

FAQ:

### [Is my appliance dual voltage?](#)

Dual voltage is ideal for frequent travelers. This feature will be indicated on the packaging and under Features in the product description page. If your appliance is not dual voltage the use of a voltage converter is NOT recommended. Reference your instruction booklet for information on a specific appliance.

### [How hot does my flat iron get?](#)

Our flat irons are designed to give you the styling flexibility to help reduce heat damage. Temperature settings are indicated on the packaging and under Features in the product description page.

### [How hot does my curling iron get?](#)

Our curling irons are designed to give you the styling flexibility to help reduce heat damage. Temperature settings are indicated on the packaging and under Features in the product description page.

### [How do I use the roller clips?](#)

For touchable, healthy-looking curls when using a hair setter, it's best to roll one to two-inch sections of hair at a time. Once hair is rolled up to the root of the hair, place the roller clip around the center of the roller to secure tightly. Clips are ergonomically designed and come in two sizes to securely fit rollers to create the perfect curl.

### [Is my appliance UL listed?](#)

All of our appliances are tested to meet safety and performance standards. You can find the UL or ETL certification marking on the bottom of the product packaging or imprinted on the back of the appliance handle.

### [What is ceramic?](#)

Ceramic helps reduce damage from over-styling with even heat distribution, making styling fast and easy.

### [What is Ionic Technology®?](#)

Ionic Technology® helps condition, smooth and makes hair shinier, while reducing frizz and static.

Negative ions help maintain a neutral charge on the hair's surface leaving the hair looking conditioned and smooth, while helping reduce frizz and static for shiny, healthy-looking hair.

### [Can I order attachments?](#)

Attachments can be ordered for some of our styling tools. Please contact Consumer Services for information on a specific appliance and be sure to check out our Perfect Heat Diffuser Attachment, which can be used with most Revlon Hair Dryers.

### [Will my styling tool auto shut off?](#)

Many of our appliances have an auto shut off function to give you greater peace of mind. This information can be found on the packaging and under the Features in the product description page.

### [Can I use shine or thermal heat protector before using my appliance?](#)

Help protect your hair and give your strands a spritz of your favorite thermal heat protector spray before using your styling tools.

### [What is the temperature on dial setting?](#)

Our styling tools give you the styling flexibility to protect your hair from heat damage. Optimum temperature levels for every hair type are indicated on the packaging and under Features in the product description page.

### [How do I remove the attachment on my hair dryer?](#)

Attachments can generally be removed by carefully pulling and/or twisting away from the hair dryer. Directions for removal of attachments are included in your instruction book.

### [How do I remove the lint filter to clean the filter?](#)

Most of our hair dryers have a removable endcap for easy cleaning. Be sure to check your instruction book for detailed cleaning instructions.