

SONY®

Important information

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Sony Consumer Web site

On www.sonymobile.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited Warranty* section.

At www.sonymobile.com/support or www.sonymobile.com/contact, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers or contact your local dealer. (Calls are charged according to national rates, including local taxes, unless it is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. To make a claim under the limited warranty, proof of purchase is required.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



Recommendations for Care and Safe Use of Our Products

- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.
- Do not use in environments where relevant IP rating limitations, if applicable, are exceeded (including excess depths and/or pressures of liquid and/or dust) or expose to excess humidity.

- For optimal performance, the product should not be operated in temperatures below +14°F(-10°C) or above +113°F(+45°C). Do not expose the battery to temperatures above +140°F(+60°C).



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony-authorized personnel should perform servicing.



- Consult with authorized medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use in a potentially explosive atmosphere.
- Do not place the product or install wireless equipment in the area above an airbag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use a Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.
- Avoid contact against your skin for longer periods. The heat generated when your device is transmitting can irritate your skin. It is recommended to use a headset for long phone calls.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile devices or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit

into the outlet, have a proper outlet installed by an electrician. When power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony branded may impose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for intended purpose only. Charge the battery in temperatures between +41°F (+5°C) and +113°F (+45°C). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony service partners should remove or replace built-in batteries. Use of batteries that are not Sony branded may pose increased safety risks. Replace the battery only with another Sony battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile devices / devices with radio transmitters may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the Sony product and the medical device. Use the Sony device at your right ear, when applicable. Do not carry the device in your breast pocket. Turn off the device if you suspect interference. For use in proximity to personal medical devices, please consult a physician and the device manufacturer.

Driving

In some cases, vehicle manufacturers may forbid the use of mobile devices in their vehicles, unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that a mobile device or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon Sony Mobile devices for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or mobile device features are used. Please note that some Sony devices are not capable of supporting voice calls, including emergency calls.

Antenna

Use of antenna devices not marketed by Sony could damage the mobile device, reduce performance, and produce Specific Absorption Rate (SAR) levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels, and can shorten talk and standby times.

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When the mobile device or Bluetooth handsfree functionality is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile device. The SAR value is determined at the highest certified power level in laboratory conditions, but because the device is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the device is placed at the ear and when worn on the body. For body-worn operation, the device has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the device or when properly used with an appropriate Sony accessory and worn on the body. When operating with "Hotspot" functionality engaged, a separation distance of 10 mm was used.

For more information about SAR and radio frequency exposure, go to:
<http://blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/>.

Flight mode

Bluetooth and Wireless Local Area Network (WLAN) functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorization before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm your device. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile device from known, reliable sources.

Accessories

Use only Sony branded original accessories and certified service partners. Sony does not test third-party accessories. Accessories may influence RF Exposure, radio performance, sound loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

You can use your TTY terminal with your Sony Mobile device. For information on accessibility features and solutions for persons with special needs, please visit blogs.sonymobile.com/about-us/sustainability/accessibility or contact Sony Mobile on 1-866-766-9374.

Disposal of Old Electrical and Electronic Equipment (Applicable in the European Union and Other European Countries with Separate Collection Systems)



This symbol on the device or on its packaging indicates that this device should not be treated as household waste. Instead it should be handed over to the appropriate collection point for the recycling of electrical and electronic equipment.

By ensuring this device is disposed of correctly, you will help prevent potential negative consequences for the environment and human health which could otherwise be caused by inappropriate waste handling of this device. The recycling of materials will help to conserve natural resources. For more detailed information about recycling this device, please contact your local Civic office, your household waste disposal service, or the store where you purchased the device.

Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased, but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use. Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or Sony contact center.

SIM card

If your device is equipped with a standard-sized SIM card slot, inserting an incompatible SIM card (for example, a micro SIM card, a micro SIM card with a non-Sony adapter, or a standard SIM card cut into a micro SIM card size) in the SIM card slot may damage your SIM card or your device permanently. Sony does not warrant and will not be responsible for any damage caused by use of incompatible or modified SIM cards.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.

- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the memory of the device does not ensure that it cannot be recovered. Sony does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

For Devices Supporting 3D Viewing capabilities

In viewing 3D images shot with this device, if applicable, on a 3D-compatible monitor, you may experience discomfort in the form of eye strain, fatigue, or nausea. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. Also refer to the operating instructions supplied with the device or software you have connected or are using with this device. Note that a child's eyesight is still at the development stage (particularly children below the age of 6). Consult a pediatrician or ophthalmologist before letting your child view 3D images, and make sure he/she observes the above precautions when viewing such images.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

End user license agreement

Software delivered with this device and its media is owned by Sony Mobile Communications Inc. and/or its affiliated companies and its suppliers and licensors.

Sony grants you a non-exclusive limited license to use the software solely in conjunction with the device on which it is installed or delivered. Ownership of the software is not sold, transferred, or otherwise conveyed.

Do not use any means to discover the source code or any component of the software, reproduce and distribute the software, or modify the software. You are entitled to transfer rights and obligations to the software to a third party, solely together with the device with which you received the software, provided that the third party agrees in writing to be bound by the terms of this License.

This license exists throughout the useful life of this device. It can be terminated by transferring your rights to the device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the license immediately.

Sony and its third-party suppliers and licensors retain all rights, title, and interest in and to the software. To the extent that the software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This license is governed by the laws of Japan. When applicable, the foregoing applies to statutory consumer rights.

In the event that software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the software.

Export regulations

Export regulations: The device or software may be subject to import and export regulations of the European Union, the United States, and other countries. You will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to you under this Agreement. Without limiting the foregoing, and as an example, you will not knowingly export or re-export goods to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, you will also comply with U.S. government Export Administration Regulations ("EAR", 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500

et. seq., <http://www.treas.gov/offices/enforcement/ofac/>) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Mobile Communications AB, SE-221 88 Lund, Sweden, or its local affiliated company, provides this Limited Warranty for your mobile device, original accessory delivered with your mobile device, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Contact Center (national rates may apply) or visit www.sonymobile.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony authorized distributors or service partners, in the country/region* where you purchased the Product, will, at their option, either repair, replace or refund the purchase price of the Product in accordance with the terms and conditions stipulated herein.

Sony and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads, and other information may be lost when your Sony Product is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Product, such as downloads, calendar, and contacts, before handing in your Sony Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony-authorized dealer specifying the date of purchase and serial number** is presented with the Product to be repaired or replaced.

Sony reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony repairs or replaces the Product, the repair for the defect concerned or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony.
3. This warranty does not cover any failure of the Product that is due to:
 - Normal wear and tear.
 - Use in environments where relevant IP rating limitations, if applicable, are exceeded (including liquid damage or the detection of liquid inside the device resulting from such use).
 - Misuse or failure to use in accordance with the Sony instructions for use and maintenance of the Product.

Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, or acts of God.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out—this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony recommends that you use only batteries and chargers approved by Sony.

Minor variations in display brightness and color may occur between devices. There may be tiny bright or dark dots on the display. This occurs when individual dots have malfunctioned and cannot be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between devices. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony, Sony will not be responsible for the operation, availability, coverage, services, or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair, or opening of the Product performed by a person not authorized by Sony.

6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony-branded original accessories intended for use with the Product.
Sony disclaims any and all warranties, whether express or implied, for failures caused to the Product or peripheral devices as a result of viruses, Trojan horses, spyware, or other malicious software. Sony strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update this regularly to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices, and Sony disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfill its intended purpose.
7. Tampering with any of the seals on the Product will void the warranty.
8. **THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.**

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force or the consumer's rights against the dealer arising from their sales/purchase contract.

Country-specific terms

If you have purchased your Product in a country that is a member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorized Sony distributor. To find out if your Product is sold in the country

you are in, please call the local Sony Contact Center. Please keep in mind that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products. ** In some countries/regions additional information (such as a valid warranty card) may be requested.

Trademarks, acknowledgments and copyright

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www.sonymobile.com

SONY®

Sony Mobile Communications Inc.
1-8-15 Konan, Minato-ku, Tokyo 108-0075, Japan

SONY®

Información importante

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Sitio Web Sony Consumer

En www.sonymobile.com/support se encuentra una sección de soporte donde la ayuda y los consejos están a sólo unos clics de distancia. Aquí, encontrará las últimas actualizaciones de software para computadora y consejos acerca de cómo utilizar el producto de forma más eficiente.

Servicio y soporte

Dispone de acceso a una gama exclusiva de ventajas de servicio, entre las que se incluye:

- Sitios Web globales y locales donde se brinda soporte.
- Una red global de centros de contacto.
- Una extensa red de socios de servicio de Sony.
- Un período de garantía. Obtenga más información acerca de las condiciones de garantía en la sección *Garantía limitada*.

En www.sonymobile.com/support o www.sonymobile.com/contact, es posible encontrar la información y las herramientas de soporte más recientes. Para conocer las funciones y los servicios específicos del operador, comuníquese con el operador de red.

También puede comunicarse con nuestros centros de contacto o llamar a su distribuidor local. (Las llamadas se cobran según las tarifas nacionales, incluidos impuestos locales, a menos que sea un número gratuito).

Si el producto requiere servicio, comuníquese con el distribuidor donde lo compró, o bien, llame a uno de nuestros socios de servicio. Para realizar reclamos contemplados en la garantía limitada, se requiere el comprobante de compra.

Pautas para un uso seguro y eficaz

Siga estas normas. No hacerlo puede implicar un posible riesgo a la salud o una falla del producto. Si tiene alguna duda relacionada con la función correcta, solicite que el producto sea revisado por un socio de servicio certificado antes de cargarlo o usarlo.



Recomendaciones para el cuidado y el uso seguro de nuestros productos

- Manipule el producto con cuidado y guárdelo en un lugar limpio y sin polvo.
- ¡Advertencia! La batería puede explotar si se la arroja al fuego.

- No utilice los productos en entornos donde se exceden los límites relevantes de la clasificación IP, si corresponde (incluido en exceso de profundidades o presiones de líquido o polvo) o exista exceso de humedad.
- Para obtener un rendimiento óptimo, el producto no se debe operar en temperaturas inferiores a -10°C ($+14^{\circ}\text{F}$) o superiores a $+45^{\circ}\text{C}$ ($+113^{\circ}\text{F}$). No exponga la batería a temperaturas superiores a $+60^{\circ}\text{C}$ ($+140^{\circ}\text{F}$). 
- No exponga el producto a llamas o cigarrillos encendidos. 
- No deje caer, no arroje ni intente doblar el producto. 
- No pinte ni intente desarmar o modificar el producto. Solo personal autorizado por Sony puede proporcionar servicios de mantenimiento. 
- Consulte a personal médico autorizado y revise las instrucciones del fabricante del dispositivo médico antes de usar el producto cerca de marcapasos u otros dispositivos o equipos médicos.
- Suspenda el uso de dispositivos electrónicos o desactive la función de transmisión de radio del dispositivo donde se le indique hacerlo.
- No use el producto donde exista una atmósfera potencialmente explosiva.
- No coloque el producto ni instale equipos inalámbricos sobre el sistema de bolsas de aire de un automóvil.
- **Precaución:** las pantallas agrietadas o quebradas pueden crear bordes afilados o astillas que pueden provocar daños al contacto.
- No use el audífono Bluetooth en posiciones que no sean cómodas o donde esté sujeto a presión.
- Evite el contacto con la piel por periodos largos. El calor que genera cuando el dispositivo está en funcionamiento puede irritar su piel. Se recomienda el uso de audífonos cuando se realizan llamadas de larga duración.

Niños

¡Advertencia! Mantenga el dispositivo fuera del alcance de los niños. No permita que los niños jueguen con dispositivos móviles o sus accesorios. Podrían herirse o herir a los demás. Los productos pueden contener piezas pequeñas que se pueden desprender y provocar asfixia.



Fuente de alimentación (Cargador)

Conecte el cargador a las fuentes de alimentación, según se indica en el producto. No use en la intemperie ni en zonas húmedas. No modifique el cable ni lo exponga a daños o tensión. Desenchufe la unidad antes de limpiarla. Nunca altere el enchufe. Si no se ajusta a la toma de corriente, pida a un electricista que instale una toma adecuada. Cuando la fuente de alimentación está conectada se produce una pequeña pérdida de energía. Para evitar esta situación, desconecte la fuente de alimentación cuando el producto esté totalmente cargado. El uso de cargadores que no sean Sony puede aumentar los riesgos de seguridad.

Batería

Las baterías nuevas o inactivas pueden tener una capacidad reducida en el corto plazo. Antes del primer uso, cargue completamente la batería. Utilícela sólo para el propósito indicado. Cargue la batería cuando la temperatura esté entre +5°C (+41°F) y +45°C (+113°F). No se lleve la batería a la boca. No permita que los contactos de la batería toquen otro objeto de metal. Apague el producto antes de retirar la batería. El rendimiento depende de la temperatura, la intensidad de la señal, los patrones de uso, las funciones seleccionadas y las transmisiones de voz o datos. Sólo los socios de servicio de Sony deben sacar y cambiar las baterías incorporadas. El uso de baterías que no son Sony puede traducirse en un aumento de los riesgos de seguridad. Reemplace la batería sólo con otra batería Sony que haya sido calificada con el producto según la norma IEEE-1725. El uso de baterías no calificadas puede presentar un riesgo de incendio, explosión, filtración u otro peligro.

Dispositivos médicos personales

Los dispositivos móviles o los dispositivos con radiotransmisores pueden afectar los equipos médicos implantados. Mantenga una distancia mínima de 15 cm (6 pulgadas) entre el producto Sony y el dispositivo para reducir el riesgo de interferencia. Use el dispositivo Sony en la oreja derecha, cuando corresponda. No lleve el dispositivo en el bolsillo de la camisa. Apague el dispositivo cuando sospeche que existe interferencia. Para usar el producto cerca de dispositivos médicos personales, consulte a un médico y al fabricante del dispositivo.

Conducción

En algunos casos, los fabricantes de vehículos pueden prohibir el uso de dispositivos móviles en sus vehículos, a menos que un equipo manos libres con antena externa admita la instalación. Consulte al representante del fabricante del vehículo para asegurarse de que un dispositivo móvil o una unidad manos libres Bluetooth no afecte los sistemas electrónicos del vehículo. Mantenga su atención en la conducción en todo momento y respete las leyes y las normas locales que restringen el uso de dispositivos inalámbricos durante la conducción de vehículos.

Funciones GPS/basadas en la ubicación

Algunos productos proporcionan funciones GPS/basadas en la ubicación. La funcionalidad que determina la ubicación se incluye "tal como está" y "con todas sus fallas". Sony no es responsable ni garantiza la exactitud de dicha información de ubicación.

Es posible que el uso de la información basada en la ubicación en el dispositivo no sea continuo o libre de errores, y que adicionalmente dependa de la disponibilidad del servicio de red. Tenga en cuenta que la funcionalidad pudiera reducirse o impedirse en ciertos entornos, como dentro de edificios o en áreas contiguas a edificios.

Precaución: No utilice la funcionalidad GPS de modo que cause distracciones durante la conducción.

Llamadas de emergencia

No es posible garantizar las llamadas bajo todas las condiciones. Nunca dependa exclusivamente de dispositivos Sony Mobile para realizar llamadas importantes. Es posible que no se puedan realizar llamadas en todas las áreas, en todas las redes o cuando determinados servicios de red y/o funciones de los dispositivos móviles estén en uso. Tenga en cuenta que algunos dispositivos Sony no admiten las llamadas de voz, incluidas las llamadas de emergencia.

Antena

El uso de dispositivos con antena no comercializados por Sony puede dañar el dispositivo móvil, reducir su rendimiento y producir niveles de tasa específica de absorción (SAR) superiores a los límites establecidos. No cubra la antena con la mano ya que esto afecta la calidad de la llamada, el nivel de potencia y puede reducir los tiempos de conversación y espera.

Exposición a las señales de radiofrecuencia (RF) y tasa específica de absorción (SAR)

Cuando la funcionalidad manos libres Bluetooth o el dispositivo móvil están activados, se emiten bajos niveles de energía de radiofrecuencia. Se han desarrollado especificaciones internacionales de seguridad a través de evaluaciones periódicas y minuciosas de estudios científicos. Estas especificaciones establecen los niveles permitidos de exposición a ondas de radio. Estas especificaciones incluyen un margen de seguridad destinado a garantizar la seguridad de todas las personas y a justificar las variaciones en las mediciones.

La tasa específica de absorción (SAR) se utiliza para medir la energía de radiofrecuencia que absorbe el cuerpo al utilizar un dispositivo móvil. El valor de SAR corresponde al nivel más alto registrado en condiciones de laboratorio, pero ya que el dispositivo está diseñado para utilizar el mínimo de potencia necesario para acceder a la red elegida, el nivel real de SAR puede estar muy por debajo de

dicho valor. No existe evidencia de diferencia en los niveles de seguridad cuando el valor de SAR es distinto.

Los productos con radiotransmisores vendidos en los EE. UU. deben estar certificados por la Comisión federal de comunicaciones (FCC). Cuando es necesario, se realizan pruebas con el dispositivo en la oreja y cerca del cuerpo. Para su uso cerca del cuerpo, el dispositivo ha sido probado para su funcionamiento a una distancia mínima de 15 mm (0,59 pulgadas) del cuerpo, sin la presencia de piezas metálicas cerca del dispositivo o cuando se utiliza correctamente con el accesorio adecuado de Sony. Con la funcionalidad "Zona activa" activada, se utilizó una distancia de separación de 10 mm (0,4 pulgadas).

Para obtener más información acerca de SAR y la exposición a la radiofrecuencia, visite: <http://blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/>.

Modo de vuelo

Bluetooth y la funcionalidad Red de área local inalámbrica (WLAN), si están disponibles en el dispositivo, se pueden habilitar en modo de vuelo, pero pueden estar prohibidas a bordo de aeronaves o en áreas donde estén prohibidas las transmisiones de radio. En dichos entornos, obtenga la autorización correspondiente antes de habilitar Bluetooth o la funcionalidad WLAN incluso en modo de vuelo.

Malware

El malware (forma abreviada de software malicioso) es un software que puede dañar el dispositivo. El malware o las aplicaciones perjudiciales pueden incluir virus, gusanos, spyware y otros programas no deseados. Si bien el dispositivo emplea medidas de seguridad para impedir dichos problemas, Sony no garantiza ni declara que el dispositivo sea resistente al ingreso de malware. Sin embargo, con el fin de reducir el riesgo de ataques de malware, puede tener cuidado cuando descargue contenido o acepte aplicaciones, evitar abrir o responder mensajes de origen desconocido, utilizar servicios seguros para acceder a Internet y descargar solamente contenido de fuentes conocidas y confiables en el dispositivo móvil.

Accesorios

Use sólo accesorios originales de Sony y socios de servicio certificados. Sony no prueba los accesorios de otros fabricantes. Los accesorios pueden afectar la exposición a RF, la radio, el volumen del sonido, la seguridad eléctrica y otras áreas. Los accesorios y las piezas de terceros pueden suponer un riesgo a su salud o seguridad o una disminución del rendimiento.

Soluciones accesibles/Necesidades especiales

Puede usar su terminal TTY con su dispositivo Sony Mobile. Para obtener información sobre características de accesibilidad y soluciones para personas

con necesidades especiales, visite blogs.sonymobile.com/about-us/sustainability/accessibility o comuníquese con Sony Mobile al 1-866-766-9374.

Eliminación de equipos electrónicos y eléctricos antiguos (aplicable en la Unión Europea y otros países europeos con sistemas de recolección selectiva)



El símbolo en el dispositivo o su paquete indicará que ese dispositivo no se puede tratar como desecho doméstico. Se debe desechar en el punto de recolección adecuado para el reciclaje de equipos eléctricos y electrónicos. Que usted se asegure de que este dispositivo se deseche de manera adecuada ayudará a prevenir las consecuencias negativas potenciales para el medio ambiente y la salud humana, que, de otra manera, serían causadas por el manejo inapropiado del desecho de este dispositivo. El reciclaje de materiales ayuda a conservar los recursos naturales. Para más información detallada acerca del reciclaje de este dispositivo, comuníquese con su Oficina Civil local, el servicio de desechos domésticos o la tienda donde compró el dispositivo.

Tarjeta de memoria

Si el producto incluye una tarjeta de memoria extraíble, esa tarjeta suele ser compatible con el dispositivo adquirido, pero puede que no sea compatible con otros dispositivos o con las capacidades de las tarjetas de memoria. Verifique la compatibilidad de otros dispositivos antes de comprarlos o usarlos. Si el producto incluye un lector de tarjeta de memoria, verifique la compatibilidad de la tarjeta de memoria antes de comprarla o utilizarla.

Por lo general, las tarjetas de memoria se formatean antes de su envío. Para volver a formatear la tarjeta de memoria, utilice un dispositivo compatible. No utilice el sistema operativo estándar cuando formatee la tarjeta de memoria en una PC. Para obtener detalles, consulte las instrucciones de funcionamiento del dispositivo o comuníquese con el centro de contacto de Sony.

Tarjeta SIM

Si el dispositivo está equipado con una ranura para tarjeta SIM de tamaño estándar, insertar una tarjeta SIM incompatible (por ejemplo, una tarjeta SIM micro, una tarjeta SIM micro con un adaptador que no sea de Sony o una tarjeta SIM estándar recortada al tamaño de una tarjeta SIM micro) en la ranura de la tarjeta SIM puede dañar la tarjeta SIM o el dispositivo de manera permanente. Sony no garantiza y no se hace responsable de ningún daño causado por el uso de tarjetas SIM incompatibles o modificadas.

¡Advertencial

Si el dispositivo requiere un adaptador para insertarlo en el producto o en otro dispositivo, no inserte la tarjeta directamente sin el adaptador que se requiere.

Precauciones en el uso de la tarjeta de memoria

- No exponga la tarjeta de memoria a la humedad.
- No toque las conexiones terminales con la mano ni con ningún objeto metálico.
- No golpee, doble ni deje caer la tarjeta de memoria.
- No intente desarmar ni modificar la tarjeta de memoria.
- No utilice ni guarde la tarjeta de memoria en lugares húmedos, corrosivos o excesivamente cálidos, como un automóvil cerrado en verano. No la exponga al sol ni tampoco la deje cerca de un calefactor, etc.
- No presione ni doble con fuerza excesiva el extremo del adaptador de la tarjeta de memoria.
- No permita que la suciedad, el polvo u objetos externos entren en el puerto de inserción de un adaptador de tarjetas de memoria.
- Compruebe que insertó correctamente la tarjeta de memoria.
- Inserte la tarjeta de memoria todo lo que pueda en cualquier adaptador de tarjeta de memoria que se requiera. Puede que la tarjeta de memoria no funcione correctamente a menos que esté completamente insertada.
- Recomendamos que haga copias de seguridad de los datos importantes. No somos responsables por ninguna pérdida o daños al contenido que guarda en la tarjeta de memoria.
- Los datos registrados pueden dañarse o perderse cuando retira la tarjeta de memoria o el adaptador de tarjetas de memoria, cuando se desconecta la energía al formatear, leer o escribir datos o al utilizar la tarjeta de memoria en lugares sujetos a electricidad estática o a altas emisiones de campo eléctrico.

Protección de la información personal

Borre los datos personales antes de desechar el producto. Para eliminar los datos, restablezca el producto a los valores de fábrica. La eliminación de datos de la memoria del dispositivo no garantiza que no se puedan recuperar. Sony no garantiza que la información no se pueda recuperar y no asume responsabilidad alguna por la revelación de cualquier información, incluso después de restablecer el dispositivo a los valores de fábrica.

Para dispositivos que admiten capacidades de visualización en 3D

Al visualizar imágenes 3D capturadas con este dispositivo, si corresponde, en un monitor compatible con 3D, es posible experimentar incomodidad en la forma de vista cansada, fatiga o náusea. Para evitar estos síntomas, se recomienda realizar descansos regulares. Sin embargo, usted mismo debe determinar la duración y la frecuencia de los descansos que necesita, ya que esto varía según cada persona. Si experimenta algún tipo de incomodidad, detenga la visualización de imágenes 3D hasta que se sienta mejor y consulte a su médico si es necesario. También consulte las instrucciones de funcionamiento que vienen con el dispositivo o el software que conectó o está usando con este dispositivo. Tenga en cuenta que el sentido de la vista de los niños aún está en etapa de desarrollo (especialmente en los niños menores de 6 años). Consulte a un pediatra u oftalmólogo antes de permitirle a su hijo visualizar imágenes 3D y asegúrese de tomar los recaudos mencionados anteriormente al visualizar las imágenes.

¡Advertencia de volumen!

Evite niveles de volumen que puedan ser dañinos para su audición.

Acuerdo de licencia de usuario final

El software que se entrega con este dispositivo y sus medios son propiedad de Sony Mobile Communications Inc. y sus empresas afiliadas y sus proveedores y agentes.

Sony le otorga una licencia limitada no exclusiva para hacer uso del software únicamente con el dispositivo en que se entrega o se encuentra instalado. La propiedad de este software no puede venderse, transferirse ni transmitirse de otra manera.

No utilice ningún medio para descubrir el código fuente o cualquier componente del software. Tampoco para reproducir y distribuir el software, o para modificarlo. Usted está autorizado para transferir los derechos y las obligaciones al software de un tercero únicamente si dicha transferencia se realiza en conjunto con el dispositivo en que usted recibió el software, y siempre y cuando el tercero acepte, por escrito, estar sujeto a los términos y condiciones de esta licencia.

El período de validez de esta licencia es equivalente al tiempo de vida útil de este dispositivo. La licencia puede terminarse con una transferencia escrita de sus derechos sobre el dispositivo a un tercero.

El incumplimiento de cualquiera de estos términos y condiciones pondrá fin a esta licencia de inmediato.

Sony y sus proveedores externos y agentes conservan todos los derechos, título e interés en y para el software. En la medida que el software contenga material o códigos pertenecientes a terceros, estos terceros serán beneficiarios de estos términos.

Esta licencia se rige por las leyes de Japón. Cuando corresponda, lo precedente se aplica a los derechos del consumidor establecidos por la ley.

Si el software que se entrega junto con el dispositivo está provisto con términos y condiciones adicionales, tales disposiciones deberán gobernar también la posesión y el uso del software.

Normas de exportación

Normas de exportación: Es posible que el dispositivo o el software estén sujetos a normas de importación y exportación de la Unión Europea, los Estados Unidos y otros países. Usted debe cumplir las leyes y las normas aplicables de este tipo, así como obtener y mantener todas las licencias de importación y exportación requeridas para la distribución de bienes en conformidad con este acuerdo. Sin limitarse a lo anterior, y como un ejemplo, usted no exportará ni volverá a exportar, de manera intencionada, bienes a destinos identificados según lo acordado en los artículos del capítulo II del Reglamento del Consejo Europeo (CE) 428/2009. Asimismo, cumplirá de forma específica y sin limitación alguna con las leyes de los Estados Unidos sobre el control de exportaciones (Export Administration Regulations, EAR, 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administradas por el Departamento de Comercio, Agencia de Industria y Seguridad, y cumplirá con las regulaciones sobre sanciones económicas (30 C.F.R. §§ 500 et. seq., <http://www.treas.gov/offices/enforcement/ofac/>) administradas por el Departamento del Tesoro, Oficina de Control de Bienes Extranjeros, de los Estados Unidos.

Garantía limitada

Sony Mobile Communications AB, SE-221 88 Lund, Suecia, o su empresa afiliada local, proporciona esta garantía limitada para el dispositivo móvil, todo accesorio original que se entregue con el dispositivo móvil y/o el producto de computación móvil (de aquí en adelante, denominado "Producto").

Si el producto necesita el servicio de garantía, devuélvalo al distribuidor a quien se lo compró, comuníquese con el centro de contacto de Sony (es posible que se apliquen tarifas nacionales) o visite www.sonymobile.com para obtener más información.

Nuestra garantía

Sujeto a las condiciones de esta garantía limitada, Sony garantiza que este producto no presenta defectos de diseño, material ni fabricación al momento de su compra original. Esta garantía limitada tiene vigencia durante un (1) año a partir de la fecha de la compra original del Producto.

Qué haremos

Si durante el período de garantía, este producto no funciona bajo condiciones de uso y servicio normales, debido a fallas de diseño, material o fabricación, los distribuidores autorizados o los socios de servicio de Sony en el país o la región* donde se compró el producto, repararán, reemplazarán el producto u ofrecerán

un reembolso por el precio de compra, según su criterio, en conformidad con los términos y condiciones aquí estipulados.

Sony y sus socios de servicio se reservan el derecho de cobrar una tarifa por manejo si se considera que el producto devuelto no está cubierto por la garantía según las condiciones que se indican a continuación.

Tenga en cuenta que es posible perder parte de los ajustes personales, las descargas y otro tipo de información cuando se repara o reemplaza el producto Sony. Actualmente, es posible que la legislación vigente, otras normativas o algunas restricciones técnicas impidan que Sony realice copias de respaldo de ciertas descargas. Sony no se hace responsable por ningún tipo de pérdida de información y no realizará reembolso alguno por dicha pérdida. Usted siempre debe realizar copias de respaldo de toda la información almacenada en su producto Sony, tales como descargas, datos en el calendario y contactos, antes de entregar el producto Sony para su reparación o reemplazo.

Condiciones

1. Esta garantía limitada es válida solo si se presenta junto con el producto que se deba reparar o reemplazar y el comprobante de compra original emitido por un distribuidor Sony autorizado, en el que se especifique la fecha de compra y el número de serie. Sony se reserva el derecho de negar el servicio de garantía si esta información ha sido retirada o alterada después de la compra original del producto al distribuidor.
2. Si Sony repara o reemplaza el producto, la reparación del defecto en cuestión o el producto reemplazado estará sujeto a garantía por el tiempo restante del período de garantía original o por noventa (90) días desde la fecha de reparación, según el período que sea más prolongado. La reparación o el reemplazo pueden implicar piezas de repuesto reacondicionadas con un funcionamiento equivalente al de las piezas originales. Las piezas o los componentes reemplazados serán propiedad de Sony.
3. Esta garantía no cubre ninguna falla del producto ocasionada por:
 - Uso o desgaste normal.
 - Uso en entornos donde se exceden los límites relevantes de la clasificación IP, si corresponde (incluidos el daño provocado por un líquido o la detección de líquido dentro del dispositivo que resulte de dicho uso).
 - Uso incorrecto o mal uso según las instrucciones de Sony sobre el uso y el mantenimiento del producto.

Esta garantía tampoco cubre ninguna falla en el producto que se produzca por accidentes, modificaciones o ajustes en el software o hardware o sucesos de fuerza mayor.

Una batería recargable se puede cargar y descargar más de cien veces. Sin embargo, la batería se desgastará finalmente; esto no es un defecto y corresponde al uso y desgaste normal. Cuando el tiempo de conversación o el tiempo de espera se reducen en forma notoria, es momento de reemplazar la batería. Sony recomienda utilizar solamente baterías y cargadores aprobados por Sony.

Es posible que existan variaciones menores en el brillo y el color de la pantalla entre un dispositivo y otro. Puede haber pequeños puntos brillantes u oscuros en la pantalla. Esto se produce cuando existen puntos individuales que no funcionan correctamente y no se pueden ajustar. La presencia de dos píxeles defectuosos se considera aceptable.

Es posible que existan variaciones menores en la apariencia de la imagen de la cámara entre un dispositivo y otro. Esto no es un hecho poco frecuente y no se considera un módulo de cámara defectuoso.

4. Como compañía portadora independiente de Sony es la responsable de suministrar el sistema celular en el cual opera el producto, Sony no se hace responsable por el funcionamiento, la disponibilidad, la cobertura, los servicios o el alcance de dicho sistema.
5. Esta garantía no cubre las fallas en el producto causadas por operaciones de instalación, modificación, reparación o apertura que individuos no autorizadas por Sony realicen en el producto.
6. La garantía no cubre fallas en el producto causadas por el uso de accesorios u otros dispositivos periféricos que no sean accesorios originales de Sony diseñados para su uso con el producto.
Sony rechaza toda garantía, expresa o implícita, por fallas que se produzcan en el producto o los dispositivos periféricos como resultado de la acción de virus, caballos de Troya, spyware u otro software malicioso. Sony recomienda enfáticamente la instalación de software de protección contra virus adecuado en el producto y en todo dispositivo periférico conectado a él, en la medida en que el software se encuentre disponible y se lo actualice de forma periódica, para proteger mejor el dispositivo. No obstante, se entiende que dicho software nunca protegerá completamente el producto o los dispositivos periféricos y Sony rechaza toda garantía, expresa o implícita, en caso de que dicho software antivirus no cumpla cabalmente su propósito.
7. La alteración de cualquiera de los sellos del producto anulará la garantía.
8. ESTE PRODUCTO NO DISPONE DE NINGUNA OTRA GARANTÍA EXPRESA, YA SEA ESCRITA U ORAL, EXCEPTO ESTA GARANTÍA LIMITADA. TODAS

LAS GARANTÍAS IMPLÍCITAS, INCLUIDAS, ENTRE OTRAS, LAS GARANTÍAS IMPLÍCITAS DE FACTIBILIDAD DE COMERCIALIZACIÓN O ADECUACIÓN PARA UN PROPÓSITO PARTICULAR, SE LIMITAN A LA DURACIÓN DE ESTA GARANTÍA LIMITADA. EN NINGÚN CASO, SONY O SUS AGENTES SERÁN RESPONSABLES DE DAÑOS IMPREVISTOS O DERIVADOS DE NINGUNA NATURALEZA, INCLUIDOS, ENTRE OTROS, UTILIDADES NO PERCIBIDAS O PÉRDIDAS COMERCIALES EN LA MEDIDA EN QUE ESTÉ LEGALMENTE PERMITIDO RECHAZAR ESOS DAÑOS.

Algunos países o estados no permiten la exclusión o limitación de los daños imprevistos o derivados o la limitación de la duración de las garantías implícitas, por lo que es posible que las limitaciones o exclusiones anteriores no se apliquen en su caso.

La garantía proporcionada no afecta los derechos del consumidor establecidos por la ley en virtud de la legislación aplicable vigente, ni los derechos del consumidor con respecto al distribuidor que surjan de su contrato de venta/compra.

Términos específicos del país

Si compró el producto en un país o región miembro del Espacio Económico Europeo (European Economic Area, EEA), en Suiza o en la República de Turquía, y dicho producto estaba destinado para la venta en EEA, en Suiza o en Turquía, se puede realizar servicios a su producto en cualquier país o región de EEA, en Suiza o en Turquía, conforme a las condiciones de garantía predominantes del país o región en el que solicita la prestación de servicios, siempre que un distribuidor de Sony autorizado venda un producto idéntico en dicho país o región. Para obtener información acerca de si su producto se vende en el país o región en el que se encuentra, comuníquese con el centro de contacto de Sony de la ciudad. Tenga en cuenta que ciertos servicios pueden no estar disponibles fuera del país en que realizó la compra original. Por ejemplo, el interior o exterior de su producto puede ser distinto de otros modelos equivalentes que se venden en otros países. Además, tenga en cuenta que en ocasiones puede no ser posible reparar productos con la tarjeta SIM bloqueada.

** En algunos países o en algunas regiones se le puede solicitar información adicional (como la tarjeta de garantía válida).

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www.sonymobile.com

SONY®

Sony Mobile Communications Inc.
1-8-15 Konan, Minato-ku, Tokyo 108-0075, Japan

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Important information

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Sony Consumer Web site

At www.sonymobile.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited Warranty* section.

At www.sonymobile.com/support or www.sonymobile.com/contact, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers or contact your local dealer. (Calls are charged according to national rates, including local taxes, unless it is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. To make a claim under the limited warranty, proof of purchase is required.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- Warning! May explode if disposed of in fire.
- Do not use in environments where relevant IP rating limitations, if applicable, are exceeded (including excess depths and/or pressures of liquid and/or dust) or expose to excess humidity.
- For optimum performance, the product should not be operated in temperatures below $-10^{\circ}\text{C}(+14^{\circ}\text{F})$ or above $+45^{\circ}\text{C}(+113^{\circ}\text{F})$. Do not expose the battery to temperatures above $+60^{\circ}\text{C}(+140^{\circ}\text{F})$.
- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.



- Do not paint or attempt to disassemble or modify the product. Only Sony authorised personnel should perform service.
- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- Caution: Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use a Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.
- Avoid contact against your skin for longer periods. The heat generated when your device is transmitting can irritate your skin. It is recommended to use a headset for long phone calls.



Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile devices or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony service partners should remove or replace built-in batteries. Use of batteries that are not Sony branded may pose increased

safety risks. Replace the battery only with another Sony battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile devices / devices with radio transmitters may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the Sony product and the medical device. Use the Sony device at your right ear, when applicable. Do not carry the device in your breast pocket. Turn off the device if you suspect interference. For use in proximity to personal medical devices, please consult a physician and the device manufacturer.

Driving

In some cases, vehicle manufacturers may forbid the use of mobile devices in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that a mobile device or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon Sony Mobile devices for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or mobile device features are used. Please note that some Sony devices are not capable of supporting voice calls, including emergency calls.

Antenna

Use of antenna devices not marketed by Sony could damage the mobile device, reduce performance, and produce Specific Absorption Rate (SAR) levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When the mobile device or Bluetooth handsfree functionality is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile device. The SAR value is determined at the highest certified

power level in laboratory conditions, but because the device is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the device is placed at the ear and when worn on the body. For body-worn operation, the device has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the device or when properly used with an appropriate Sony accessory and worn on the body. When operating with "Hotspot" functionality engaged, a separation distance of 10 mm was used.

For more information about SAR and radio frequency exposure, go to: <http://blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/>.

Flight mode

Bluetooth and Wireless Local Area Network (WLAN) functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm device. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile device from known, reliable sources.

Accessories

Use only Sony branded original accessories and certified service partners. Sony does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

You can use your TTY terminal with your Sony Mobile device. For information on accessibility features and solutions for persons with special needs, please visit blogs.sonymobile.com/about-us/sustainability/accessibility or contact Sony Mobile at 1-866-766-9374.

Disposal of Old Electrical and Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)



This symbol on the device or on its packaging indicates that this device shall not be treated as household waste. Instead it shall be handed over to the appropriate collection point for the recycling of electrical and electronic equipment.

By ensuring this device is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this device. The recycling of materials will help to conserve

natural resources. For more detailed information about recycling of this device, please contact your local Civic office, your household waste disposal service, or the shop where you purchased the device.

Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or Sony contact center.

SIM card

If your device is equipped with a standard-sized SIM card slot, inserting an incompatible SIM card (for example, a micro SIM card, a micro SIM card with a non-Sony adapter, or a standard SIM card cut into a micro SIM card size) in the SIM card slot may damage your SIM card or your device permanently. Sony does not warrant and will not be responsible for any damage caused by use of incompatible or modified SIM cards.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.

- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the memory of the device does not ensure that it cannot be recovered. Sony does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

For Devices Supporting 3D Viewing capabilities

In viewing 3D images shot with this device, if applicable, on a 3D-compatible monitor, you may experience discomfort in the form of eye strain, fatigue, or nausea. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. Also refer to the operating instructions supplied with the device or software you have connected or are using with this device. Note that a child's eyesight is still at the development stage (particularly children below the age of 6). Consult a pediatrician or ophthalmologist before letting your child view 3D images, and make sure he/she observes the above precautions when viewing such images.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

End user licence agreement

Software delivered with this device and its media is owned by Sony Mobile Communications Inc., and/or its affiliated companies and its suppliers and licensors.

Sony grants you a non-exclusive limited licence to use the software solely in conjunction with the device on which it is installed or delivered. Ownership of the software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the software, reproduce and distribute the software, or modify the software. You are entitled to transfer rights and obligations to the software to a third party, solely together with the device with which you received the software, provided the third party agrees in writing to be bound by the terms of this Licence.

This licence exists throughout the useful life of this device. It can be terminated by transferring your rights to the device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony and its third party suppliers and licensors retain all rights, title and interest in and to the software. To the extent that the software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Japan. When applicable, the foregoing applies to statutory consumer rights.

In the event software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the software.

Export regulations

Export regulations: The device or software may be subject to import and export regulations of the European Union, the United States and other countries. You will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to you under this Agreement. Without limiting the foregoing, and as an example, you will not knowingly export or re-export goods to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, you will also comply with U.S. government Export Administration Regulations ("EAR", 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500 et. seq., <http://www.treas.gov/offices/enforcement/ofac/>) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Mobile Communications AB, SE-221 88 Lund, Sweden, or its local affiliated company, provides this Limited Warranty for your mobile device, original accessory delivered with your mobile device, and/or your mobile computing product (hereinafter referred to as "Product"). Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Contact Center (national rates may apply) or visit www.sonymobile.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony authorised distributors or service partners, in the country/region* where you purchased the Product, will, at their option, either repair, replace or refund the purchase price of the Product in accordance with the terms and conditions stipulated herein.

Sony and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Product is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Product such as downloads, calendar and contacts before handing in your Sony Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony authorised dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony reserves the right to refuse

warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony.
3. This warranty does not cover any failure of the Product that is due to:
 - Normal wear and tear.
 - Use in environments where relevant IP rating limitations, if applicable, are exceeded (including liquid damage or the detection of liquid inside the device resulting from such use).
 - Misuse or failure to use in accordance with the Sony instructions for use and maintenance of the Product.

Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, or acts of God.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony recommends that you use only batteries and chargers approved by Sony.

Minor variations in display brightness and colour may occur between devices. There may be tiny bright or dark dots on the display. It occurs when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between devices. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony, Sony will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony branded original accessories intended for use with the Product.

Sony disclaims any and all warranties, whether express or implied, for failures caused to the Product or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices and Sony disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfil its intended purpose.
7. Tampering with any of the seals on the Product will void the warranty.

8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

Country specific terms

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorised Sony distributor. To find out if your Product is sold in the country you are in, please call the local Sony Contact Center. Please observe that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. If you purchased your product in Australia, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For warranty service in Australia, please contact 1300 650 050 or Sony Service Centre, Unit 4 / 189 Woodville Road Willawood NSW 2163.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

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www.sonymobile.com

SONY®

Sony Mobile Communications Inc.
1-8-15 Konan, Minato-ku, Tokyo 108-0075, Japan

1222-9266.11