FAQs

Connectivity, setup and troubleshooting.

Like many devices, LIFX lights connect to the 2.4Ghz band of Wi-Fi not 5Ghz. If you have more than one available network on your router this could mean you are connected to 5Ghz and need to try your other network. All Wi-Fi routers have a 2.4 GHz band so if you only have one network you will be on the right one to get started.

[Go here for our Wi-Fi Connectivity Checklist](#)

Turn the light off and on at the switch 5 times, about one switch a second (not too fast). The lights will cycle through four colours or whites and stop on white when the reset has been successful. This is how you would remove a light from a network to then add it to a new one. [Learn More](#)

LIFX lights connect with multiple voice control devices including, [Amazon Alexa](#), [Google Assistant](#), [Apple Homekit (Siri)](#) and [Microsoft Cortana](#).

Connect your lights to the LIFX Cloud to unlock more LIFX features and connectivity options. [View Setup Instructions](#)

Connecting to your LIFX lights via IFTTT gives you a wide array of powerful control and automation options. [Learn More](#)

LIFX allows any member of the household to use their own iOS or Android device to control the lights. [Learn more](#)

If you've changed your Wi-Fi password or set up a new router with a new password, you will need to reset your lights and connect them through the app as you did the first time you connected them. This is so you can assign the new, correct password for the security of each device. [Learn more](#)