

Warranty Conditions

Valid in all countries except in the United States of America and Canada:

AKG warrants AKG products and Crown products against evident defects in material and workmanship for a period of two years from the date of original purchase for use. This warranty does not cover electrical or mechanical damage resulting from misuse or abuse, lack of reasonable care, damage due to force majeure or natural forces, or inadequate repairs performed by unauthorized service centers.

Batteries and wear of parts due to normal use are not covered by this warranty.

Performance of repairs or replacements under this Warranty is subject to submission of this warranty card, completed and signed by the dealer on the day of purchase, or the sales slip. Shipment of the defective item for repair under this warranty will be at the customer's own risk and expense. This warranty is valid for the original purchaser as the final user only. AKG Acoustics GmbH will, at AKG Acoustics GmbH's option, repair or replace items returned for repair under this Warranty.

Guarantee service is available only in the region of original purchase.

AKG Acoustics GmbH warrants specific condenser microphone models and Crown microphone models for a period of three (3) years from the date of purchase.

These models are:

C 451 B all models

C 480 B, B-ULS and all ULS capsules

C 12 VR

C 414 all models

C 214 all models

CM311A

CM311L

CM311AESH

MB3

MB4

PCC130

PCC130SW

PCC160

PCC170

PCC170SW

PCC170SWO

PZM10

PZM10LL

PZM11

PZM11LL
PZM11LLWR
PZM185
PZM30D
PZM6D
SOUNDGRABBER2

In some countries, product liability legislation may give you other rights beyond the scope of this warranty card. Where this applies, such rights shall replace the rights and conditions stated in this warranty card.

Please send your claims to the dealer you purchased the product from, or to the AKG Distributor for your country. To find your nearest AKG Representative, visit www.akg.com/distributors.

Limited Warranty valid United States of America (*) and Canada ():**

AKG Acoustics warrants AKG products against defects in material or workmanship for a period of two years from the date of original purchase, and agrees to repair or, at our option replace any defective unit without charge for either parts or labor. AKG grants a three-year warranty covering select products mainly studio and boundary layer microphones (see list of products above) against defects in material and workmanship. This warranty is valid for AKG or AKG/CROWN products purchased and delivered within the United States (*) / Canada (**) for the original purchaser only. The purchaser's Bill of Sale will serve as proof of sale and warranty validity in the U.S. (*) / Canada (**). Shipment of defective items to AKG for repair will be at the customer's own risk and expense. AKG will assume the return shipping cost for all items repaired under warranty.

IMPORTANT: This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product, loss of parts, or connecting the product to any receptacle other than specified.

This warranty is void unless AKG Acoustics, U.S.'s service center() / the authorized AKG Service Center of Canada (**) performs the repair. No responsibility is assumed for any special, incidental or consequential damages caused by the consumer. However, the limitation of any right or remedy shall not be effective where law prohibits such.*

General Return Procedures for US AKG Service

SA# IS REQUIRED for AKG repair service. Please call (818) 920-3237 and request a service authorization prior to sending out any repairs. Please be sure to attach the SA# on the outside of any repair you send in. This step will enable us to determine where your particular repair will need to be sent to insure that nothing gets lost.

RA# is REQUIRED for AKG credit returns. Please call (818) 920-3276 and request a return authorization prior to returning any AKG purchases. Please be sure to attach the RA# on the outside of any returns you send in. This step will insure that the return procedure is completed smoothly.

All AKG customer-owned products being returned for warranty service must include a copy of the customer's bill-of-sale. Warranty approvals will not be granted if an original receipt or copy of a receipt is not enclosed.

Please enclose a note explaining the symptom or difficulties observed with the product's performance. Also, include a contact name, the street address for return shipping and a daytime phone number should AKG need to contact you regarding your repair.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.