Warranty:

We guarantee our products to be free of defects in workmanship for one year from date of purchase. Please retain your receipts and contact us for repair or replacement.

Contact Us

Need assistance? Please call 1-866-682-2060 (if calling from the US) or 510-597-3500 ext. 5.

Customer service hours are Monday through Friday from 8:00 - 5:00, PST. We are not open on the weekend. If you need assistance outside of regular business hours, please leave a message and we will return your call within 48 hours.

Please note: We are unable to accept phone orders. We accept American Express, VISA, Mastercard and DISCOVER.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.