Limited Warranty

IMUSA Limited Warranty covers 90 days after purchase and is valid only for the following:

- Manufacturer defects in materials or workmanship. Returns will only be accepted if due to a manufacturer defect and will not be accepted after 90 days from date of purchase. Returns will only be accepted with original receipt.
- The following product categories: Cookware, Kitchen Gadgets, and Small Appliances

This warranty does not cover:

- Product misuse, abuse, negligence, accident, repairs, alterations, or lack of maintenance.

Contact Us

We would love to hear from you. If you have a question, comment, or a recommendation that will help us help you, please send us a note using the contact info below.

IMUSA USA, LLC
6000 N.W. 97 Avenue
Unit 26 Doral, Florida 33178
(DO NOT send returns to this address)

Write Us

Customer Service: customerserviceimusa@groupeseb.com
Sales: salesimusa@groupeseb.com
Social Media: socialmediaimusa@groupeseb.com

Call Us

Toll Free: 1-800-850-2501
Phone: 305-640-3000
Fax: 305-640-4555

Business Hours:

Monday-Friday: 8:30am – 5:30pm EST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.