Warranty Policy

LIMITED WARRANTY POLICY for ARMITRON Watches:

Upon purchase of any Armitron Watches from ARMITRON.IN the owner enjoys a 2 Years International Limited Warranty from the date of purchase for any manufacturing defect on the watch. Please note the following terms and conditions;

- 2 Years International Limited Warranty from the date of the purchase as mentioned on the Warranty Card and proof of purchase
- Warranty card should have the model no., purchase date and stamp, else it will be deemed as invalid and the customer will be charged for any repairs.
- ARMITRON.IN reserves the right to decline warranty service, if the proof of purchase and warranty card is not presented or if the information contained is incomplete or the document is found to be tampered.
- The warranty does not apply to normal wear and tear or abuse and excludes batteries, crystal, straps, case or bracelet.
- This warranty does not cover any external accessories (such as battery, ear rings, bracelet, necklace, etc.) which are supplied with this product or any aesthetic parts.
- This Warranty shall not apply to damages caused to the product by accident, lightening, ingress of water, fire, dropping or excessive shock or any external cause beyond ARMITRON.IN control and/or any damage caused due to tampering of the product by an unauthorized agent.
- In the event of a defect or a malfunction of the movement of the watch within the warranty period, ARMITRON.IN reserves the right to replace or repair the defective part.

Movement of any timepiece requires periodic cleaning/ servicing/ timing which is not a defect and, as such not warranted.

WATER RESISTANCE

ARMITRON watch is water resistant to the depth specified on the dial or back case. DO NOT SUBMERGE IN WATER DEEPER THAN THAT SPECIFIED ON THE BACK CASE OR DIAL OF THE WATCH. If there are no markings either on the front of the dial or case back to indicate water resistance then do not submerge the watch in water. IF THE WATCH HAS PUSH BUTTONS, DO NOT OPERATE THE PUSH BUTTONS BELOW THE SURFACE OF THE WATER. Should water or condensation appear in the watch, immediately have the watch checked, as water can corrode movement and electronic parts inside the case.

Water resistant watches are tested to be resistant between 3-5 atmosphere (100-165 feet).

Note: Overtime, the gaskets of the case may become worn and reduce the water resistance of the watch. A trained watchmaker/ specialist/ technician should change the gasket and the O ring every time the battery is changed. To avoid any unwanted condensation, watches of all

specifications (water resistant or not) should not be exposed to extreme temperatures such as cold or heat.

Use Authorized Service Centers

If your watch requires cleaning, lubrication, battery changing or needs a crystal to be replaced, kindly visit ARMITRON authorized service centers which are available in your area. These authorized service centers use ARMITRON parts and components to assure quality and future performances, should you need servicing or repairs not covered under warranty.

Repairs required under warranty requires proof of purchase and warranty card with date and duly stamped by ARMITRON authorized retailers or ARMITRON.IN

Return Policy

Return/Exchange

We are committed to ensuring full customer satisfaction with respect to the products available on our ARMITRON.IN. However, if you are not happy with the product, you can choose to return the order within 7 Days of the purchase. We accept returns for ARMITRON.IN sales only. Purchases made from local stores must be returned to the original point of purchase.

Return Policy

To return a watch, it must be in new condition, with original Packaging and Warranty Card (without them the return will not be processed). We cannot issue refunds for watches that show signs of use or that have been modified. If links are added or removed from the bracelet, we cannot accept the watch for return.

All online payment purchase refund will be done with original purchase amount less shipping will be credited to you within 7-15 working days from the receipt of the returned product(s) at our warehouse.

In case of COD (Cash on delivery i.e. when customer pays in cash once the product is received) the amount can be refunded only through online transfer as NEFT (National Electronic Fund Transfer).

Our courier partner will collect the order from provided address (within India). Customer need not pay any shipping charges to return the product.

NOTE: We shall not entertain any request after 7 days from the date of receipt of the product.

Exchange Policy

Exchanges will be honored within 7 days of purchase. Watches returned for exchange must be in new condition. No refunds will be issued for even exchanges.

Return Address

Please securely pack your watch in the original box with all original materials, manuals and warranty cards that came with the watch and mail to:

Luxe Koncept
ATTN: Returns Dept.
Flat:D5, Block: H7, Fourth Floor, Twin Rose Apartment,
East Coast Road (ECR), Thiruvanmiyur,
Chennai- 600041

Insure

For your protection we recommend you insure your return shipment. We cannot be held responsible for items that are not received.
NO REFUNDS WILL BE ISSUED UNTIL MERCHANDISE IS RECEIVED

Contact

If you have questions or would like assistance with a return, please contact us at +91-44-428-7676-9
Monday- Thursday 10:00am-4:30pm

Friday 10:00am - 4:00pm