

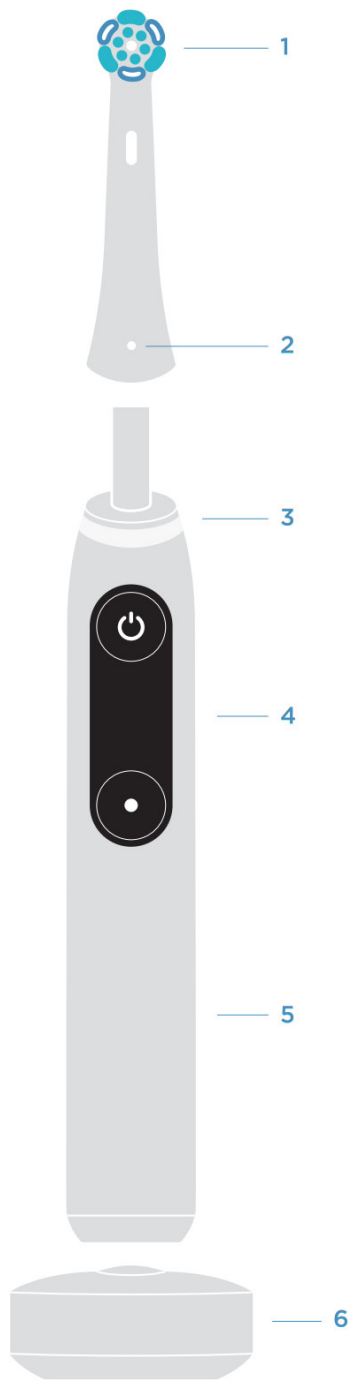


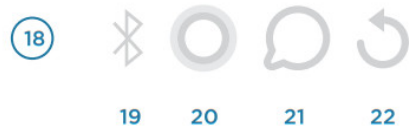
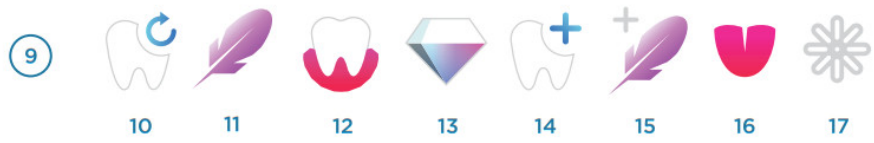
Oral-B iO Series 9 Rechargeable Electric Toothbrush User Manual

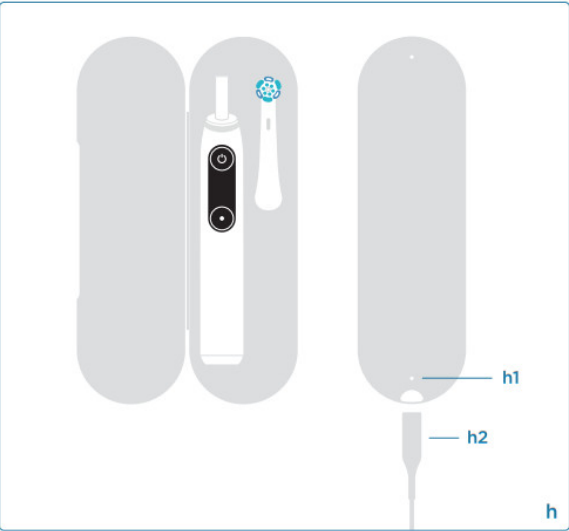
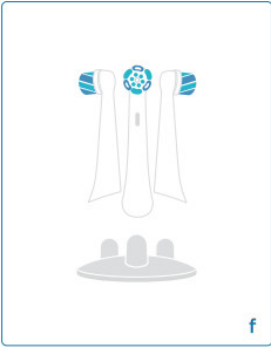
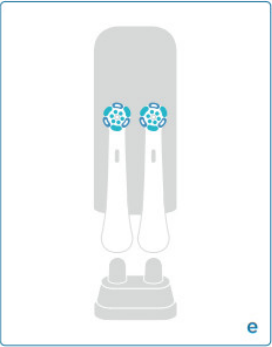
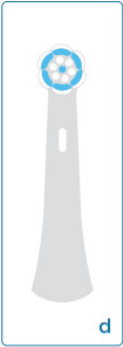
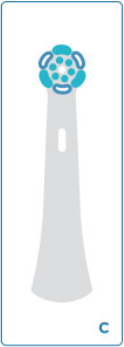
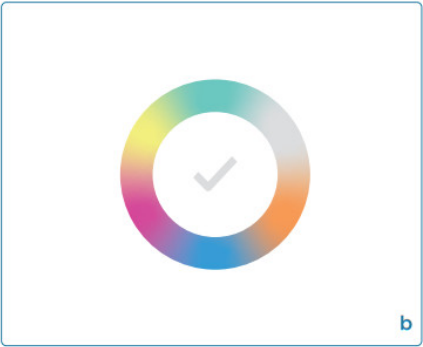
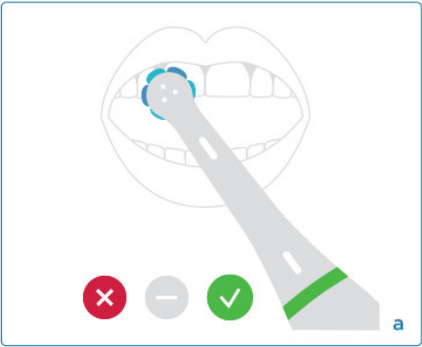
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Description

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Accessories and features:

- a Smart Pressure Sensor features
- b Customize colour of Light Ring via Oral-B App
- c Brush head «Ultimate Clean»
- d Brush head «Gentle Care»
- e Brush head holder with cap
- f Brush head holder stand
- g Travel case
- h Charging travel case

- h1 Charging light
- h2 Power supply (Smart Plug)
- i Download Oral-B App and connect to Bluetooth® (see back page)

Note: Content may vary based on the model purchased.

Welcome to Oral-B!

Before operating this toothbrush, please read these instructions and save this manual for future reference.

IMPORTANT

- Periodically check the entire product/cords/accessories for damage. A damaged or non-functioning unit should no longer be used. If the product/cords/accessories are damaged, take it to an Oral-B Service Centre. Do not modify or repair the product. This may cause fire, electric shock or injury. Never insert any object into any opening of the appliance.
- Usage by children under age 3 is not recommended. Toothbrushes can be used by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Cleaning and maintenance shall not be performed by children.
- Children shall not play with the appliance.
- Use this product only for its intended use as described in this manual. Do not use attachments that are not recommended by the manufacturer. Only use the charger provided with your appliance.
- Only use the charger and/or special cord set (smart plug) with integrated Safety Extra Low Voltage power supply provided with your appliance. Do not exchange or tamper with any part of it, otherwise, there is a risk of an electric shock. If the charging stand/charging travel case is marked with  492 492-XXXX, only use Braun/Oral-B special cord set (smart plug) with this identification.

WARNING

- Do not place the charger, smart plug, or charging travel case in water or liquid or store where it can fall or be pulled into a tub or sink. Do not reach for it when fallen into the water. Unplug immediately.
- Avoid sharp bending, jamming, or squeezing of the cord.
- This appliance contains batteries that are non-replaceable. Do not open and disassemble the device. For battery recycling please dispose of whole device according to local environmental regulations. Opening the handle will destroy the appliance and invalidate the warranty.
- When unplugging, always pull the power plug instead of the cord. Do not touch the power plug with wet hands. This can cause an electric shock.
- If you are undergoing treatment for any oral care condition, consult your dental professional prior to use.
- This toothbrush is a personal care device and is not intended for use on multiple patients in a dental practice or institution. For hygienic reasons, we recommend the use of individual brush handles and brush heads for each family member.
- Small parts may come off, keep out of reach of children.

To avoid brush head breakage which may generate small parts choking hazards or damaged teeth:

- Prior to each use, ensure the brush head fits well. Discontinue use of the toothbrush, if the brush head no longer fits properly. Never use without a brush head.
- If the toothbrush handle is dropped, the brush head should be replaced before the next use even if no damage is visible
- Replace the brush head every 3 months or sooner if the brush head becomes worn.
- Clean brush head properly after each use (see «Cleaning recommendations» paragraph). Proper cleaning ensures the safe use and functional life of the toothbrush.

Important Information

- This toothbrush, charger, and pouch (accessory) contain NdFeB magnets and generate magnetic fields. If you use a medical device or have an implanted medical device, consult with the medical device manufacturer or a physician if you have questions about safely using your Oral-B iO toothbrush.
- Your Oral-B toothbrush can be used with your smartphone (find details under «Connecting your toothbrush to your Smartphone»). To avoid electromagnetic interference and/or compatibility conflicts, disable Bluetooth® on your toothbrush handle (5) before using it in restricted surroundings, such as aircraft or specially marked areas in hospitals.
- Disable Bluetooth by entering the «Settings» menu on the interactive display (4) -> Bluetooth -> disable. Follow the same procedure to enable Bluetooth again.
- Persons with pacemakers should always keep the toothbrush more than 15 centimeters (six inches) from the pacemaker while turned on. Anytime you suspect interference is taking place disable Bluetooth.

Specifications

For voltage, specifications refer to the bottom of the charging unit.

First use

Please wake up your toothbrush by pressing the on/off button (7) and follow the instructions on the interactive display (4) to get started for a first-time setup. If not further instructed on the display, you may toggle with the mode button (8) and select with the on/off button (7). You may change the settings via the «Settings» menu (17) at any time.

Charging and Operating

- To charge the battery place the toothbrush on the plugged-in charger (6).
- The charge level is indicated on the interactive display (4). Once it is fully charged the display turns off. A full charge typically takes 3 hours.
- If the battery is running low the motor reduces its speed and the Smart Pressure Sensor (3) shortly blinks in red. Once the battery is empty, the motor stops; it will need at least a 5-minute charge for one usage.

Note: In case the battery is empty (display off), charge for at least 30 minutes.

- You can always store the handle on the plugged-in charger to maintain it at full charge; a battery overcharge is prevented by the device.

Note: Store handles at room temperature for optimal battery maintenance.

Caution: Do not expose the handle to temperatures higher than 50°C / 122°F.

Using your toothbrush

Start Brushing

Place the brush head on the handle. A small gap should remain between the handle and brush head. Lift the handle of the plugged-in charger or simply pick it up to wake up the handle (the display turns on). Wet brush head and apply toothpaste. To avoid splashing, guide the brush head to your teeth before switching the handle on by pressing the on/off button.

Note: Display turns off after some time. You may press the on/off button to activate the display again.

Guide the brush head from tooth to tooth. Brush the outsides, the insides and the chewing surfaces. Brush all four quadrants of your mouth equally. You may also consult your dentist or dental hygienist about the right technique for you.

After Brushing, the display gives you feedback based on your brushing time.

In the first days of using an electric toothbrush, your gums may bleed slightly. In general, bleeding should stop after a few days. Should it persist after 2 weeks, please consult your dentist or dental hygienist? If you have sensitive teeth and/or gums, Oral-B recommends using the «Sensitive» or «Super Sensitive» modes (optional in combination with an Oral-B «Gentle Care» brush head (d)).

Timer The timer signals with a short stuttering sound 30-seconds intervals to move to the next quadrant of your mouth. A long stuttering sound indicates the end of the professionally recommended 2-minute brushing time.

The timer memorizes the elapsed brushing time, even when the handle is briefly switched off during brushing. The timer resets if pausing longer than 30 seconds or placing the handle on the plugged-in charger.

Note: During the use of the Oral-B App, the timer may be deactivated for some features.

Note: You may also customize the timer settings via Oral-B App.

Smart Pressure Sensor features (a)

Your toothbrush is equipped with a Smart Pressure Sensor (3) that has various functionalities indicated via different colors of light:

White (default) = Operating indicator (choose individual colour via Oral-B App (b)) / Low-pressure indicator

Red = high-pressure indicator / low battery indicator

Green = recommended pressure indicator

Blue = Bluetooth pairing indicator

Orange = Error indicator (follow display messages)

Brush with the right pressure indicated with a green light. If too much pressure is applied, it lights up in red reminding you to reduce pressure. If the Smart Pressure Sensor illuminates in white (or your pre-selected color), we recommend applying more pressure. During high pressure, the brush head movement will be reduced (in «Daily Clean», «Intense Clean» and «Sensitive» modes). Periodically check the operation of the Smart Pressure Sensor by pressing moderately on the brush head during use.

Note: During the use of the Oral-B App, the Smart Pressure Sensor feedback may be inactive for some features.

Note: Smart Pressure Sensor is deactivated during «Tongue Clean» mode.

Brushing modes (depending on model)

Your toothbrush offers different brushing modes indicated on the display:

«**Daily Clean**» – Standard mode for daily cleaning

«**Sensitive**» – Gentle, yet thorough cleaning for sensitive areas

«**Gum Care**» – Gentle massage of gums

«**Whitening**» – Polishing for occasional or everyday use

«**Intense Clean**» – For an extraordinary clean feeling (operated with a higher speed)

«**Super Sensitive**» – Super gentle cleaning for extra sensitive areas

«**Tongue Clean**» – Tongue cleaning for occasional or everyday use

When operating the «Tongue Clean» mode, we recommend using a «Gentle Care» brush head (d). You can brush your tongue either with or without toothpaste. Brush the whole area of your tongue systematically in gentle movements. The recommended brushing time is 30 seconds; the motor stops after 30 seconds.

Mode setting:

You may first choose your default mode by pressing the mode button (8) successively once the handle is awake (display turned on). Select a mode by pressing the on/off button (7). Your toothbrush starts in the selected default mode. You may also change modes during brushing. Note: You may also customize mode settings via Oral-B App.

Interactive Display

Turn on the interactive display (4) by pressing the on/off button (7). If not further instructed

on the display, you may toggle with the mode button and select with the on/off button.

(10-16) «Mode selection» – toggle by pressing the mode button and selecting default start mode with the on/off button.

(17) «Settings» – toggle through all modes until you reach the option «Settings»; to enter press the on/off button:

-> (19) manage Bluetooth settings (enable, disable)

-> (20) select/change colour of Light Ring

-> (21) select/change language

-> (22) perform factory reset

(24) «Timer» – displays brushing time.

(25) «Battery status» – shows battery status after use, when charging or when the battery is low (26) «Exchange reminder» – reminds you when to replace your brush head.

(27) «Brush feedback » – brushing feedback is indicated with a smiley face.

«Brush waking» when the handle is picked up, lifted off the plugged-in charger or when you press the on/off button the handle indicates its readiness.

«Error messages» – «outside operating limits» you are operating or charging outside standard temperatures and/or above standard battery current.

Brush heads

Oral-B offers you a variety of different Oral-B iO brush heads (c/d) that only fit your Oral-B iO toothbrush handles can be used for tooth-by-tooth precision cleaning.

Most iO Oral-B brush heads feature INDICATOR® bristles to help you monitor brush head replacement needs. With thorough brushing, twice a day for two minutes, the color will fade halfway approximately within 3 months, indicating the need to exchange your brush head. If the bristles splay before the color recedes, you may exert too much pressure on teeth and gums.

In general, we recommend replacing the brush head every 3 months.

Connecting your toothbrush to your Smartphone

The Oral-B App is available for smartphones running iOS or Android™ operating systems. It can be downloaded for free from App

Store(SM) / Google Play™ or you may scan the QR code on the back page of this manual (i).

- Launch the Oral-B App. It will guide you through the entire Bluetooth pairing procedure. You may also find it under the App's settings (More -> Your brush).

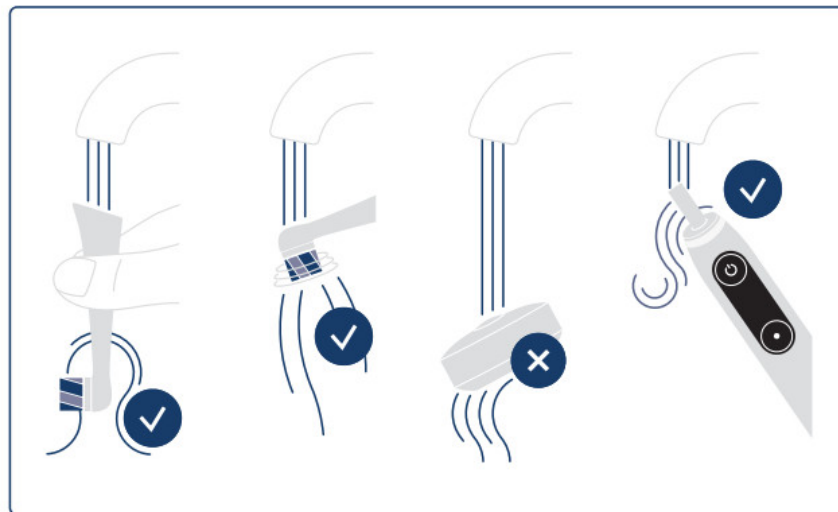
Note: Oral-B App functionality is limited if Bluetooth is deactivated on your smartphone (for directions please refer to your smartphone's user manual).

- Pairing is indicated via the Smart Pressure Sensor light. Any App instructions will be displayed on your smartphone.
- You may change Bluetooth settings at any time on your handle via the display -> Settings -> Bluetooth enables/disable.
- Keep your smartphone in close proximity (within 5m distance) when using it with the handle. Make sure the smartphone is safely positioned in a dry place.

Note: Your smartphone must support Bluetooth 4.2 (or higher)/Bluetooth Smart in order to pair your handle. Check app.oralb.com for compatible smartphones and country availability of the Oral-B App. Caution: Follow your smartphone's user manual to ensure your phone/charger is designed for use in a bathroom environment.

Cleaning recommendations

After brushing, rinse your brush head under running water with the handle switched on. Remove the brush head and clean the handle and brush head separately. Make sure water runs inside the top of the handle as well as inside the brush head. Wipe all parts dry and let them air-dry before reassembling your toothbrush again. Unplug the charger before cleaning. Clean the charger regularly with a damp cloth. Please check individual cleaning instructions for each accessory in its «Accessories» paragraph.



Accessories (depending on model)

Charging Travel Case (h)

- To charge your handle (5) place it in the charging travel case (h) and connect it to an electric outlet, using the extra power supply (h2) provided. The power supply may be used for all global mains voltage ranges (100 – 240V).
- The flashing light (h1) of the charging travel case indicates that the handle is charging. Once the handle is fully charged the light turns off. A full charge typically takes 6 hours.
- The outer and inner case should be cleaned with a damp cloth only. Make sure that the handle and brush head

are completely dry before storing in the travel case.

Note Clean stains on travel case surface immediately. Store travel cases in a clean and dry place.

Travel Case (g)

Store the clean and dry toothbrush/brush heads in the travel case (g).

The outer and inner case should be cleaned with a damp cloth only.

Note Clean stains on travel case surface immediately. Store travel cases in a clean and dry place.

Brush head holder stand (f) / Brush head holder with cap (e)

You may store your cleaned brush heads on the pins of the brush head holders. Make sure brush heads are dried before placing them in the holder and/or closing the cap. Brush head holders and cap are dishwasher-safe.

Zipper Pouch / Magnetic Pouch

Store the clean and dry toothbrush/brush heads in the zipper pouch.

The outer and inner case can be cleaned under running water.

Store the clean and dry toothbrush along with the brush head holder (e) in the magnetic pouch. Make sure brush heads are dried before placing them into the holder and/or closing the cap. The outer and inner surfaces can be cleaned under running water. Store pouches in a clean and dry place.

Note: Clean stains on pouch surfaces immediately.

Subject to change without notice.

Environmental Notice



Product contains batteries and/or recyclable electric waste. For environmental protection do not dispose in household waste, but for recycling take to electric waste collection points provided in your country.

Guarantee

We grant 2 years guarantee on the product commencing on the date of purchase. Within the guarantee period, we will eliminate, free of charge, any defects in the appliance resulting from faults in materials or workmanship, either by repairing or replacing the complete appliance as we may choose. Depending on availability replacement of a unit might result in a different color or an equivalent model.

This guarantee extends to every country where this appliance is supplied by Braun/ Oral-B or its appointed distributor. This guarantee does not cover damage due to improper use, normal wear, or use, especially regarding the brush heads, as well as defects that have a negligible effect on the value or operation of the appliance.

The guarantee becomes void if repairs are undertaken by unauthorized persons and if original Braun/Oral-B parts are not used.

This appliance is equipped with a Bluetooth Smart-approved radio interface. Failure to establish a Bluetooth Smart connection to specific smartphones is not covered under the device guarantee unless the malfunction of the Bluetooth interface is referable to Oral-B. The Bluetooth devices are warranted by their own manufacturers and not by Oral-B. Oral-B does not influence or make any recommendations to device manufacturers, and therefore Oral-B does not assume any responsibility for the number of compatible devices with our Bluetooth interface.

Oral-B reserves the right, without any prior notice, to make any technical modifications or changes to system

implementation of device features, interface, and menu structure changes that are deemed necessary to ensure that Oral-B systems function reliably.

To obtain service within the guarantee period, hand in or send the complete appliance with your sales receipt to an authorized Oral-B Braun Customer Service Centre.

Information

Bluetooth ® radio module

Although all indicated functions on the Bluetooth device are supported, Oral-B does not ensure 100% reliability in connection, and feature operation consistency.

Operation performance and connection reliability are direct consequences of each individual Bluetooth device, software version, as well as the operating system of those Bluetooth devices and company security regulations implemented on the device.

Oral-B adheres to and strictly implements the Bluetooth standard by which Bluetooth devices can communicate and function in Oral-B toothbrushes.

However, if device manufacturers fail to implement this standard, Bluetooth compatibility and features will be further compromised and the user may experience functional and feature-related issues. Please note that the software on the Bluetooth device can significantly affect compatibility and operation.

Warranty – Exclusions and Limitations

This limited warranty applies only to the new products manufactured by or for The Procter & Gamble Company, its Affiliates or Subsidiaries («P&G») that can be identified by the Braun / Oral-B trademark, trade name, or logo affixed thereto. This limited warranty does not apply to any non-P&G product including hardware and software. P&G is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the product, or any non-P&G product or part not covered by this limited warranty. Recovery or reinstallation of programs, data or other information is not covered under this limited warranty. This limited warranty does not apply to (i) damage caused by accident, abuse, misuse, neglect, misapplication, or non-P&G product; (ii) damage caused by service performed by anyone other than Braun or authorized Braun service location; (iii) a product or part that has been modified without the written permission of P&G, and (iv) damage arising out of the use of or inability to use the Oral-B Smartphone stand/puck, Smartphone mirror holder, or charging travel case («Accessories»).

LIMITATION OF LIABILITY

TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL P&G ITS DISTRIBUTORS OR SUPPLIERS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES, OF ANY NATURE WHATSOEVER, ARISING OUT OF THE USE OF OR INABILITY TO USE THE ORAL-B ACCESSORIES, INCLUDING, WITHOUT LIMITATION, INJURY TO PERSONS, PROPERTY DAMAGE, LOSS OF VALUE OF ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE ORAL-B ACCESSORIES, OR LOSS OF USE OF THE ORAL-B ACCESSORIES OR ANY THIRD PARTY PRODUCTS THAT ARE USED IN OR WITH THE ORAL-B ACCESSORIES, EVEN IF P&G HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITHOUT LIMITING THE FOREGOING, YOU UNDERSTAND AND AGREE THAT P&G HAS NO LIABILITY FOR ANY DAMAGE OR DESTRUCTION TO CONSUMER ELECTRONICS DEVICES OR OTHER PERSONAL PROPERTY THAT ARE CONTAINED ON OR EXTERIOR TO THE ORAL-B ACCESSORIES, OR ANY LOSS OF DATA CONTAINED IN THE FOREGOING DEVICES. IN NO EVENT SHALL ANY RECOVERY AGAINST ORAL-B EXCEED THE ACTUAL PRICE PAID FOR THE PURCHASE OF THE PRODUCT.

Warranty replacement brush heads

Oral-B warranty will be voided if electric rechargeable handle damage is found to be attributed to the use of non-Oral-B replacement brush heads.

Oral-B does not recommend the use of non-Oral-B replacement brush heads.

- Oral-B has no control over the quality of non-Oral-B replacement brush heads. Therefore, we cannot ensure the cleaning performance of non-Oral-B replacement brush heads, as communicated with the electric

rechargeable handle at the time of initial purchase.

- Oral-B cannot ensure a good fit of non-Oral-B replacement brush heads.
- Oral-B cannot predict the long-term effect of non-Oral-B replacement brush heads on handle wear.

All Oral-B replacement brush heads carry the Oral-B logo and meet Oral-B's high-quality standards. Oral-B does not sell replacement brush heads or handle parts under any other brand name.

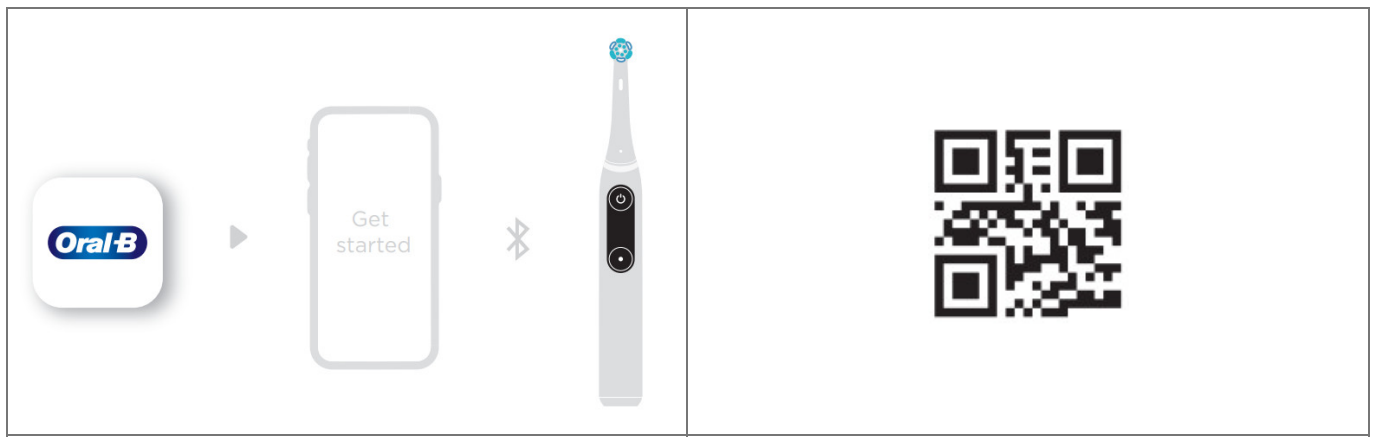
Trouble Shooting

Problem	Possible reason	Remedy
APP		
Handle does not operate (properly) with Oral-B App.	1. Oral-B App is closed. 2. Bluetooth is not activated on smartphones. 3. Bluetooth is disabled on the handle. 4. Bluetooth connection to smartphone has been lost. 5. Your smartphone does not support Bluetooth 4.2 (or higher)/ Bluetooth Smart. 6. Outdated Oral-B App.	1. Launch Oral-B App. 2. Activate Bluetooth on smartphone. 3. Enable Bluetooth via display. 4. Pair the handle and smartphone in close proximity when using the app. 5. Your smartphone must be paired to the handle. Check compatibility of the Oral-B App. 6. Download the latest Oral-B App.
Reset to factory settings.	Original functionality wanted.	Enter via display Settings
TOOTHBRUSH		
The handle is not operating (during first use).	1. Battery has a very low charge level; the handle does not operate. 2. Operating outside standard temperature (message on display and/or alternating lights of Smart Pressure Sensor)	1. Charge at least for 30 minutes. 2. Always operate in standard temperature range.
Short stuttering sounds after 2 minutes or handle does not operate any timer.	The timer has been modified/deactivated via App.	Use App to change timer settings.
Handle does not charge.	1. Battery is at a very low charge level (0%); it may take up to 10-15min until the display turns on. 2. The ambient temperature for charging is out of the valid range (< 0°C and > 40°C). 3. Charger may not be (properly) connected.	1. Charge at least for 30 minutes. 2. Recommended ambient temperature for charging. 3. Ensure the charger is correctly connected.
Rattling/loud noise during brushing or turning on.	1. Brush head may not be placed correctly onto the brush handle. 2. Brush head may be worn.	1. Check proper fit of brush head. 2. Replace brush head.

The rechargeable toothbrush contains a radio module that operates in the 2.4 to 2.48 GHz band with a maximum power of 1mW.

Hereby, Braun GmbH declares that the radio equipment types 3758, 3771, 3765, 3754, 3764,

3762 and 3767 are in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.oralb.com/ce.



<http://www.oralb.com>



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Internet:

www.oralb.de

www.oralb.com

www.braun.com

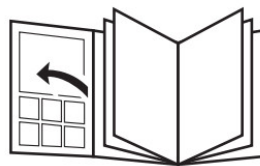
www.service.braun.com

Braun GmbH
Frankfurter Straße 145
61476 Kronberg/Germany

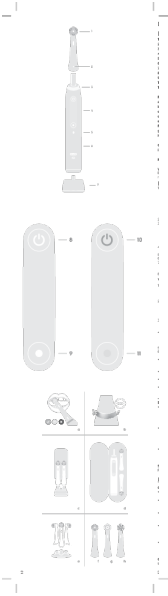
Charger Type 3768
Handle Type 3758
Travel Case Type 3759
Smart Plug Type 492-xxxx

91819245/X-20

GB/DE/FR/ES/PT/IT/NL/DK/NO/SE/FI



Documents / Resources

	Oral-B iO Series 9 Rechargeable Electric Toothbrush [pdf] User Manual iO Series 9 Rechargeable Electric Toothbrush
	Oral-B iO Series 9 Rechargeable Electric Toothbrush [pdf] User Manual iO Series, 9 Rechargeable Electric Toothbrush, Electric Toothbrush, iO Series, Toothbrush

References

-  [Oral-B App Availability](#)
-  [Braun Electric Shavers and Razors | Braun](#)
-  [Oral-B | Electric Toothbrushes & Oral Care Products](#)
-  [CE Declaration of Conformity](#)
-  [Zahngesundheit, Mundpflege, Zahnärztinnen | Oral-B](#)
-  [Oral-B App Availability](#)
-  [Braun Service](#)