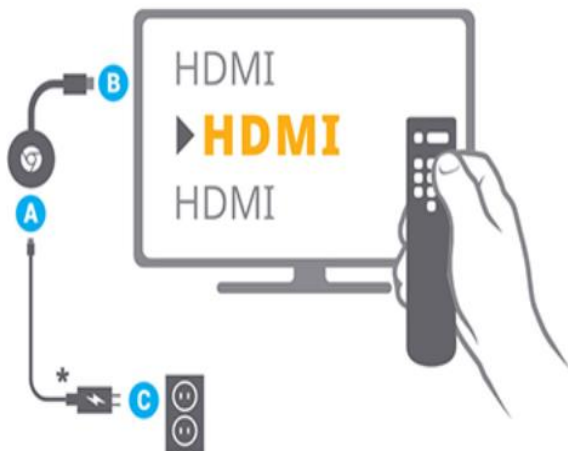


## Troubleshoot setup

If setup didn't work, try the following steps:



1. [Reboot your Chromecast.](#)
2. Unplug your router, then plug it back in.
3. Connect manually to your Chromecast's service set identifier (SSID).
  1. Open your phone's Settings app > tap Wi-Fi > connect to the Chromecast SSID.
  2. Open the Google Home app and try to set up your device again.
4. [Factory reset your Chromecast.](#)
5. [Contact support.](#)

## Plug In Chromecast



1. Plug one end of the USB power cable into your Chromecast and the other end of the cable into the power supply. Use the USB power cable and power adaptor that is included in the box for optimal performance.
2. Plug your Chromecast into any open HDMI input on your TV.
3. Plug the power supply into an open socket.

## Set up Chromecast or Chromecast Ultra

4. Plug in your Chromecast.
5. Download the [Google Home app](#) on your Chromecast-supported Android device.
6. Open the Google Home app .
7. Follow the steps.
  1. If you don't find the steps to set up your Chromecast:
    - i. At the top left of the Google Home app home screen, tap Add  > Set up device > New device.
    - ii. Follow the remaining steps.
8. Setup is successful. You're all done!