, and will void the warranty.

DO NOT tamper with any of the safety mechanisms, as this may result in personal injury and/or property damage.

DO NOT put liquid or food of any kind into cooker base without the inner cooking pot.

DO NOT immerse power cord, plug or the appliance in water or other liquid.

DO NOT use the appliance in electrical systems other than 220-240V~ 50/60Hz.

SAVE THESE INSTRUCTIONS

WARRANTY

Instant Brands (EMEA) Limited, Instant Brands (Ireland) Limited, and Instant Brands LLC (collectively the "Company") warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in the UK and EU and must be purchased by an authorised distributor of Instant Brands. This warranty does not cover appliance use outside of the UK and EU.

Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at instantbrands.co.uk), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase (UK only).

The Company is not responsible for shipping costs for warranty service.

Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

WARRANTY

Please visit instantbrands.co.uk/product-registration/ to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

Warranty Service

To obtain warranty service, please contact our Customer Care Department by creating a support ticket online at [Instantbrands.co.uk/support/](https://instantbrands.co.uk/support/). If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Within the UK

Instant Brands (EMEA) Limited,
1 Christchurch Way,
Woking, Surrey,
GU21 6JG, UK.

Email: UKSupport@instantbrands.com

Telephone: +44 (0) 3331 230051

Within the EU

Instant Brands (Ireland) Limited,
Suite 6, Rineanna House,
Shannon Free Zone, Shannon,
Co Clare, Ireland, V14 CA36.

Email: EUSupport@instantbrands.com

Telephone: +44 (0) 3331 230051

This warranty was last updated on 1 September 2019 for all products sold from [1 November 2019]. If your product comes with our older warranty version, your warranty will continue to be honoured.

Recycling

This appliance complies with the WEEE Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE). This appliance complies with the European directive for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions. This marking indicates that this product should not be disposed of with other household waste throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable re-use of material sources. To return your used device, please use the return and collection systems or contact Customer Care for further recycling and WEEE information.



Get the full User Manual

instantbrands.co.uk/product-manuals

**Cooking Timetable**

Instant Brands® Connect app

**Recipes**

instantbrands.co.uk/recipes/

**Replacement parts and accessories**

instantbrands.co.uk/product-category/instant/

Contact Customer Care

Instantbrands.co.uk/support/
UKSupport@instantbrands.com
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