

1. How to do when the printing content is not clear?

1. Please check whether the printer cover is tightly closed, and cover it tightly;

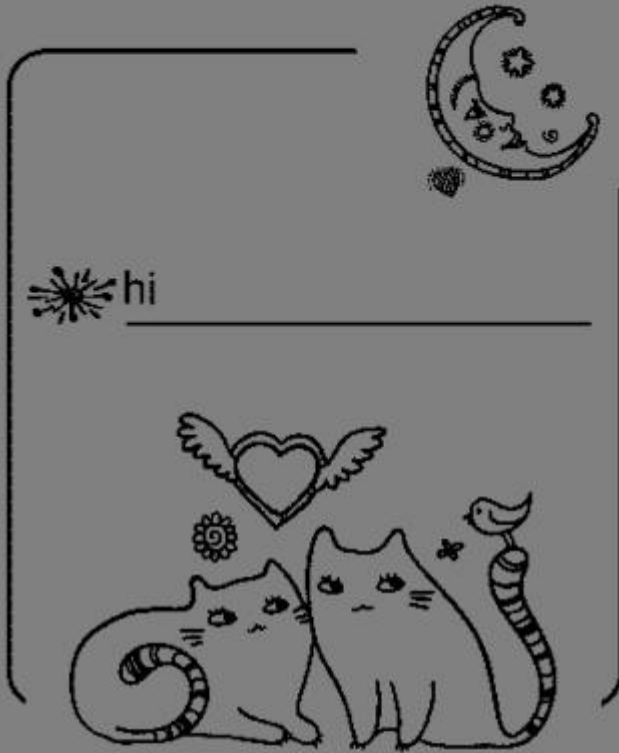


2. Please check whether the print head is dirty, and wipe it with alcohol cotton, or slightly damp facial tissue or towel;

3. Please change the print density from low to medium to high density, and try to print it out for comparison.



Preview



Cancel

Print Setting

OK

Mode:

Image

Text

Density:



Copies:



2. What are the applicable thermal paper using by A4 printer?

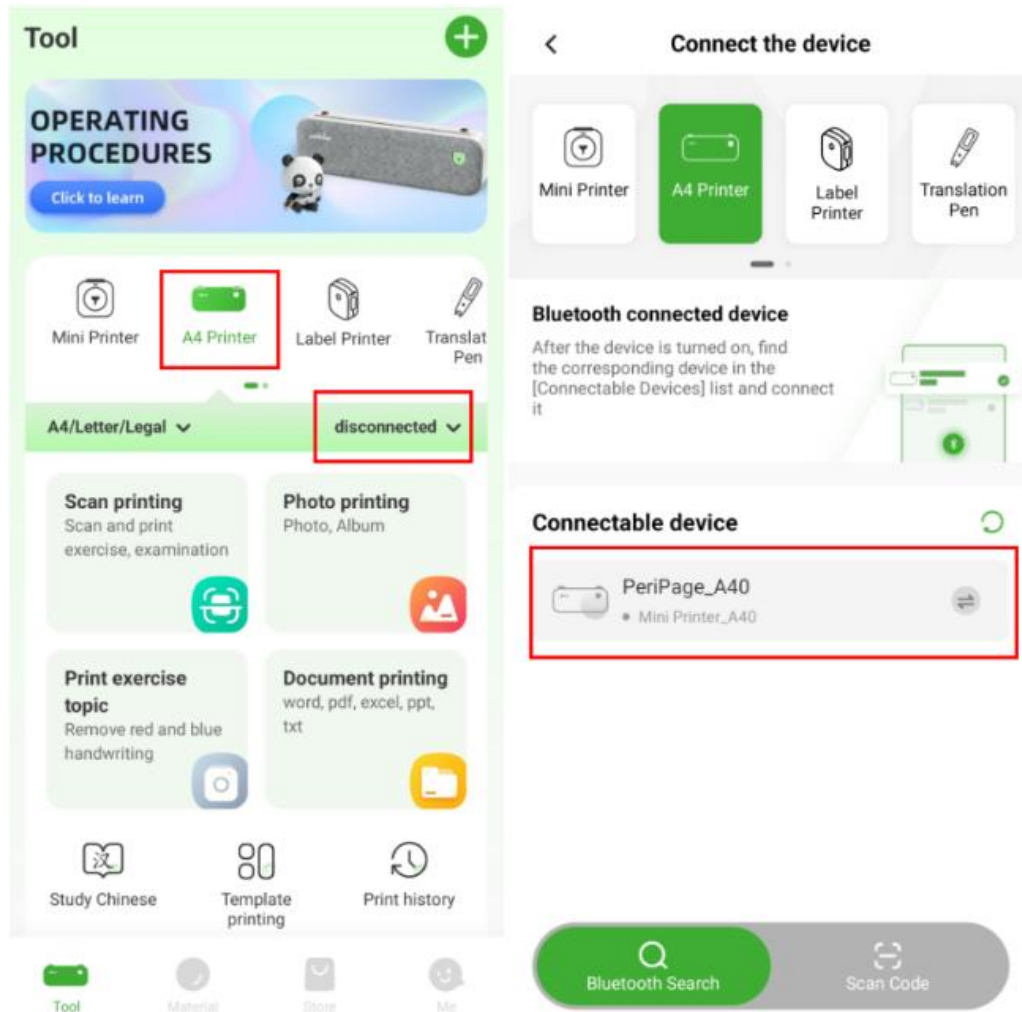
It is recommended to use official A4 thermal roll paper and 8.5"x11" US Letter

thermal folding paper, and it is also compatible with 2 inches (57mm*30mm), 3 inches (77mm*30mm), 4 inches (107mm*30mm)thermal printing paper.

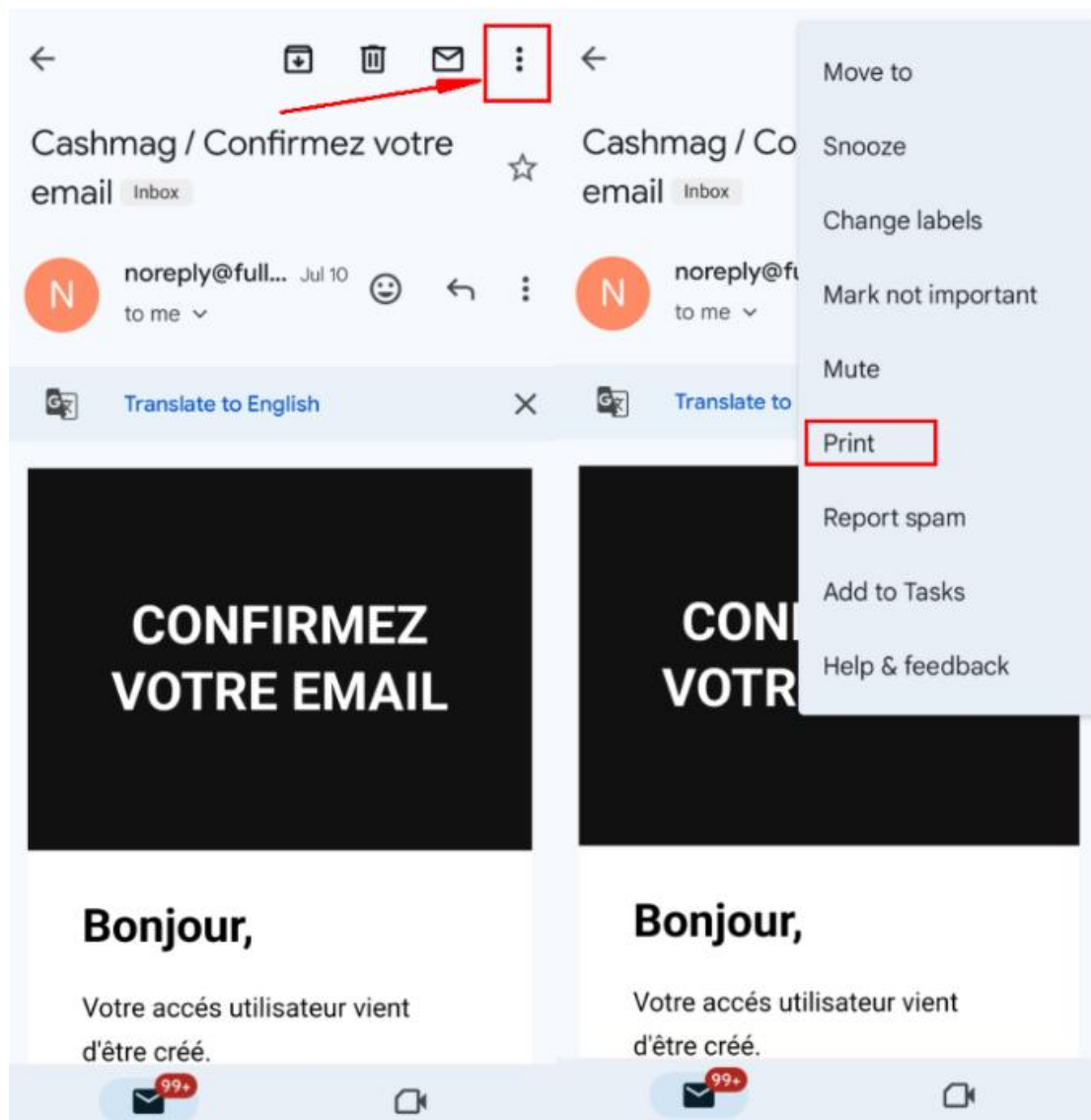


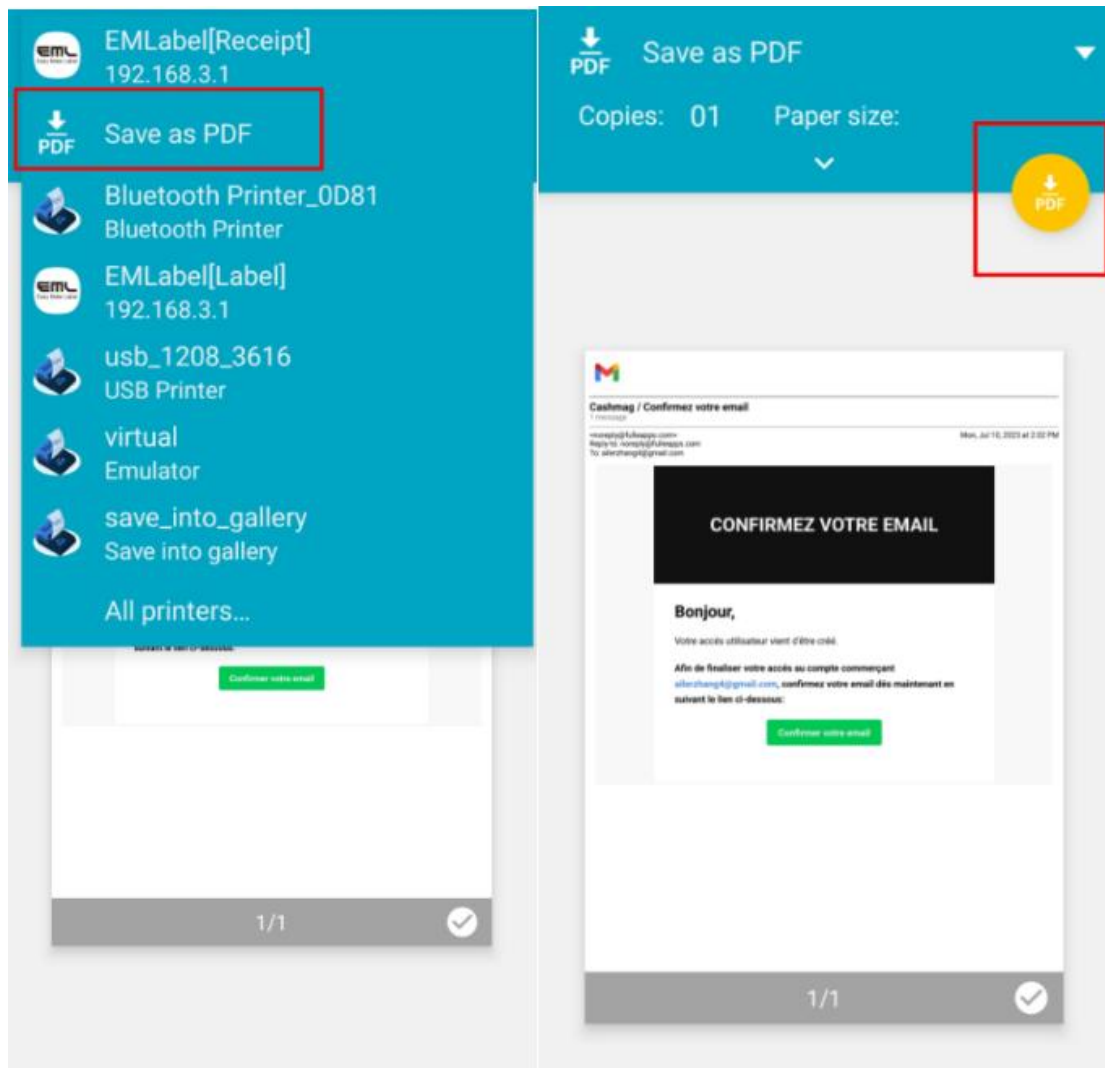
3. How to print emails on the ITP01/A40 printer?

Switch on the Bluetooth function of your mobile phone, open PeriPage App, and connect the ITP01/A40 printer with PeriPage App using Bluetooth.










After successfully connecting, open Gmail, click the email you need to print, select Print, and then click Save as PDF to save the email content as a PDF document.










After saving successfully, in the local files of your mobile phone, find this document and share it to PeriPage to print.

Today

-  Gmail - Cashm...tre email.PDF
Nov 14 9:19 AM 44.50 KB
-  Screenshot_2...0_My Files.jpg
Nov 14 9:19 AM 226 KB
-  Screenshot_2...int Spooler.jpg
Nov 14 9:18 AM 208 KB
-  Screenshot_2...int Spooler.jpg
Nov 14 9:18 AM 343 KB
-  Screenshot_2...818_Gmail.jpg
Nov 14 9:18 AM 233 KB
-  Screenshot_2...805_Gmail.jpg
Nov 14 9:18 AM 253 KB
-  Screenshot_20..._PeriPage.jpg
Nov 14 9:17 AM 231 KB






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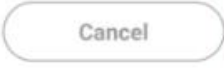
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-  txt
-  PPT
-  excel

 Cancel 