

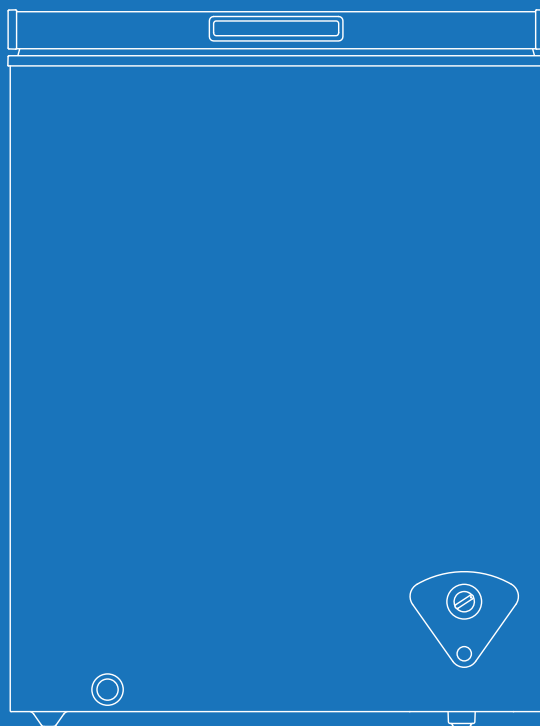
# Chest Freezer

home™  
homelabs.com

HME030366N

HME030285N

HME030284N



Thank you for selecting our quality appliance. Please be sure to read this user manual carefully before using. Any question, please contact the professional service for help.

**BEFORE FIRST USE:**

To prevent any internal damage, it is very important to keep refrigeration units (like this one) upright throughout their journey. Please leave it standing upright and outside the box for **24 HOURS** before plugging it in.

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In the event this product malfunctions or customer believes it is defective, the customer should contact Customer Service and retain the defective product pending further instructions. Defective product should be clearly marked or stored where it cannot be used again by mistake. Failure to retain the product may impede hOme™'s ability to correct any legitimate problem and may limit the extent to which hOme™ may provide recourse.

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# Congratulations

on bringing home your new appliance!



Don't forget to register your product at [homelabs.com/reg](https://www.homelabs.com/reg) for updates, coupons, and other relevant information.

Although greatly appreciated, product registration is not required to activate any warranty.

# Important Safety Instructions

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Warning: risk of fire /flammable materials

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.)

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**Do not** store explosive substances such as aerosol cans with a flammable propellant in this appliance. The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

## WARNING

- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **Do not** use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **Do not** damage the refrigerant circuit.
- **Do not** use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Please abandon the refrigerator according to local regulators for its use flammable blowing gas and refrigerant.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **Do not** locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- **Do not** use extension cords or ungrounded (two prong) adapters.

## DANGER

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

The refrigerator must be disconnected from the source of electrical supply before attempting the installation of accessory.

REFRIGERANT and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

CHILDREN should be supervised to ensure that they do not play with the appliance.

# Important Safety Instructions

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Respect following instructions to avoid the contamination of food:

- Do not open the door for long periods as this can cause a significant increase of the temperature in the compartments of the freezer.
- Regularly clean the surfaces that can come in contact with food and the accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator to avoid contact with other food.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

## **WARNING**

- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

TO Prevent A Child From Being Entrapped, Keep Out Of Reach Of Children And Not In The Vicinity Of Freezer (Or Refrigerator).

## MEANING OF SAFETY WARNING SYMBOLS



**Prohibition symbols**

The symbols indicate prohibited matters, and those behaviors are forbidden. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.

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**Warning symbols**

The symbols indicate matters that must be followed, and those behaviors must be strictly executed in line with the operation requirements. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.

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**Note symbols**

The symbols indicate matters to pay attention to, and these behaviors shall be specially noted. Due precautions are needed or minor or moderate injuries or damages of the product will be caused.

This manual contains lots of important safety information which shall be observed by the users.

## ELECTRICITY RELATED WARNINGS

- Do not pull the power cord when pulling the power plug of the freezer. Please firmly grasp the plug and pull out it from the socket directly.
- Do not damage the power cord under any condition so as to ensure safety use, do not use when the power cord is damaged or the plug is worn.
- Worn or damaged power cord shall be replaced in manufacture-authorized maintenance stations.
- The power cord should be firmly contacted with the socket or else fires might be caused. Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.
- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases. Do not unplug the freezer and other electrical appliances considering that spark may cause a fire.
- To ensure safety, it is not recommended that to place socket, regulators, rice cookers, microwave ovens and other appliances at the top of the freezer, those recommended by the manufacture are not included. Do not use electrical appliances in the food pantry.

# Important Safety Instructions

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## RELATED WARNINGS FOR USE

- Do not arbitrarily disassemble or reconstruct the freezer, nor damage the refrigerant circuit; maintenance of the appliance must be conducted by a specialist.
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.
- The gaps between freezer door and freezer body are small, be noted not to put your hand in these areas to prevent from squeezing the finger. Please be gentle when close or open the freezer door to avoid falling articles.
- To avoid frostbite, do not pick foods or containers with wet hands in the freezing chamber when the freezer is running, especially the metal containers.

## RELATED WARNINGS FOR USE

- Do not give package and other components to children to play. The bending board and plastic film may lead to suffocation! Do not allow children to enter or climb the freezer to prevent that children are sealed in the freezer or children are injured by the falling freezer.
- Do not spray or wash the freezer; do not put the freezer in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the freezer.
- Do not use freezer body, freezer door, etc. as pedal or support.
- Do not place heavy objects on the top of the freezer considering that objects may fall when open or close the door, and accidental injuries might be caused.
- Please pull out of the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent **damages to the compressor due to successive starts**.

## WARNINGS RELATED TO PLACING ITEMS

- Do not put flammable, explosive, volatile and highly corrosive items in the freezer to prevent damages to the product or fire accidents.
- Do not place flammable items near the freezer to avoid fires.
- This product is household freezer and this equipment can only be used for the storage of food. According to the standard requirements, household freezer shall not be used for other purposes, such as storage of blood, drugs or biological products.
- Do not place items such as bottled or sealed container of fluid such as bottled beers and beverages in the freezer to prevent bursts or other losses.



# Important Safety Instructions

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## WARNINGS FOR ENERGY

Pay attention to below information:

1. Freezer might not operate consistently when sited for an extended period of time below the cold end of the range of temperatures for which the freezer appliance is designed.
2. The fact that effervescent drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets, and that some products such as water ices should not be consumed too cold.
3. The need to not exceed the storage time(s) recommended by the food manufacturers for any kind of food.
4. The precautions necessary to prevent an undue rise in the temperature of the frozen food while defrosting the freezer.
5. The fact that a rise in temperature of the frozen food during manual defrosting, maintenance or cleaning could shorten the storage life.
6. The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the freezer appliance, in order to prevent children from being locking inside.

## WARNINGS RELATED TO DISPOSAL



Refrigerant and cyclopentane foaming material used for the freezer are flammable. Therefore, when the freezer is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to **prevent damage to the environment or any other harm**.

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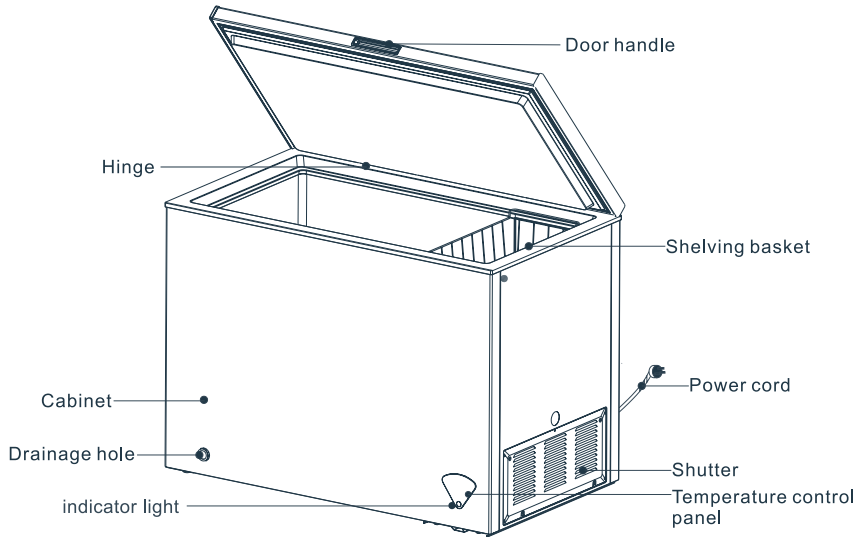
When the freezer is scrapped, disassemble the doors, and remove gasket of door and shelves; put the doors and shelves in a proper place, so as to prevent trapping of any child.

**SAVE THESE INSTRUCTIONS**  
For Household Use Only

# Operating Instructions

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## PRODUCT DESCRIPTION



The picture above is only for reference. The actual product will depend on the physical product or statement by the distributor.

- The chest freezer is mainly used for storing frozen foods and making ice.
- The freezer is suitable for storage of meat, fish, shrimp, pastries and other foods not to be consumed in short time.
- Chunks of meat are preferably to be divided into small pieces for easy access. Pay attention that the stored food should be consumed within the shelf life.

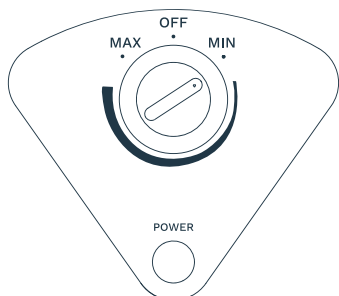
### **Note:**

After used for a long period of time, there maybe a certain degree of wear with the hinge. When opening or closing the door, you will hear some noise. To reduce the noise and extend the service life of the hinge, put some grease on the hinge for maintenance regularly.

# Operating Instructions

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## TEMPERATURE CONTROL



Connect the freezer to power supply, the Power indicator (the green light) will light up.

- The interior temperature of the freezer is adjusted by the thermostat knob. Rotate the thermostat knob clock-wisely, the interior temperature of the freezer will start to drop.
- To set to the lowest temperature, rotate the thermostat knob to "MAX" position; to set to the highest temperature, rotate the thermostat knob to "MIN" position.
- To turn off the freezer, rotate the thermostat knob to "OFF" position.

### Note:

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

## PLACEMENT

- Before using the freezer, remove all packaging materials including bottom cushions, foam pads and tapes inside the freezer, tear off the protective film on the door and the freezer body.
- Avoid direct sunlight and heat sources such as stove, heating radiator, etc.
- Do not place the freezer in moist places to avoid rust or reduction of insulating effect.
- The freezer should be placed in a well ventilated indoor place; the floor shall be flat and sturdy.
- To facilitate heat dissipation, leave not less than 28 inches at the top and not less than 8 inches around the sides and at the back of the freezer.

## START TO USE

- Allow the freezer to stand for 24 hours before plugging in to the mains.
- Clean up the inner chamber of the freezer before use for first time.
- The freezer shall run 2 to 3 hours before loading fresh or frozen foods. In summer the time should be more than 4 hours.

## ENERGY SAVING TIPS

- The freezer should be located in the coolest area of the room away from heat producing appliances or heating ducts and out of the direct sunlight.
- Cool hot foods to room temperature before placed into the freezer.
- Wrap foods properly and wipe containers dry before placed into the freezer. This will reduce frost accumulating inside the appliance.
- The storage bin of the freezer should not be lined with aluminum foil, wax paper, or paper toweling. Liners will interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time. Close the door as soon as possible.

# Cleaning and Maintenance

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## CLEANING

- Always disconnect the freezer and take all food out before any cleaning and maintenance.
- Check the door gasket regularly to make sure there is no food debris in it. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the freezer should be cleaned regularly to avoid odor. Use a soft cloth or sponge to clean the inside of the freezer with two tablespoons of baking soda and a quart of warm water. Rinse with water and wipe clean.
- For gaps and corners that are difficult to clean in the freezer, wipe them with a soft rag or a soft brush combined with some auxiliary tools (such as thin sticks).
- Do not use soap, detergent, scrub powder or spray cleaner to clean the interior surface of the freezer, as they may cause odors in the freezer and contaminate the stored food.
- Clean the baskets and the housing with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes) or organic solvents to clean the freezer, as these may damage the interior and outer surface of the freezer.
- Do not rinse the freezer directly with water or other liquids to avoid a short circuit.
- After cleaning, open the door and let the freezer dry completely before connecting to power.

## DEFROSTING

- The freezer shall be manually defrosted.
- Unplug the freezer and open the freezer door.
- Take all foods and the shelving basket out of the freezer. Place the foods at a cool place.
- Open the outflow hole and the drainage hole. Place the water container at the outflow hole, the indoor frost will melt naturally.
- Wipe the defrosted water with a dry and soft cloth. When the frost softens, use an ice scraper to accelerate the defrosting process.
- Do not use other mechanical devices or means to defrost the freezer as this will damage the electrical circuit of the freezer.

### Note:

- In case of power failure, foods can be preserved for a couple of hours in the freezer even in summer. Keep the door closed and stop putting fresh foods into the freezer.
- Do not turn upside down or vibrate the freezer during transportation. For safe lifting, tilt the appliance backwards by no more than 45 degrees, hold the base and rear corners of cabinet. Lift the freezer carefully. Never use the door handles for lifting.
- The freezer is heavy. When moving the freezer, make sure there are 2 or more people to avoid injury.
- Continuous operation is recommended when the freezer is started. It is good for the freezer's life time.

# Troubleshooting

PROBLEM	CAUSE AND SOLUTION
The freezer doesn't work.	<p>Check that the freezer is plugged and connected to power.</p> <p>Check if the temperature control knob is in working area.</p> <p>Check if there is power failure or tripping circuit.</p>
Odor	<p>Odorous foods should be closely wrapped.</p> <p>Check if there are rotten foods in the freezer.</p> <p>Check if the interior of the freezer needs to be cleaned.</p>
Long-term operation of compressor	<p>It is normal that the freezer operates for longer time in summer.</p> <p>Too much food is put in the freezer at one time. Reduce the food quantity.</p> <p>Put the foods into the freezer until cooled completely.</p> <p>Do not open the freezer door frequently.</p> <p>Check if there is thick frost layer, if so, defrost the freezer.</p>
The illuminating light does not shine.	<p>Check if the freezer is connected to power or if the illuminating light is damaged.</p>
The freezer door can not be properly closed.	<p>Ensure there are no obstructions preventing the door closure.</p> <p>Check if the door compartments and shelves are correctly in place.</p> <p>Check if the door seal is not warped or torn.</p> <p>Check if the appliance is level.</p>
Loud noises	<p>Check if the floor is flat, if the placement of freezer is stable and if the freezer accessories are properly placed.</p>
Transient difficulty in door opening	<p>After refrigeration, there will be pressure difference between the inside and outside of the freezer to result in transient difficulty in door opening. This is normal.</p>
Enclosure heat Condensation	<p>It is normal when the ambient humidity is high. Wipe the freezer enclosure with a dry towel.</p>
Airflow sound /Buzz	<p>Airflow sound is normal and will not affect the cooling effect.</p> <p>Buzz will be generated by running compressor especially when starting up or shutting down the appliance. This is normal.</p>

# Warranty

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hOme™ offers a limited two-year warranty (“warranty period”) on all of our products purchased new and unused from hOme Technologies, LLC or an authorized reseller, with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation: (a) normal wear and tear; (b) abuse, mishandling, accident, or failure to follow operating instructions; (c) exposure to liquid or infiltration of foreign particles; (d) servicing or modifications of the product other than by hOme™; (e) commercial or non-household use.

The hOme™ warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. hOme™’s exclusive obligation under this warranty is limited to such repair or replacement.

A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. We recommend that you register your product on our website, [homelabs.com/reg](http://homelabs.com/reg). Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by hOme™, are used. You may also arrange for service after the warranty expires at an additional cost.

These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a hOme™ product, please contact us at 1-800-898-3002, and we will do our best to resolve it for you.

This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state, country to country or province to province. The customer may assert any such rights at their sole discretion.

# Manufacturing Info

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This manual is to be used with all items with the model number

HME030366N

HME030285N

HME030284N

SKU# : HME030366N, HME030285N, HME030284N

Rated voltage/Frequency: 115 V~60 Hz

# Warning

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Keep all plastic bags away from children.

# Contact Us

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 CHAT WITH US

 CALL US

 EMAIL US

**[homelabs.com/chat](http://homelabs.com/chat)**  
Mon–Fri 10AM–5PM EST

**1-(800)-898-3002**  
Mon–Fri 10AM–5PM EST

**[help@homelabs.com](mailto:help@homelabs.com)**  
Respond within twelve hours





For household  
Use Only

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[homelabs.com/help](http://homelabs.com/help)

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