

ECCO LIMITED WARRANTY INFORMATION

ECCO offers a One-Year Limited Warranty on all ECCO footwear. ECCO reserves the right to inspect any shoe for determination of a no cost repair or replacement. If you should experience any defects in materials or workmanship simply return the product to the retailer where purchased to receive a postage-paid mailing kit to return your shoes to ECCO for inspection. After inspection you may be contacted with payment options if your footwear is not covered under the Limited Warranty.

ECCO's One-Year Limited Warranty Covers the Following

- • Stitching
- • All hardware – eyelets, hooks, buckles and ornaments
- • Quality of leather – inconsistencies resulting in premature wear patterns
- • GORE-TEX guaranteed to be waterproof for the lifespan of the product
- • Attachment of soles to upper and of components of soles to one another
- • Durability of outsole – will not deteriorate, crack, or split under normal wearing conditions

The Following are NOT Covered under ECCO's One-Year Limited Warranty:

- • Material failure caused by excessive wear, unreasonable use, exposure to caustic chemicals, extreme heat, alterations, or abnormal wear related to occupation
- • Stitching or hardware failure due to being caught, hooked, snagged or other abnormal wearing accidents
- • Leather not properly treated to keep from drying out
- • GORE-TEX failure due to complete submersion in water or allowing the water to seep over the top of the footwear
- • Separation of soles or sole components due to being caught, hooked, snagged or cut
- • Normal wear on soles or heels due to individual wear patterns, or heavy wear associated with occupation
- • Poor fit

For questions, please contact our customer service team at 877-240-2365.