

## Manufacturer's Warranty

### **In This Section**

#### + Manufacturer's Warranty

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

## Manufacturer's Warranty

### **1. WHAT THIS WARRANTY COVERS:**

LG offers you a limited warranty that the enclosed subscriber unit, and its enclosed accessories, will be free from defects in material and workmanship, according to the following terms and conditions:

(1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.

(2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.

### Limited Warranty Statement

(3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.

(4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.

(5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.

(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

## 2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damage resulting from use of the product in ways other than its intended manner.
- (2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.
- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, expressed or implied, either in fact or by operations of law, statutory or otherwise, including, but not limited to, any implied warranty of marketability, merchantability, or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed

parts that are scratched or damaged due to normal customer use.

- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

## 3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

## 4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES,

DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

## 5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call the following telephone number from anywhere in the continental United States: LG Electronics Service

201 James Record Road  
Huntsville, AL 35824

Tel. 1-800-793-8896 Email: <http://us.lgservice.com>

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.



Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.