



MANUFACTURER WARRANTY

This product is guaranteed against defects in material and workmanship for one year from date of purchase. If this product is defective, the exclusive remedy will be a replacement product of equal value.

Expenses incurred during removal or installation are excluded. Plastic suitable for commercial and residential use; enameled wood and soft seats for residential use only.

Manufacturer warranty covers US and Canada customer purchases.

For detailed information on warranty coverage, terms, and any exceptions, kindly refer to the product installation manual and warranty documentation within the product packaging. Certain Bio Bidet products come with an extended warranty beyond 1-year.

RETURNS OR WARRANTY CLAIMS

Within 30 Days of Your Purchase

For return or warranty claims within 30 days of your purchase, please go to www.amazon.com/orders and scroll to your toilet seat order. Select the "Return or Replace Items" button and process your return or exchange through Amazon.

Outside of Amazon's 30 Day Return Policy

If you are outside of Amazon's 30 day return policy, but within the 1- year warranty, please send a copy of your invoice, issue you have experienced, name, address and contact information to support@biobidet.com and one of our Consumer Care Representatives will assist you.

If you need any further assistance, please contact
Bio Bidet Customer Service at 847.458.2334 9am-4pm CST