

# Warranty Information

## Warranty Information

To find all the warranty information you need about each of our Suncast products, including replacement part directions, simply select the product category below.

### WARRANTY - BUILDINGS, SHEDS AND GAZEBOS

#### **SUNCAST® Building, Shed and Gazebo Ten Year Limited Warranty**

This warranty is valid for products purchased on or after 10/2/12 (excludes GS and A series sheds - see General Warranty for those products).

Your SUNCAST® Building, Shed or Gazebo has a TEN YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

#### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part. We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

## **WARRANTY LIMITATIONS**

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; failure to remove snow over 8 inches deep; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.

Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

SUNCAST® reserves the right to reimburse the owner the purchase price of the unit on a STRAIGHT LINE DEPRECIATED BASIS FOR THE LENGTH OF THE WARRANTY IN LIEU OF REPAIR OR REPLACEMENT. The Purchase Price does not include taxes, delivery charges, site preparation costs, permits, fees, assembly costs, or disposal costs.

THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.

## **Notice**

Suncast does not represent that this unit will meet city, county, state, homeowner's association standards or zoning requirements. The owner is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

*This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages; the limitation or exclusion may not apply to you.*

## **WARRANTY - WATER POWERED HOSE REEL**

### **SUNCAST® Water Powered Hose Reel Three Year Limited Warranty**

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® WATER POWERED Hose has a THREE YEAR LIMITED WARRANTY against leaking and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

## **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

## **WARRANTY LIMITATIONS**

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Disassembly of this unit for reasons other than authorized repair voids the warranty. This warranty does not

cover damage to the unit caused by improper hose attachment or defects caused by the consumer's hose or hose attachments.

Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.

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## **WARRANTY - HOSE REEL WITH RESIN WATER CONNECTION SYSTEM**

### **SUNCAST® Hose Reel with Resin Water Connection Three Year Limited Warranty**

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® Hose Reel with the RESIN WATER CONNECTION SYSTEM has a THREE YEAR LIMITED WARRANTY against leaking and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

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Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

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## **WARRANTY - HOSE REEL WITH METAL WATER CONNECTION SYSTEM**

### **SUNCAST® Hose Reel with Metal Water Connection System Five Year Limited Warranty**

This warranty is valid for products purchased on or after 12/7/12

Your SUNCAST® Hose Reel with a METAL WATER CONNECTION SYSTEM has a FIVE YEAR LIMITED WARRANTY against leaks and product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date.

### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

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## **WARRANTY LIMITATIONS**

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The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Disassembly of this unit for reasons other than authorized repair voids the warranty. This warranty does not cover damage to the unit caused by improper hose attachment or defects caused by the consumer's hose or hose attachments.

Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

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## **Notice**

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## **WARRANTY - DECK BOXES**

### **SUNCAST® Deck Box Five Year Limited Warranty**

This warranty is valid for products purchased on or after 10/2/12 (excludes DB6300, DB8300, DB10300, YHD63, YHD83, YHD103 series deck boxes - see General Warranty for those products).

Your SUNCAST® Deck Box has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part. We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

### **WARRANTY LIMITATIONS**

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive

tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.

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### **Notice**

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### **WARRANTY - SNOW TOOLS**

## **SUNCAST® Snow Tool Three Year Limited Warranty**

**Applies only to the following models: SCP3500, SCP3570, SCP550545D, SCP6400 (ALL VERSIONS), SCPE6400 (ALL VERSIONS). ALL OTHER SHOVELS HAVE A POINT-OF-PURCHASE WARRANTY.**

Your SUNCAST® Snow Tool has a THREE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

### **WARRANTY LIMITATIONS**

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE PRODUCT. It excludes natural aging of the product, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused

by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: excessive wind; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events. The warranty does not cover damage caused by Sun energy reflected from "Low-E" windows or other reflective materials. The user is responsible for protecting the product from damage in this situation.

The following actions void the warranty: improper assembly; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Disassembly of this unit for reasons other than authorized repair voids the warranty.

THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.

## **Notice**

THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

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## **WARRANTY - PLAY SET**

### **SUNCAST® Play Set Limited Warranty**

This warranty is valid for products purchased on or after 10/2/12

Your Suncast Play Set has a LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

### **Warranty Length**

#### **LIMITED 10 YEAR WARRANTY - WOOD ROT, TERMITE DAMAGE AND WOOD STRUCTURAL DEFECTS**

WOOD PARTS ARE WARRANTED FOR 10 YEARS AGAINST WOOD ROT, TERMITE DAMAGE AND STRUCTURAL DEFECTS. STRUCTURAL DEFECTS ARE DEFINED AS CAUSING SAFETY AND DURABILITY OR FUNCTIONAL CONCERNS. Natural cosmetic wood features such as knots, and weathering such as warping; checking; superficial splitting; surface splinters; and fading are not structural defects.

#### **LIMITED ONE YEAR WARRANTY**

OTHER PARTS AND ACCESSORIES ARE WARRANTED FOR ONE YEAR AGAINST DEFECTS IN MANUFACTURING OR MATERIALS THAT RESULT IN STRUCTURAL DEFECTS. Structural defects are defined as causing safety, durability or functional concerns. Cosmetic features such as sunlight fading; discoloration; superficial rust; ordinary wear and tear; or other natural aging conditions are not covered by this warranty.

## LIMITED THIRTY DAY WARRANTY

Suncast will replace and ship free of charge any parts found to be missing or damaged from the original packaging within 30 days from the date of delivery. Air freight is excluded from free shipping.

### **Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST ® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

Suncast reserves the right to reimburse the Purchase Price of the unit, on a straight line depreciated basis for the length of the warranty in lieu of repair or replacement. The Purchase Price does not include: taxes; delivery; site preparation; assembly costs or the disposal of original parts; assemblies; product or packaging.

### **WARRANTY LIMITATIONS**

This Play Set is designed for RESIDENTIAL USE ONLY. Public playground use voids all warranties. Modification of the original product voids all warranties.

Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product.

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. [EXCEPTION - See wood warranty above.] The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; failure to remove snow over 8 inches deep; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.

Suncast is not responsible for: loss of use of the unit; labor for repair; inspection fees or disposal costs.

THIS WARRANTY IS NONTRANSFERABLE: IT APPLIES ONLY TO THE ORIGINAL PURCHASER AND IN THE ORIGINAL ASSEMBLY LOCATION. FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS ARE NOT COVERED BY THIS WARRANTY.

## **Notice**

Suncast does not represent that this unit will meet city, county, state, homeowner's association standards or zoning requirements. The owner is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

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## **WARRANTY - GENERAL**

### **SUNCAST® Limited Warranty**

This warranty is valid for products purchased on or after 10/2/12

Your SUNCAST® product has a LIMITED WARRANTY AGAINST FAILURE RESULTING FROM DEFECTS IN WORKMANSHIP at the time of purchase. Incidental and consequential damages are not covered.

### **Warranty Claims**

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### **SUNCAST® Storage Cabinet Five Year Limited Warranty**

Your SUNCAST® Storage Cabinet has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

### **Warranty Claims**

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846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

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## **WARRANTY LIMITATIONS**

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The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the

assembly instructions; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty. Disassembly of this unit for reasons other than authorized repair voids the warranty.

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**SUNCAST® Furniture with Storage Five Year Limited Warranty**

Your SUNCAST® Furniture with Storage has a FIVE YEAR LIMITED WARRANTY against product failure resulting from defects in manufacturing or materials. The warranty period starts on the delivery date. Incidental and consequential damages are not covered.

**Warranty Claims**

To file a warranty claim contact the manufacturer, SUNCAST® CORPORATION, 701 North Kirk Road, Batavia, Illinois, 60510. Call toll free (800) 846-2345 or visit [www.Suncast.com](http://www.Suncast.com).

SUNCAST® will repair or replace only the parts that failed under the terms of the warranty. In some cases,

the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to SUNCAST.

## **WARRANTY LIMITATIONS**

**THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE UNIT.** It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: excessive wind; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events. The warranty does not cover damage caused by Sun energy reflected from “Low-E” windows or other reflective materials. The user is responsible for protecting the product from damage in this situation.

The following actions void the warranty: improper assembly; use above intended and reasonable capacity; misuse; abuse; failure to perform ordinary maintenance; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on resin components. Modification of the original product voids all warranties. Suncast assumes no liability for any modified product or consequences resulting from failure of a modified product. Damage due to moving, transporting, or relocating the product voids the warranty.

Disassembly of this unit for reasons other than authorized repair voids the warranty.

**THIS WARRANTY IS NONTRANSFERABLE. IT IS VALID FOR NORMAL HOUSEHOLD USE ONLY. THE WARRANTY IS VOIDED BY COMMERCIAL OR INDUSTRIAL USE. IT EXCLUDES FLOOR MODELS, CLEARANCE AND OPEN BOX UNITS.**

## **Notice**

Suncast does not represent that this unit will meet city, county, state, homeowner's association standards or zoning requirements. The owner is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

**THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACE- MENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.**

*This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages; the limitation or exclusion may not apply to you.*

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.