

Warranties

Satisfaction Guarantee

All XS Power products carry a 60 day risk free guarantee. If you are not satisfied with your purchase for any reason, you can return it to where it was purchased (with proof of purchase) for an exchange or full refund. We have full confidence in our products, and are sure you will too!

We take great pride in our quality, value and performance and believe that this product will offer you trouble free operation throughout it's lifetime providing you take care to follow the simple instructions.

If you experience any problems with your product the warranty details are listed below.

12V XS Power AGM (D&S Series) Battery [3 Year Warranty](#)

XS Power provides a three year warranty from the date of purchase, to the original purchaser. This warranty covers manufacturing defects in material and workmanship.

12V XS Power AGM (XP Series) Battery [2 Year Warranty](#)

XS Power provides a two year warranty from the date of purchase, to the original purchaser. This warranty covers manufacturing defects in material and workmanship.

14V & 16V XS Power AGM Battery and Accessories [1 Year Warranty](#)

XS Power provides a one year warranty from the date of purchase, to the original purchaser. This warranty covers manufacturing defects in material and workmanship.

LIMITED WARRANTY

a) XS Power provides the warranty from the date of purchase, to the original purchaser. This warranty covers manufacturing defects in material and workmanship only.

b) XS Power does not cover damage or failure caused by abuse, misuse, faulty installation, improper maintenance, or any repairs not carried out by XS Power.

c) There will be no obligations or liability on the part of XS Power for consequential damages arising from the use of the product or any indirect damages with respect to loss of property, revenue, or costs for removal, installation, or re-installation.

d) For warranty service, the product must be reported to XS Power to receive a unique RGA number (return goods authorization) and at that time you will be advised of where to send the faulty product.

e) All shipping charges for returns should be pre-paid. If the requested repairs or service are within the terms of this warranty then the item will be returned to you on completion without any charge. The unit must be in its original packaging with any original accessories. XS Power will not be responsible or accept any liabilities for any loss or damage to addition items which are sent with returned product.

f) Provide a copy of receipt.

g) If the product is not covered under the terms of this warranty. XS Power will advise you of the costs to carry out any repairs necessary and the unit will be shipped to you on receipt of payment for the work including the return freight charges.

h) Under normal circumstance, we try to ensure we carry out warranty repairs within 5 working days; nevertheless, please allow 2 to 4 weeks for return of your product. We cannot be held responsible for delays in shipping.

WARRANTY 1-YR

2847 John Deere Dr. Suite 102
 Knoxville, TN 37917
 Phone: 865-888-5953
 www.4xspower.com
 tech@xspowerbatteries.com

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Please take the time to complete your details below and return via Fax or Mail.

(cut here)

Title (ex. Mr/Miss)	First Name	M. Initial	Last Name
Address (house name/number & street)			Apt./Flat #
City	State	or Providence	
Country	Zip or Postal Code	Telephone # (inc. area code)	
E-mail	Battery Model Number		
Date of Purchase	Place of Purchase		
What brand charger do you use?		Model No.	
Where do you compete? Sanctioning Body Class			

WARRANTY 2-YR



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E-mail		Battery Model Number											
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WARRANTY 3-YR



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E-mail	Battery Model Number		
Date of Purchase	Place of Purchase		

What brand charger do you use?	Model No.
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Where do you compete?	
Sanctioning Body	Class

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.