



Warranty

Ignition Design Labs warrants this Portal hardware product against defects in materials and workmanship under normal use for a period of one (1) year from the date of shipment to the original purchaser, if the Product was preordered, or one (1) year from the date of retail purchase by the original purchaser (“Warranty Period”).

This limited warranty is non-transferable and extends only to the original end-user purchaser. Your exclusive remedy and Ignition Design Labs’ entire liability under this limited warranty will be for Ignition Design Labs, at its option, to (a) repair the product with new or refurbished parts, (b) replace the product with a reasonably available equivalent new or refurbished Portal hardware product, or (c) refund the purchase price of the product less any rebates. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. All products and parts that are replaced become the property of Ignition Design Labs.

This warranty does not apply if the Portal hardware fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to product manual instructions, has been modified in any way, or has had any serial number removed or defaced.

Website: <https://portalwifi.com/>

Support link: <https://support.portalwifi.com/hc/en-us>

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.