

TV xStream Ethernet Adapter Instructions

Thank you for your purchase. If you need assistance, please contact us.

Contact Information – Customer service is our #1 priority

Email 24/7: info@tvxmedia.com

Phone (757) 695-8663 (Monday - Friday 9-5 ET)

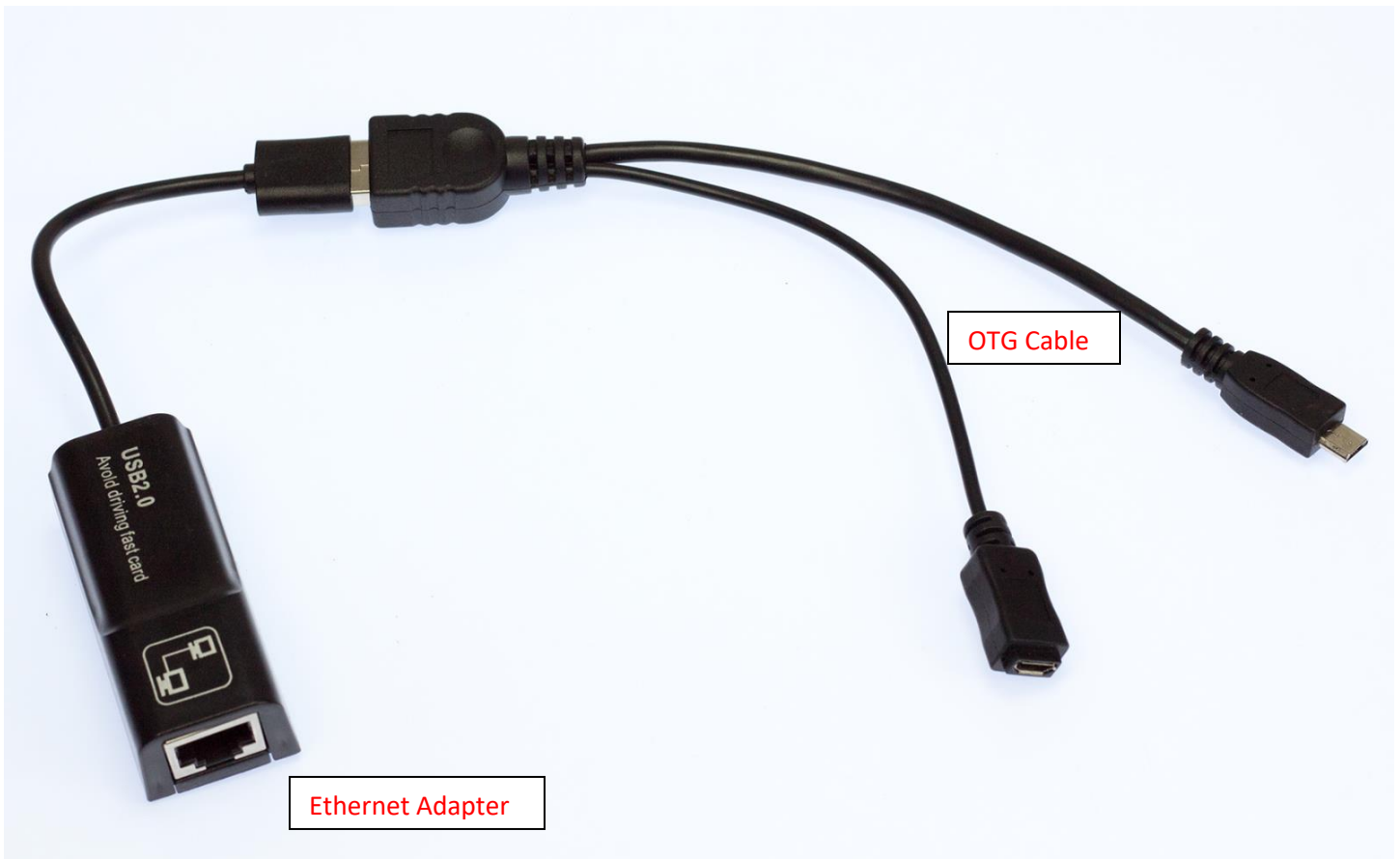
If we do not answer, we are busy with another customer or away from the phones, please leave a message and we will return your call.

After receiving your package, please check for any damage and/or missing parts, if you receive anything incorrect please contact us.

Your package will include (1) TV xStream Ethernet adapter and (1) OTG Cable

Step 1

Connect the OTG cable and the ethernet cable together

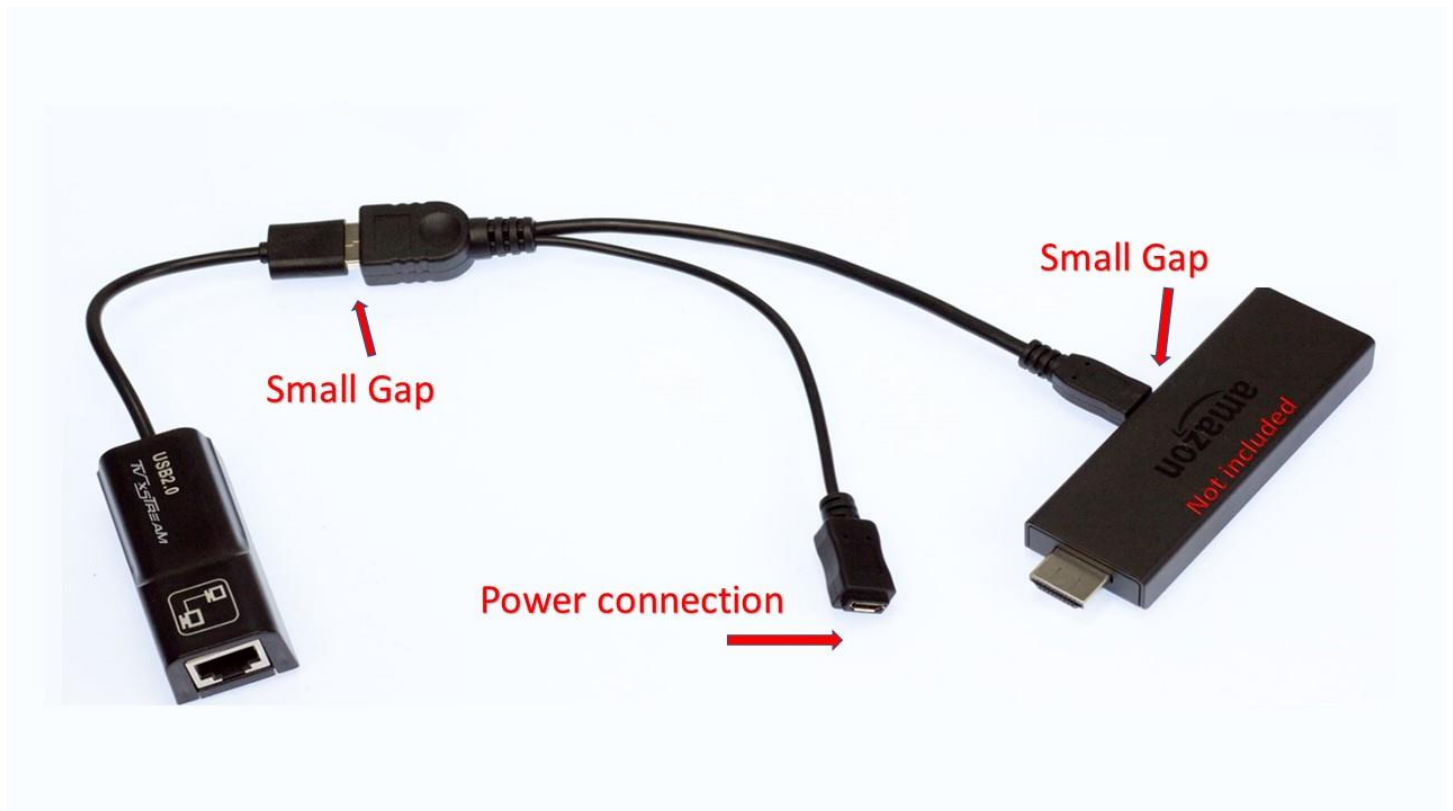


Step 2

The OTG cable has a male and female connections.

First connect the male end of the OTG cable end and insert into your device, for example we will use the Amazon fire stick, but each device will be similar.

The connection will only go one-way round, it is not universal so be careful when inserting the cable. Do not force the connection to close completely. There may be a small gap between the device and fire stick as indicated in the image below.



Step 3

Now plug your device (firestick) into your TV HDMI port.

Connect the Ethernet Cable from your router to the Ethernet adapter

Step 4

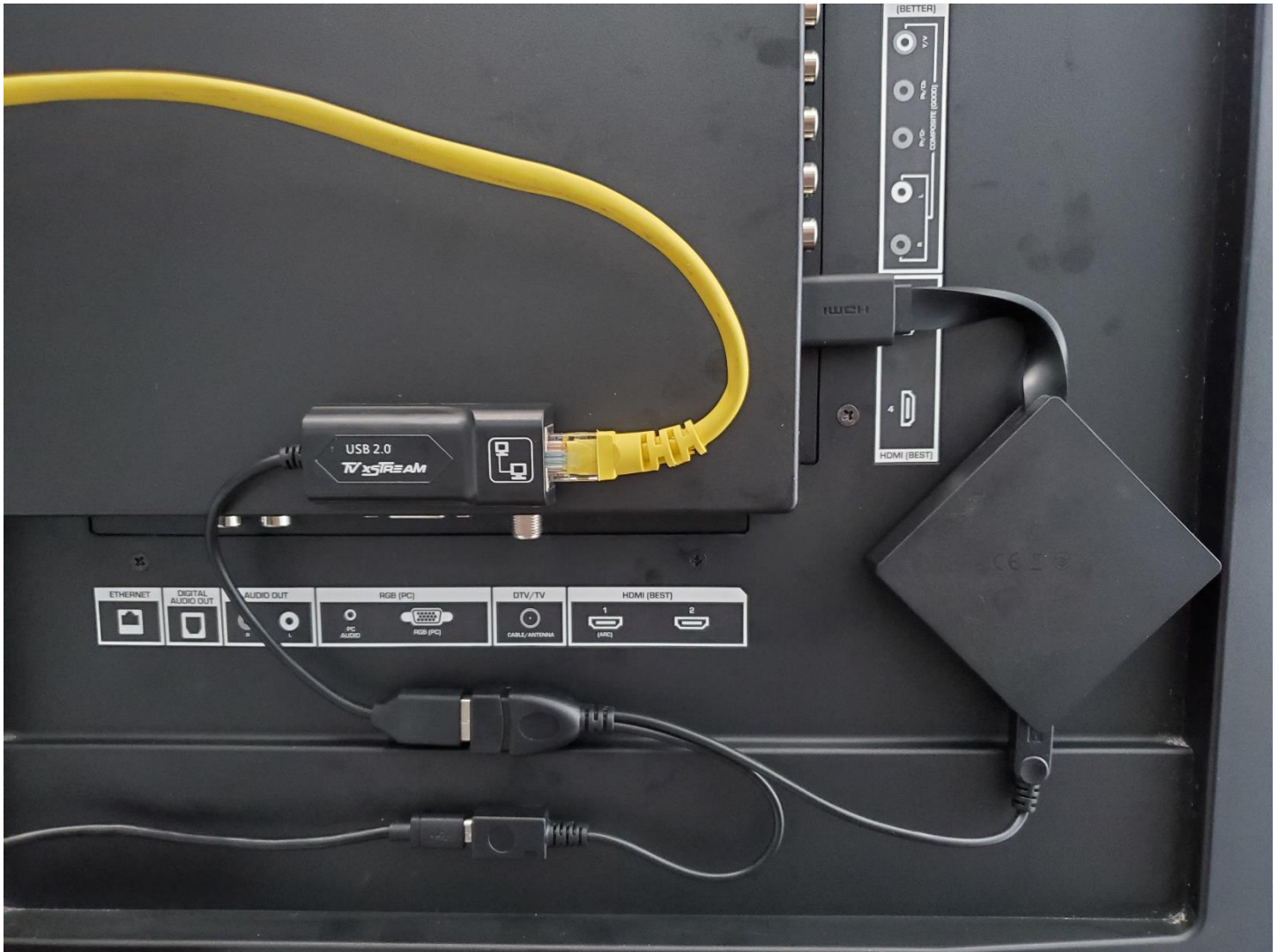
Connect the power cable to the OTG cable. Marked Power Connection in the image above.

Important....

You should only use a wall outlet for power with the Amazon power adapter. If you use your TV USB port for power, your TV may not provide a stable power source, this will cause the firestick to shut down or loop when trying to boot up.

The ethernet adapter is now set up.

There are no settings that need to be changed or configured by you, this is done automatically.
Configuration can take a few seconds or up to 1 hour to complete. Be patient while this happens
Your setup will look like the image below.



Troubleshooting: If not showing wired connection

- 1) Make sure your device supports OTG function...Example Amazon First Generation does not support OTG. 2nd and 3rd generation do support OTG as well as 4K firestick. You should not have issues with these devices.
- 2) wait up to 1 hour for wired connection to show, not all devices configure immediately.
- 3) double check all connections

If you need assistance, please contact us.

Thank you

TV xStream media