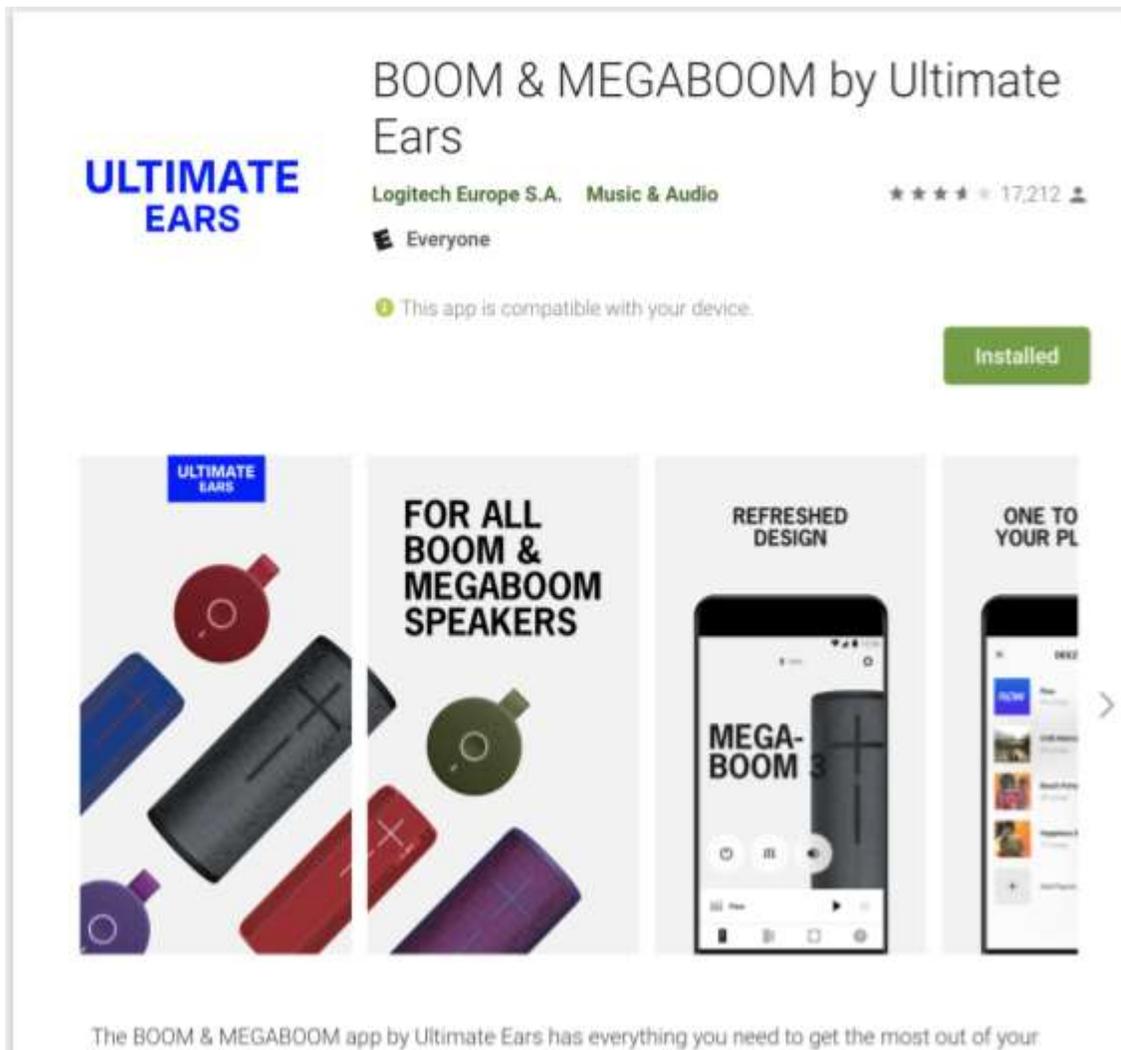


FAQ

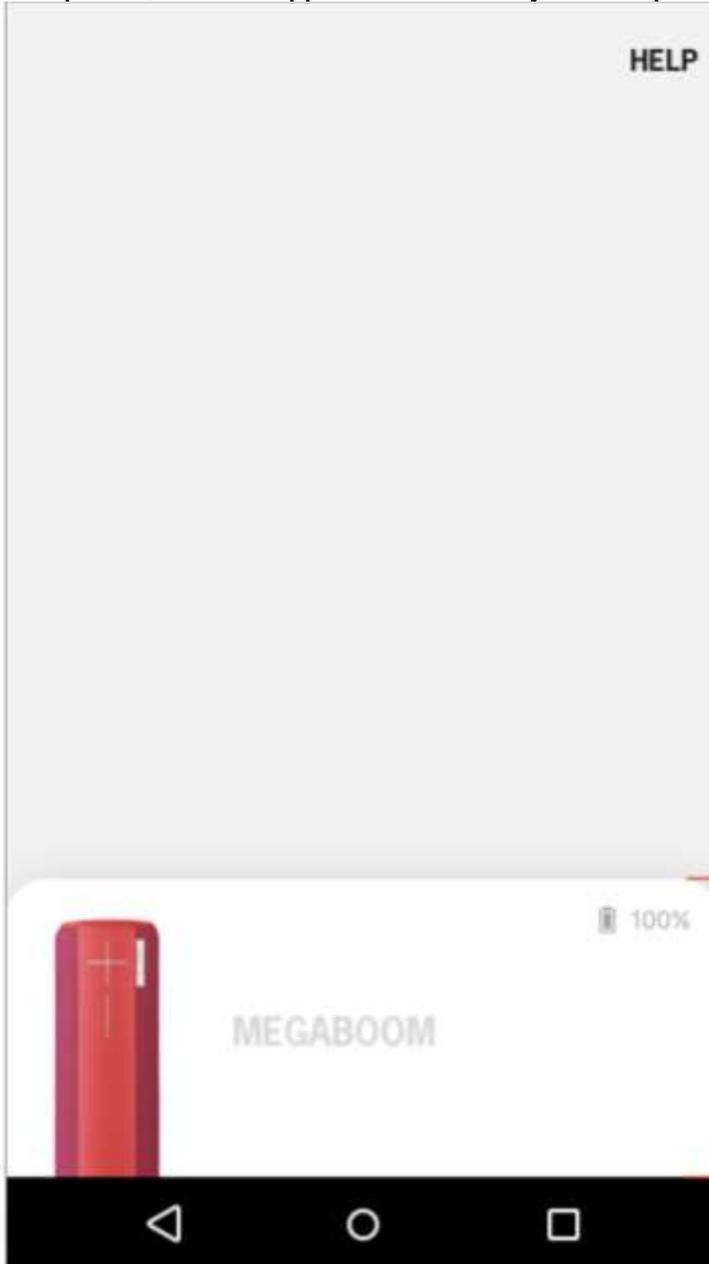
MAGIC BUTTON – LAUNCH PLAYLIST SETUP

- Search for and download the **BOOM & MEGABOOM** by **Ultimate Ears** app from the Apple App Store or Google Play Store. **Please be sure to download the latest version of the app. BOOM 3 AND MEGABOOM 3 are only compatible with the BOOM & MEGABOOM by Ultimate Ears app.** These speakers will not work with the **BLAST & MEGABLAST** app by Ultimate Ears app.

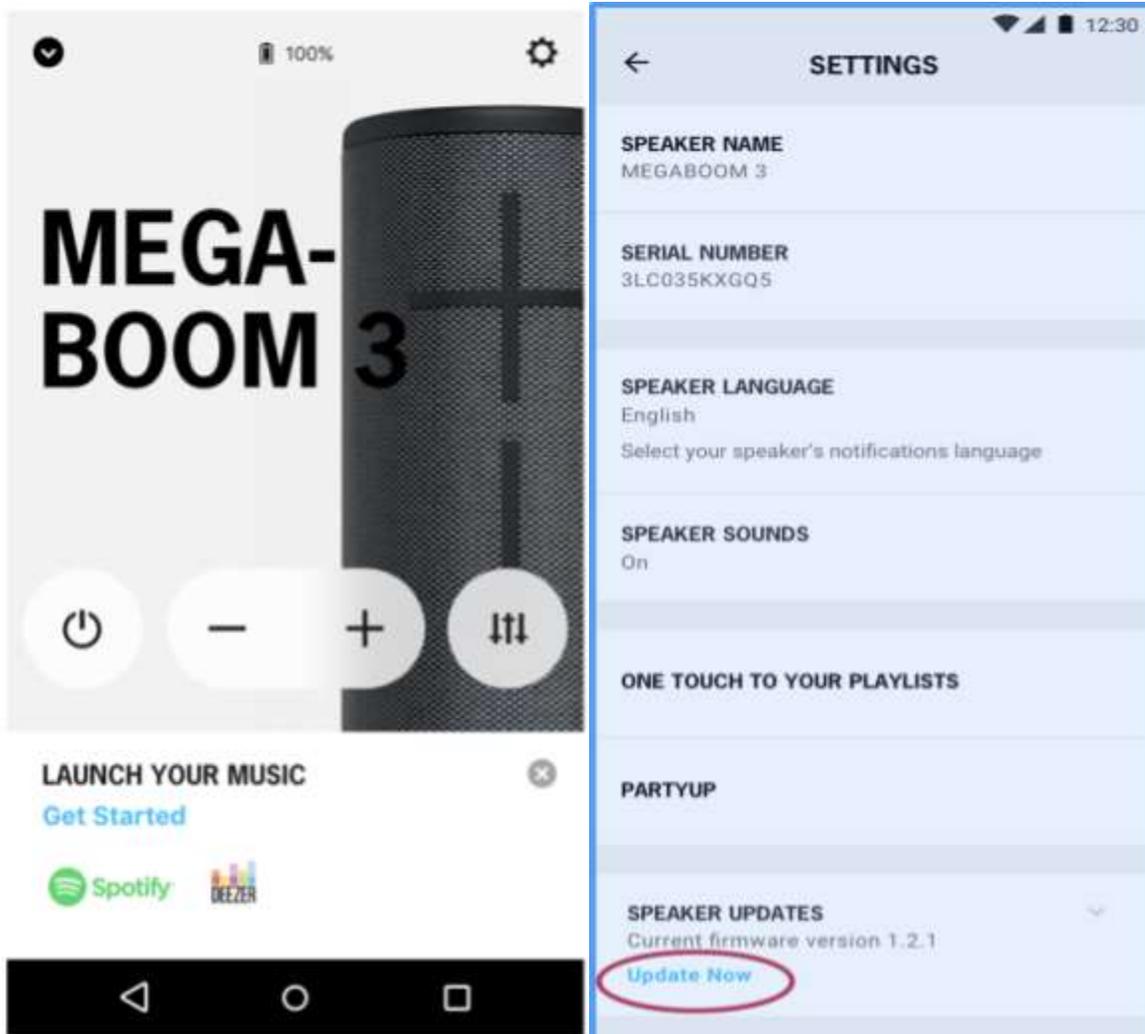


- Connect your speaker via Bluetooth settings on your phone.

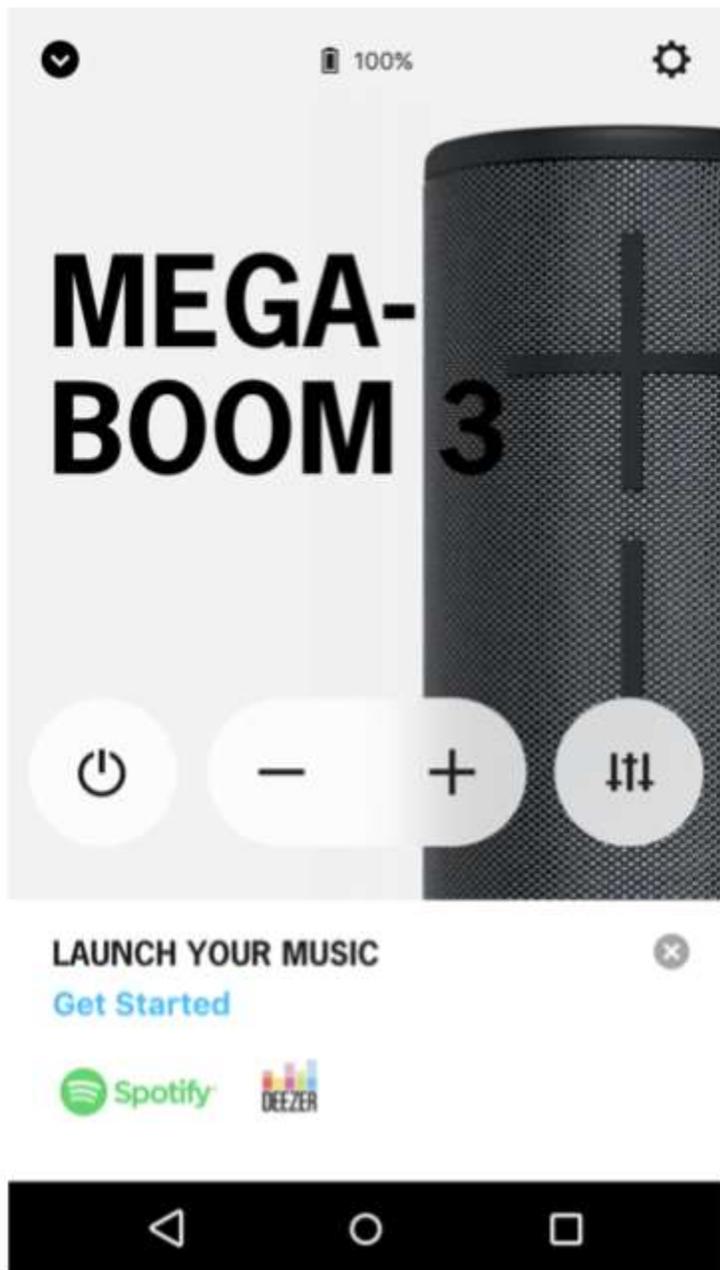
- Launch the app. Your speaker should show on the app's speaker list. If you have only one speaker, then the app will land directly on the speaker home screen.



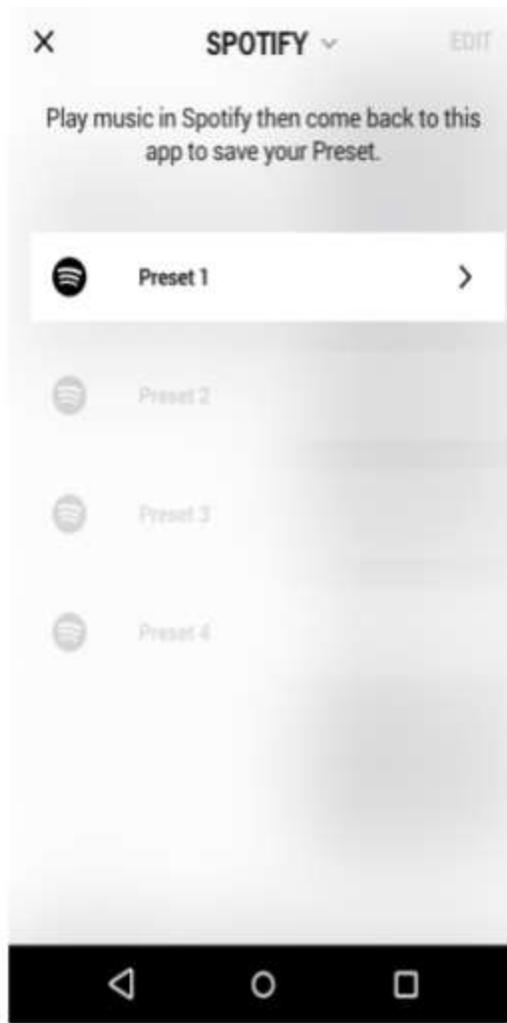
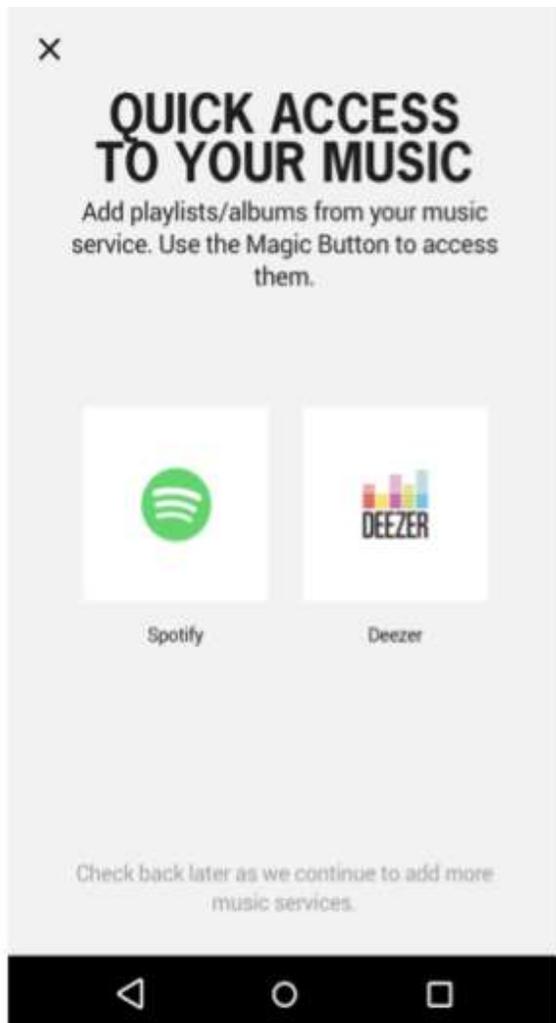
- Tap the top, right gear icon to view speaker settings, verify that your speaker's firmware is up-to-date. If not, then tap "Update Now" to update your firmware. Once firmware is up-to-date, exit settings and return to speaker home screen.



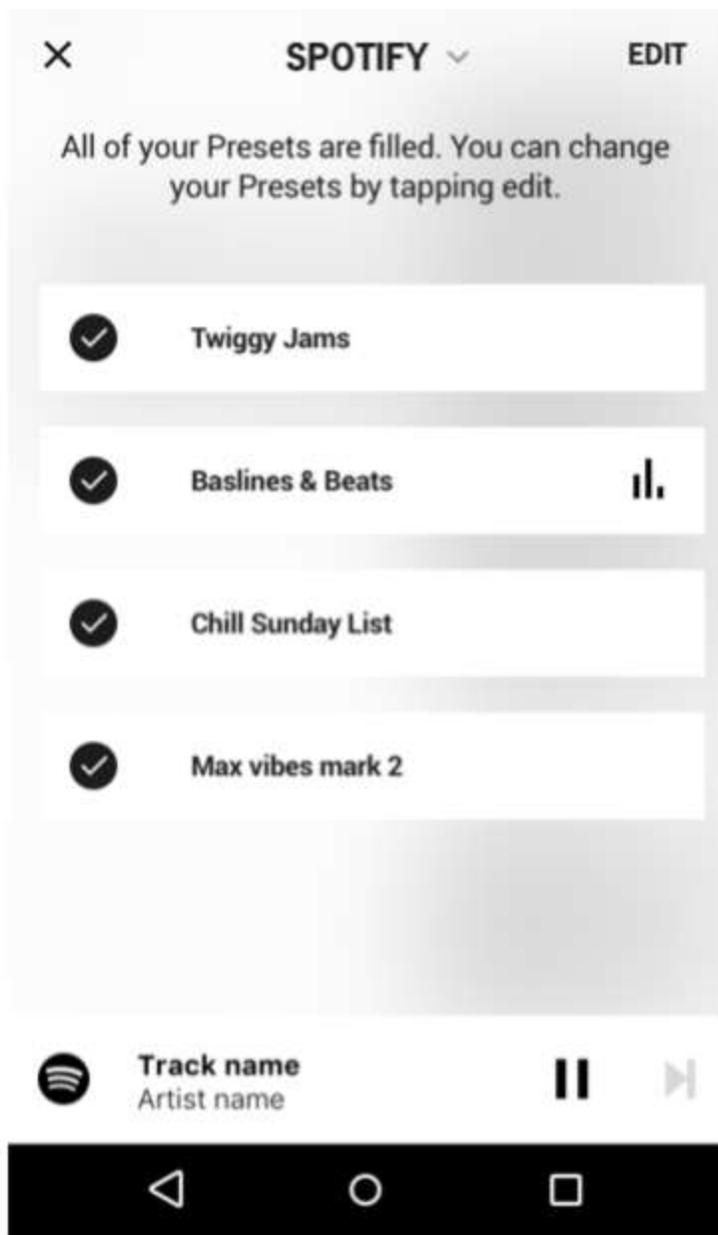
- Once on speaker home screen, tap the “Get Started” banner at the bottom to start setting up the Magic Button.



- Select Spotify for your music service and follow the on-screen instructions for selecting your audio content.

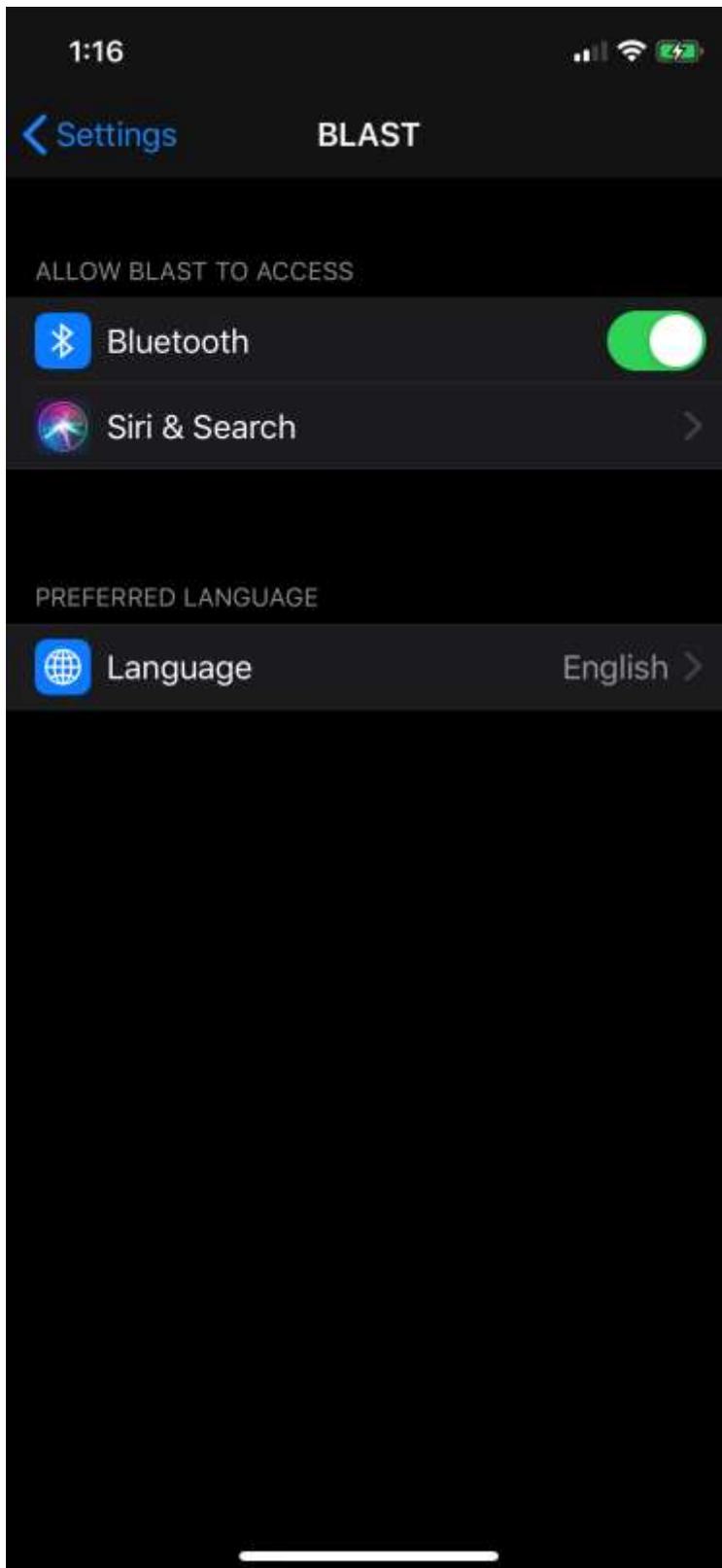


- When you are done selecting your audio content (e.g. playlists, albums, podcasts, songs, etc.), long press the magic button for 2 seconds to launch your selections.



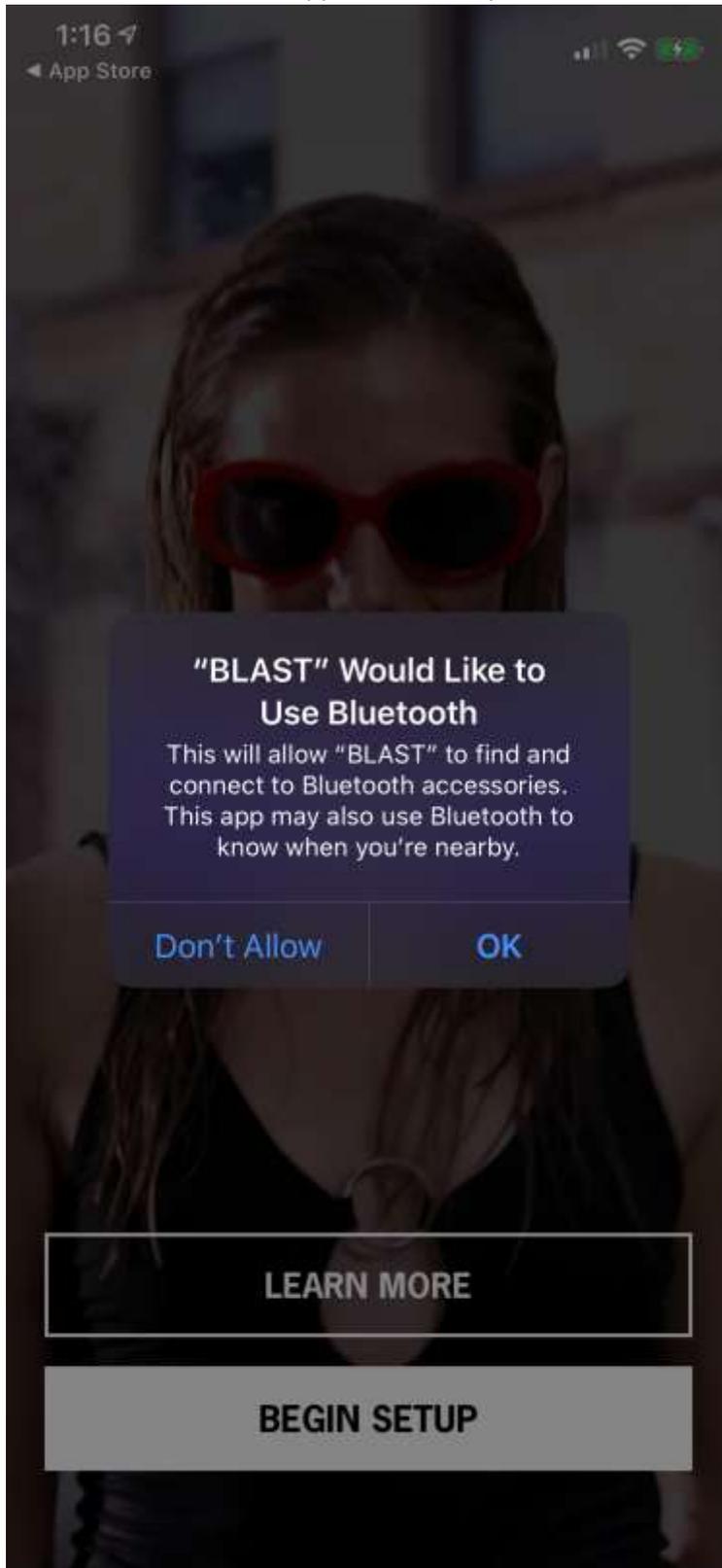
[The app does not recognise the speaker in iOS 13](#)

After updating to iOS 13, you will need to allow the app to access Bluetooth. To do so, in your iOS Settings, go to your speaker's app settings and turn on the Bluetooth access.



In case you have installed the app after the iOS update, you will be prompted with a message requesting

Bluetooth access for the app. In this case, just click on "OK" to give access.



[Connecting your speaker to your device](#)

You can connect your BOOM 3 or MEGABOOM 3 to your smartphone, tablet or other device using the Bluetooth button. Out of the package, your BOOM 3 or MEGABOOM 3 is ready to pair with your first Bluetooth device. Here's how:

1. Turn the speaker on by pressing the power button on the top of the speaker. The power indicator will glow white, the Bluetooth connect button (above the power button) will blink white rapidly, and you will hear a tone indicating the speaker is ready to pair.
2. On your Bluetooth device, go to the Bluetooth menu and scan for devices (make sure Bluetooth is enabled).
3. Select BOOM 3 or MEGABOOM 3 from the list of devices.

Once paired and connected, you'll hear an audible confirmation from the speaker. This means your BOOM 3 or MEGABOOM 3 is ready to use. You can pair additional devices with your speaker, see [Connecting your speaker to additional devices](#).

[Connecting your speaker to additional devices](#)

Your UE speaker will remember the last eight devices it connected with. **Pairing additional devices** After you pair the first device, here's how to pair additional devices:

1. Turn the speaker on.
2. Hold down the Bluetooth button until you hear a tone. **NOTE:** The Bluetooth connection button will blink rapidly, indicating that the speaker is ready for pairing.
3. On your device, go to the Bluetooth menu and scan for devices.
4. Select the name of your speaker from the list of devices.

Once paired and connected, you'll hear an audible confirmation from the speaker. Your speaker is now ready to use with the device you added. **Reconnecting to a device** To reconnect a device to your Ultimate Ears speaker after the initial pairing or after pairing another device:

1. Turn the speaker on
2. On your device, go to the Bluetooth menu and select the name of your speaker from the list of devices.

Once reconnected, you'll hear an audible confirmation from the speaker. Your speaker is now ready to use with the device you selected.