

BioPedic Pillow

LIMITED WARRANTY COVERAGE:

This limited warranty covers any manufacturing defect that is present prior to the time of use, and any manufacturing defect that causes any and all abnormal deterioration of the internal core component (feather, fiber, foam, etc.) and/or the cover. In the event that a manufacturer defect or product failure occurs, Soft-Tex reserves the right to replace, repair, and or remedy the defective product with a solution to the specific defect and or replace the defective Item with a similar item of equal or greater value. This warranty does not imply nor warrant the product for any normal wear and tear that the consumer experiences with normal use.

This warranty is no longer valid if product is soiled, stained or in an unsanitary condition or found to be defective due to abuse or any use other than the intended use.

Our helpful and knowledgeable Consumer/Customer Service Department at Soft-Tex is here to assist you. Simply contact us at customerservice@biopedicpillow.com our toll-free number at 1-800-366-2324 (9am - 4pm EST Monday through Friday).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.