

WARRANTY INFORMATION

This limited warranty is given to the end-user or the retail purchaser (referred to this warranty as "Original Purchaser") that it will be free from defects in material and workmanship for a period of one year from the date of the purchase of the new product (excluding accessory items such as power cords, cradle, memory card, adaptor and cables). A copy of the original proof of purchase and this warranty card with RMA number given by Vision Tech America, Inc. is required to receive warranty service. In the unlikely event that the new product should fail due to defect in material or workmanship, Vision Tech America, Inc. will repair or replace with new or refurbished product, where each party will be responsible for one-way shipping for the lower 48 states customers only. For International and U.S customers residing in Hawaii, Alaska and Puerto Rico, customer will be responsible for freight charges incurred both ways. This limited warranty does not cover any physical damage to this product, damage caused by improper installation; improper use; misuse; neglect; repair of cracked, scratched, broken or modified cosmetics; or parts that have been altered or removed; damages done by another device used with this product resulting from use of non BOYO®- brand parts. This warranty is VOID if you purchased this product as used, floor model sample, or refurbished; if the product has been altered or modified in any way (including but not limited to attempted repair without authorization from BOYO®- Vision Tech America, Inc. and/or alteration/removal of the serial number). This limited warranty does not cover the vehicle of any damages or liabilities in which this product is installed or being installed. This product does not guarantee avoidance of vehicle collision or accident.

If your product is eligible to receive warranty, please visit <https://visiontechamerica.com/pages/get-warranty>.

TECHNICAL SUPPORT

If you are having trouble with the product, please contact our technical support at 888-941-3060 or please visit <https://visiontechamerica.com/pages/get-support>.