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Western Digital Dashboard: Install & Use

Important:

The Western Digital Dashboard is not compatible with macOS.

Please refer to [Answer ID 14800: How to Check if a Drive has Errors or Failed on macOS](#)

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Download & Install Western Digital Dashboard

1. [Click Here](#) to access and download the Western Digital Dashboard.

2. Save the **DashboardSetup.exe** file to your computer.

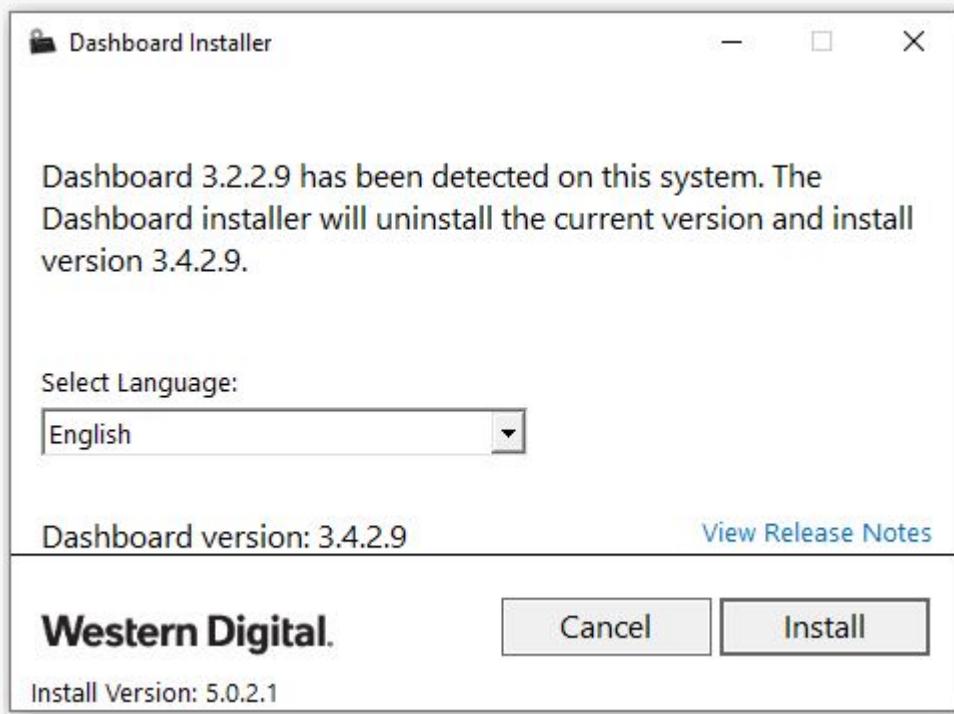
Locate where the file was saved and install by double clicking DashboardSetup.exe file.



3. Follow the screen prompts to complete the installation.

- **Existing Installation:**

Click "Install" to upgrade an existing installation on the computer.



- **New Installation:**

Click "Install" to install on the computer.

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Thank you for downloading Dashboard. This software includes tools that can help you to get the most out of your Western Digital and SanDisk drives.

Select Language:

Dashboard version: 3.4.2.9

[View Release Notes](#)

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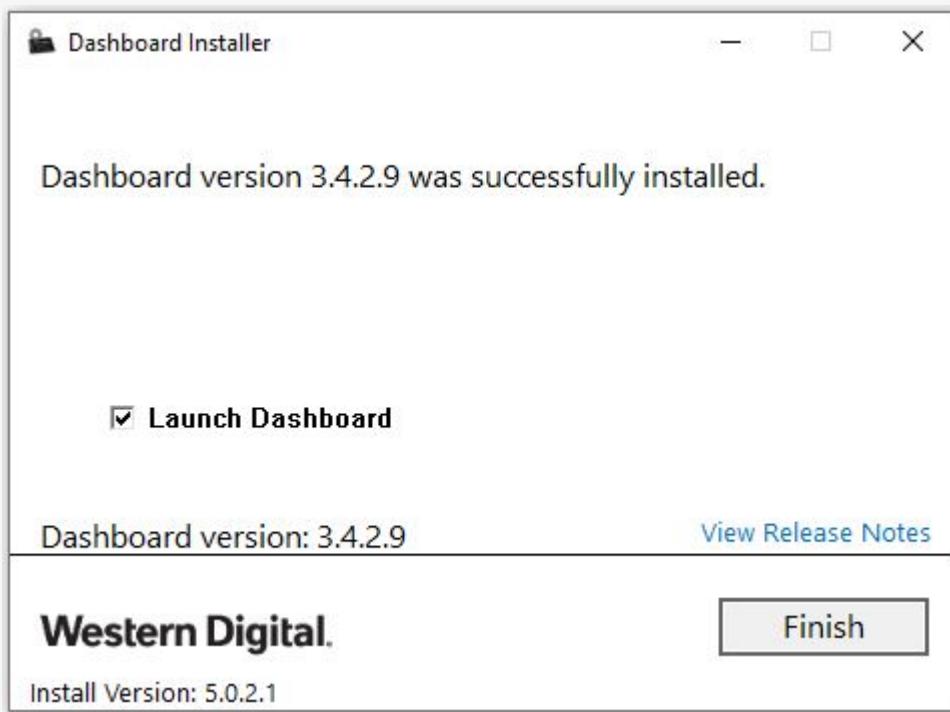
[Cancel](#)

[Install](#)

Install Version: 5.0.2.1

4. Click "Finish" after the installation has completed.

The Western Digital Dashboard will automatically start and display the status section.

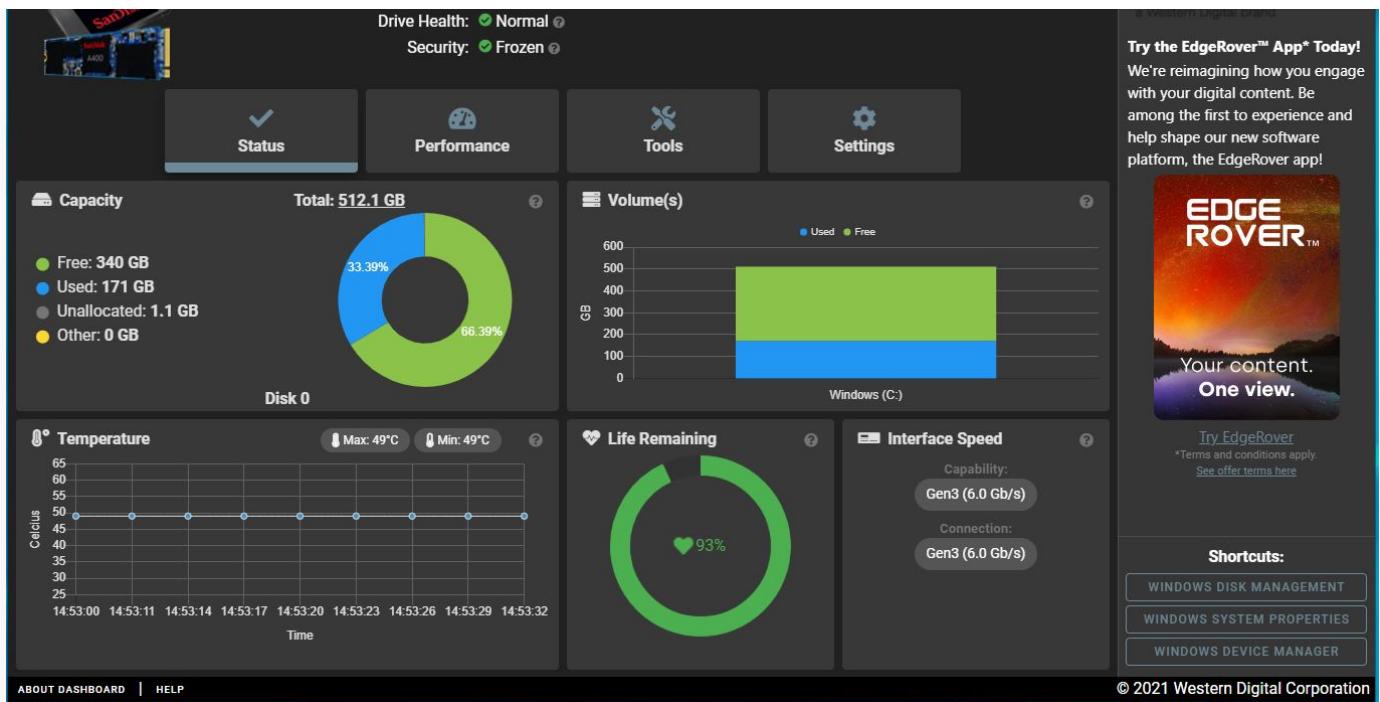


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5. Attach a supported external drive.

Supported Products

- Retail Internal Drives:** SanDisk, WD_BLACK, WD HDD & SSD (Black, Blue, Green, Red, Purple, Gold)
- Retail External Drives:** WD_BLACK P10, D10, D50 Game Dock
- Other Drives:** Other internal and external drives may appear in the Western Digital Dashboard but are not supported.

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Details

Answer ID

31759

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Related Answers

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