Manuel de l’utilisateur - Produit 1:

Krups Essential Machine à Café à Grain, Broyeur Grain, Cafetière Expresso, Ecran LCD, Nettoyage Automatique, Buse Vapeur, Pot à Lait Inox Cappuccino EA816031, Noir

FAQ

How to better use my product

Can I calibrate the fully-automatic espresso machines to account for water hardness?

Yes, fully-automatic espresso machines are factory calibrated for a water hardness level of 3, but they can be recalibrated depending on the type of water in your area.

To determine the hardness of your water, (0 = very soft, 1 = soft, 2 = slightly hard, 3 = hard, 4 = very hard) dip one of the paper test strips provided with your device into your water for one second, then wait 1 minute for the result or contact your water provider. You can also contact your town hall to get this information.

What should I do before using the device for the first time?

It is advisable to adjust the appliance according to the hardness of the water used. This can be determined using the stick provided with the device or by contacting your water provider.

To optimise the taste and increase the life of your machine, we recommend using the Claris-Aqua Filter System cartridge. This cartridge should be screwed onto the bottom of the tank and the settings selected.

Plug in the appliance but do not turn it on.

Open the service hatch.

Calibrate the appliance depending on the water hardness.

Adjust the coffee temperature.

Adjust the automatic power supply cut-off mechanism.

Close the service hatch.

Remove, fill and replace the water tank.

Put coffee into the container provided for this purpose.

As the devices are tested in factory, it is possible to have coffee residue in the device during the first use.

Run a brew cycle with water only to rinse.

Adjust the coffee grinding fineness.

What is the best way to descale or clean my espresso machine?

Follow the instructions in your personal instruction manual for descaling your machine as techniques vary according to the model you own.

We recommend using the descaling product provided by the manufacturer.

Otherwise, you may use 2 tablespoons of tartaric or citric acid (both sold in pharmacies and drug stores) diluted in a half-litre of lukewarm water; pour this mixture into the water tank.

For a daily average usage of 4 cups and if the water is hard, we recommend descaling your machine at least every 3 months.

If you live in an area where the water is very hard, you may wish to descale more often.

When should the Claris Aqua Filter be replaced?

Your device will notify you when the Claris Aqua Filter cartridge should be replaced.
The Claris cartridge must be replaced approximately every 50 litres of water or at least every 2 months.

Does the water tank need to be cleaned?
Yes, if it is coated with scale.
Clean it with water and/or cleaning products recommended by the device manufacturer.
This can prevent clogging in the water outlet and hygiene issues.

Why should I descale my coffee maker?
Scale deposits naturally form in your coffee maker. Regular descaling helps protect your coffee maker and ensures it a longer life. It will also help maintain a quality of coffee that remains constant over time.

Technical support
Why is the coffee dispensed so slowly?
Remove the water filter if your machine uses one. If this does not solve your problem, turn the fineness of grind button to the right to obtain a coarser grind (may depend on the type of coffee used).
Run one or several rinsing cycles.

Why isn't the water or steam being dispensed normally from the steam nozzle?
In the case of repeated uses, a few drops may issue from the steam nozzle.

Maintenance kit for Espresso machines with bean to cup XS530010

To extend the life of your espresso machine with bean to cup and preserve the authentic taste of your coffee.
Stock available
£30.10

Set of 2 Cappuccino and Caffé Latte cups XS801000

Prepare delicious hot drinks
Stock available
£14.10

Coffee grounds collector SS-1600005364

Remember to empty it from time to time
Stock available
£20.20

Rear tray MS-8030000540

Coffee grounds collector with a capacity of 9 coffees.
Stock available
£7.30

Documentation

Choose a language for displaying the instructions and user manuals:

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guarantee information

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How can I adjust the fineness of the ground coffee?

To adjust the fineness of the ground coffee, turn the dial (rotary knob located in the coffee bean container) when the mill is in operation (you can hear the sound of the mill before the coffee begins to come out).

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Maintenance and cleaning

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Run one or several rinsing cycles.

Why isn't the water or steam being dispensed normally from the steam nozzle?

In the case of repeated uses, a few drops may issue from the steam nozzle.
Why is the coffee is too lightly coloured or too weak?
Check that the coffee bean container has coffee in it and that it is dispensing correctly.
Avoid using oily, caramelised or flavoured coffee.
Reduce the volume of coffee selected using the rotary knob (located in the coffee bean container). Select the coffee button. Turn the grinding fineness button to the left to obtain more finely ground coffee.

Make the drink in two cycles by using the 2 cups function.

Why isn't the espresso or coffee hot enough?
Check the temperature setting of the selected coffee and change it if necessary.
Heat the cups by rinsing them in hot water to avoid creating "thermal shock" with cold cups.
The coffee quality obtained will be even better.

Why is the water tank light still on?
Check the proper positioning of the tank on the device.
Make sure the magnetic float of the water tank moves freely.
Rinse the tank and descale if necessary.

Why isn't the Auto-Cappuccino accessory taking in milk? (accessory sold separately)
Make sure that the tube inserted into the milk is not clogged.
Ensure that the flexible tube is inserted properly into the accessory to avoid air intake.
After turning off your appliance and allowing it to cool, unblock the outlet of the Auto-Cappuccino accessory.
We remind you that this accessory must be cleaned after each preparation.

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- home
- espresso machines
- bean to cup machines
- Essential Automatic Espresso

Essential Automatic Espresso

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Essentials

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We remind you that this accessory must be cleaned after each preparation.

Why is the coffee grinder making a strange noise?

Most of the noise produced by the machine comes from the mill. A bit of noise is therefore normal when the coffee is grinding.
Sometimes a foreign body finds its way into the grinder. In this case, empty the coffee bean container and vacuum out the interior near the grinder.
We recommend using good quality coffee beans to preserve the life of the integrated grinding wheels of the coffee grinder.

If your machine still makes an abnormal noise, we invite you to contact our customer service.

Why isn't the coffee very creamy?
Turn the grinding fineness button to the left to obtain more finely ground coffee. Remove the Claris cartridge.

Why is the coffee fineness knob for the grinder difficult to turn?
Only change the grinder setting when it is running.

What should I do if a power outage occurs during a cycle?
The appliance will automatically restart when the power returns and will be ready for a new cycle.

What if there is water or coffee under the appliance?
Make sure that the drip-tray has not overflowed and empty if necessary.
Verify that the drip-tray is correctly positioned.

Why isn't steam coming out of the nozzle?
Make sure the steam nozzle is not blocked.
After turning off your appliance and letting it cool: clean and unclog all the orifices of the nozzle with needle provided.
Unclog the orifice of the steam nozzle support pipe with a needle.
Remove the Claris cartridge.

The water does not run through.
This can be due to a number of factors:
• There is no water in the tank; fill the tank,
• Your tank is not correctly installed; press firmly on the tank,
• The filter is blocked; the ground coffee is too fine. Clean the filter holder and try a less finely ground coffee,
• The pump is unprimed; refer to the instructions on how to prime it,
• Your appliance has scaled up; descale it,

• The Claris filter cartridge has been changed but not primed; refer to the instructions on how to prime it.

What water should I use to fill the water tank and prepare my beverage?
Tap water (normal household potable water) is perfectly OK as long as it is free of odors that might alter the taste of the beverage. Bottled water is also OK.
Do not use refrigerated or warm water as this might impact the temperature of the beverage.
Use always fresh water and replace the water if system has not been used for more than 2 days.
For cold beverages, use water at ambient temperature, never refrigerated water, and place two or more ice cubes (20g per ice cube) in the cup.
To be noticed that water hardness is the first reason of machine calcification and so it is recommended to descale the machine frequently (every 3months or less according to water hardness).

What should I do if my appliance is not working?
After following the instructions in the user manual for starting the appliance, make sure that your electrical socket is working by plugging another appliance. If it still does not work, do not try to dismantle or repair the appliance yourself and take it to an approved repair centre.

What should I do if the power cord of my appliance is damaged?
Do not use your appliance. To avoid any danger, have it replaced by an approved repair centre.