

Please note our warranty on machines:

We offer a 30 day warranty on this item. The item is brandnew from the manufacturer, however should it arrive to you and be defective ordamaged in any manner, we will repla the item free of charge (we will issuean Return Merchandise Authorization - RMA). After 30 days, any warranty claimswill be handled by the manufacturer.

If you receive your item and decide that you no longerwant/need it within 30 days of receiving it, you are eligible for a buyer'sremorse return. The item must be in new and unopened condition. Once you obtainan RMA from us, you will be responsible for shipping the item back. Once it hasbeen received and verified to be in new and unopened condition you will berefunded your initial purchase amount less a 15% restocking fee and yourinitial shipping amount.

CONTACT US

Contact Us:

Need to get a hold of us? You can contact us through the following methods:

Office Hours:

Monday – Friday, 7:00 am to 5:30 pm PT

Phone:

866-822-3670
310-674-8135
310-678-2838

Email:

- Order Issues and Inquiries orders@chemicalguys.com
- Product & Technical Questions customerservice@chemicalguys.com
- Wholesale Accounts & Inquiries wholesale@chemicalguys.com
- Private Labeling privatelabel@chemicalguys.com
- Training & University Classes info@smartdetailinguniversity.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

