

The Dyson warranty

All Dyson machines come with a hassle-free warranty.* This includes the repair or replacement and ongoing support of your machine. Additionally, you can register for a My Dyson account. Here you can access personalized guides, see your registered machine(s), track the length left on your warranty and more.

Visit My Dyson

*Subject to terms and conditions. Please refer to your Owners' Manual, available within your product packaging or via the [Dyson Support page](#), for full [warranty terms and conditions](#).



2-year warranty

- Cordless vacuums
- Fans and heaters
- Purifiers and humidifiers
- Hair dryers
- Hair stylers
- Hair straighteners



5-year warranty

- Corded vacuums
- Hand dryers
- Lights

To view your machine's full warranty terms and conditions, please visit the Dyson Support page and follow the prompts to select your Dyson machine's Owner's Manual.

What's covered

Dyson machines are engineered for continual high performance. If a Dyson machine is used in the way it's intended and it breaks down within the warranty period, it's our responsibility to repair or replace it, and we do so at no charge to you.



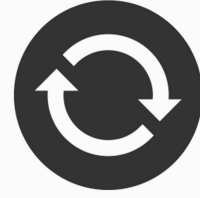
Parts

Includes batteries and select parts for the same length of time as your machine.



Repair

Our technology is built to last. But if something goes wrong, we'll collect your machine free of charge, or you can visit one of our [Dyson Service Centers](#) for in-person assistance.



Replace

All of our repairs use genuine Dyson parts. If we can't repair your machine, we'll replace it for you.

What's not covered

There are, however, some circumstances in which a Dyson warranty doesn't cover the repair or replacement of a machine. These aren't hidden in the small print.

As it has done for many years, Dyson is proud to provide all warranted repairs, including all labor and parts necessary to ensure your product is in proper operating condition, during the warranty period. You may also choose to have your product repaired (at your own cost) through another repair shop that is not affiliated with or an authorized dealer of Dyson and doing so will not void this warranty, neither will the use of third-party parts with your product. However, any damages, costs, or repairs incurred as a result of, due to, or from repairs carried out by unauthorized third-party agents or using parts other than those produced by or recommended by Dyson will not be covered under this warranty.

Frequently Asked Questions - Dyson Warranty

What's not covered by the Dyson Warranty?



Dyson warranty terms and conditions



Troubleshooting and replacement parts

Don't worry, whether you're in or out of warranty, we're still on hand to help. The simplest and quickest way to solve a problem is through our online troubleshooting tool or by finding a replacement part. Alternatively you can contact us on the links below for help and advice.

[Troubleshooting](#)

[Replacement parts](#)

How to claim

If troubleshooting hasn't resolved your issue, please call us at 866-693-9766 where our Dyson Experts are on hand to help you. From here, we'll decide whether you need a cost-free repair or replacement and let you know the next steps.

Contact us for support



[Get in touch](#)



[Call us at 866-693-9766](#)

Business customers



Email design@dyson.com



Call us at 855-720-6378

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