

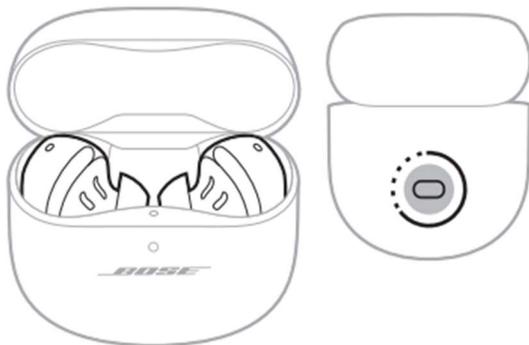
REBOOT THE EARBUDS AND CHARGING CASE

If the earbuds or charging case are unresponsive, you can reboot them.

NOTE: Rebooting the earbuds clears the earbud device list. It doesn't clear other settings.

With the earbuds in the charging case and the case open, press and hold the button on the back of the case for 25 seconds until the earbuds status light blinks white 2 times, slowly blinks blue, and then turns off.

NOTE: Make sure both earbuds are in the case and the case is open.



When the reboot is complete, the earbuds status light glows according to the charging status (see page 36), and the charging case status light glows according to the battery level (see page 37).

UPDATE THE EARBUDS

The earbuds begin updating automatically when connected to the Bose Music app and an update is available. Follow the app instructions.

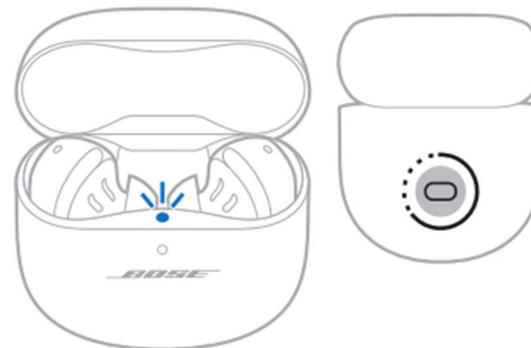
UPDATE THE CHARGING CASE

Update the charging case using the Bose updater website. On your computer, visit: btu.bose.com and follow the on-screen instructions.

CLEAR THE EARBUDS DEVICE LIST

1. With the earbuds in the charging case and the case open, press and hold the button on the back of the case for 15 seconds until the earbuds status light blinks white twice and then slowly blinks blue.

NOTE: Make sure both earbuds are in the case and the case is open.



2. Delete the earbuds from the *Bluetooth* list on your device.
All devices are cleared, and the earbuds are ready to connect (see page 14).