

# Warranty & Return

1. All products have been checked and packaged in good condition before dispatch.
2. In case the item is defective, please inform us within 30 days of receipt, we will replace a new one. No Refunds are offered.
3. Buyers have to pay for the return cost and we will pay the cost for resend.
4. We have always been trying to provide the best service and reliable products for every customer. Please [contact us](#) to resolve any issue before leaving negative feedback.

## Our Location

### Address:

SymaToyStore  
Room 408, 4/F, Kwai On Industrial Building,  
No. 103 Tai Lin Pai Road,  
Kwai Chung, Hong Kong

You can contact us by email: [cs\[at\]symatoystore\[dot\]com](mailto:cs[at]symatoystore[dot]com)

<http://www.symatoystore.com/index.php?route=information/contact>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.