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- Maximum tax refund: If you get a larger refund or smaller tax due from another tax preparation method, TurboTax will refund the applicable TurboTax federal and/or state purchase price paid.
- Audit support: Visit the TurboTax Audit Support Center for instructions how to receive step-by-step guidance about why the IRS contacted you, what to expect and how to prepare – as well as the option to connect with an expert. If you received an audit letter based on your personal 2017 TurboTax return and are not satisfied with how TurboTax responded to your inquiry, TurboTax will refund you the applicable TurboTax federal 1040 and/or state purchase price you paid. TurboTax will not represent you or provide legal advice. Excludes TurboTax Business.
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