

TROUBLESHOOTING

ISSUES	PROBLEMS	SOLUTIONS
Sound	No sound from SoundBar speakers	<ol style="list-style-type: none">1. Make sure that the soundbar is plugged into a power source2. Make sure the soundbar's HDMI cable is inserted into an HDMI ARC or Audio Return Channel connector on your TV, not a standard HDMI connector.3. If the soundbar is connected to your TV's HDMI ARC connector, make sure that Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide.4. On the remote control, select the correct audio input.5. Ensure the audio output format is set to PCM
	Distorted sound or echo	Distorted sound or if you play audio from the TV through the SoundBar, make sure that the TV is muted.
Bluetooth	A device cannot connect with the SoundBar	You have not enabled the Bluetooth function of the device. See the user manual of the device on how to enable the function.
		The SoundBar is already connected with another Bluetooth device. Disconnect the connected device, then try again.