



Warranty

TOUGH TOOLS GUARANTEED.

When looking for lawn tools, we know you're thinking about quality. You're looking for something that will get the job done and get you back to your weekend. That's why Greenworks backs tools with a four-year warranty (1 year on Pressure Washers) we know our products will perform at the highest level and always be reliable.

4 YEAR WARRANTY DOUBLE THE INDUSTRY STANDARD.

Greenworks products are protected against all defects under normal use for a period of four years (90 days for commercial use) from the shipping date. Pressure Washers carry a 1 year warranty.

Greenworks can opt to repair, replace or issue a refund for products that are determined to be defective, or that have been damaged during shipping. Proof of purchase is required. Replacement of products or parts subject to normal wear and tear is the responsibility of the customer.

If Greenworks accepts a return under Warranty, you can return the defective or damaged product only after you call and receive a Return Authorization from Greenworks. You also will receive a refund for your original shipping charges, and GreenWorks will arrange and pay for your return shipping charges.

Lithium-ion batteries and chargers carry a two-year warranty against defects in workmanship and materials. Sealed Lead Acid batteries carry a one-year warranty against defects in workmanship and materials.

Batteries must be charged in accordance with the operator's manuals directions and regulations in order to be valid. See owners manual for warranty details. □

Support

We want you to be completely satisfied with your product and experience with Greenworks Tools.

To contact Greenworks Customer Care please email info@greenworkstools.com or call our help line:

1-888-90-WORKS (888.909.6757)

Monday – Thursday: 9am – 6pm EST

Friday: 9am – 5pm EST

Saturday: 10am - 5pm EST

Sunday: Closed

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.